

Title: Business Analyst Solutions Consultant

About Protecht:

Protecht's mission is to assist our client's in the achievement of their objectives through better risk based decision making. Protecht is a leader in the delivery of risk management training, advisory services and enterprise risk management software and has been operating since 1999 in Australia and New Zealand. Protecht is committed to diversity and inclusion.

About the Role:

Protecht is seeking a Business Analyst Solutions Consultant who is able to use their existing skills to manage a diverse range of individual client focussed projects in an agile environment across the Protecht.ERM client base. The role requires both strategic and detailed analysis of client requirements helping the achievement of both Protecht and client objectives whilst maximising efficiency and "value-for-money" aspects.

The role is accountable to Executive Management for the coordination of client specific initiatives to provide focussed solutions that enable the embedding of the Protecht.ERM system further into client processes. Also, the role requires you to gather information, analyse data and client needs, lead stakeholder engagement and provide a solution to meet all stakeholder needs whilst maintaining a strong client relationship programme.

The ability to work in a small team and an excellent ability to communicate and manage internal stakeholder and solutions team member expectations is essential.

Key accountabilities:

The primary goal of the role is to manage a diverse range of individual client focussed projects in an agile environment across the Protecht.ERM client base. Responsibilities include but are not limited to:

- Work directly with and support the Protecht.ERM client base and the internal solution teams
- Extract, analyse and interpret current states into future states and provide supporting documentation for the proposed practices
- Working with our business intelligence, analytics and design team to provide client side interactive dashboards and reports to enhance our products and to meet client requirements
- Review and document client sites and provide concepts on how to improve
- Change Management effectively communicated to all stakeholders and implemented where necessary into all specification documents ensuring functional specifications are developed within user requirements
- Interact with Clients on a regular basis to determine areas where Protecht.ERM can be more effectively used both now and in the future

You must have:

- The ability to work in a small team using an Agile environment
- The ability to deliver high quality solutions to our clients and think outside the box
- Outstanding communication and interpersonal skills. Be a people person, someone that gets the best from those around them and the ability to self-motivate.
- Have excellent English language and grammar skills.
- The ability to interact with clients to maintain, retain and promote Protecht.ERM

You must be:

- An Australian citizen or have a demonstrated right to live and work permanently in Australia
- Passionate about problem solving
- Committed to quality and continuous improvement with an attention to detail
- An excellent communicator

It would be great if you also had:

- Demonstrable interest in Risk Management

To apply for this role:

- Go to our website <https://www.protecht.com.au/about/work-with-us> and complete the “I want to join the team” form. To be considered for this role when completing the form please enter the word “Ferrari” In the “How did you come to hear about Protecht” field.