

MANAGED

MONITORING SERVICES



“It’s very rare we need to pick up the phone to report a fault anymore”

“Since Tekkers have taken over Support, issues seem to be becoming less and less common. The monitoring that they have in place ensures minor issues are fixed before we notice them and it’s very rare we need to pick up the phone to report a fault anymore, which is great.”

Kirstin Geary,
Office Manager, Bryan Jezeph

Tekkers

IT SOLUTIONS



This brochure covers:

Managed Services

Proactive management of your IT assets.

Proven to reduce downtime and increase staff productivity.

Our managed services pave the way for your business to benefit from uninterrupted working, secure systems and proactive maintenance that ensures your businesses IT systems are performing at their best, 100% of the time.



Desktop and Server Anti- Virus

Centrally managed, monitored and maintained, our managed Desktop and Server Anti-Virus provides protection against threats on your network.



Help Desk

Support is available 24x7, 365 days of the year. Our team of highly skilled engineers work on your network infrastructure to make sure things are running as smoothly as possible..



Email Anti-Virus & Anti- Spam

Reduce the amount of spam emails you receive by 99%, and protect against email-borne threats such as malware or phishing. Used by over 70% of the top 200 legal firms in the UK, our email protection is regarded as extremely effective.



Hardware, Application and Services Monitoring.

Our Proactive monitoring platforms alert us to potential issues before they develop into bigger, outage- inducing problems. This service alone can massively reduce downtime.



Online Backup and Disaster Recovery

Backup your critical data and combine this with a disaster recovery plan for business continuity.

Now you can be worry free with your IT. Working without interruption is a beautiful thing!



Pete Matheson

Technical Director

What are you waiting for?

Speak with our experts about monitoring services today, call us on:

01329 888 625

Call us anytime to talk about your IT **01329 888 625**

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3

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Out of Hours: Available outside of office hours