

LENA GROW™ Training Overview

1

Introduction Call

Who: Main LENA Grow point of contact.

What: Introduction to the LENA team, general onboarding questions, and setting a timeline for launch.

When: After execution of program agreement.

2

Program Implementation and Logistics Overview

Who: Your LENA Grow program manager and anyone who will be supporting Grow implementation including center directors, coaches, and support staff.

What: Discussing implementation planning including LENA inventory, personnel/roles, session and recording logistics, technical setup, and support.

When: After Introduction Call. This video call will be scheduled for 90 minutes.

3

LENA Online Training

Who: Your LENA Grow program managers, coaches, and any administrative or general users for LENA Online.

What: Covering how your organization is set-up in LENA Online, learning how to create new users, granting permissions to users, Hub installation, processing LENA devices, learning best practices for data entry, how to access reports, and creating new rooms.

When: After Program Implementation and Logistics Overview. This video call will be scheduled for 90 minutes.

4

Technical Consult *(optional)*

Who: IT personnel and LENA Online administrator.

What: This optional call will ensure accurate set up and configuration of the LENA software.

When: After recording and processing logistics are finalized.

5

LENA Grow Coach Training

Who: Coaches who will be using LENA reports and coaching content; program managers.

What: Covering Implementation Guide content, best practices for interpreting and talking about LENA reports with teachers, and site-based logistics for implementation and communicating with parents.

When: This training will ideally take place 2-4 weeks before first LENA Day. This video call will be scheduled for 2 hours.

LENA Grow coaches and program managers will receive support from a dedicated Customer Implementation and Success Coordinator (CISC), technical support as needed, and monthly newsletters.