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Support Entitlement for Java SE When Used As Part of Another Oracle Product (Doc ID 1557737.1)

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APPLIES TO:

Java SE JDK and JRE - Version 6 and later Apple Mac OS X (Intel) (64-bit) Linux ARM 32-bit VFP HardFP ABI Oracle Solaris on SPARC (32-bit) Oracle Solaris on SPARC (64-bit) Oracle Solaris on x86 (32-bit) Oracle Solaris on x86-64 (64-bit) Microsoft Windows (32-bit) Linux x86 Linux ARM 32-bit VFP SoftFP ABI Linux x86-64 Microsoft Windows x64 (64-bit)

PURPOSE

This article clarifies the support entitlement for Java SE when used as part of another Oracle product.

SCOPE

Oracle customers who use Java SE as part of another Oracle product.

DETAILS

Oracle offers Oracle Java SE Support for the components and features included with the Java Platform Standard Edition (Java SE).

<u>Oracle Java SE Support</u> grants customers the right to download versions of the Java SE products that are not publicly available (e.g. updates for release families that have reached their end-of-public-updates but are still within premier or extended support), to file service requests against the JRE or JDK, and to use supportability tools available on My Oracle Support.

<u>Oracle Java SE Advanced and Oracle Java SE Suite</u> customers on active support have the same rights to support as a customer who has signed up for Oracle Java SE Support.

Additionally, Oracle Java SE Advanced and Oracle Java SE Suite customers are the only ones entitled to freely use the premier features Oracle provides with Java SE. These include, but are not limited to, the MSI installer for Java SE, the Advanced Management Console, Java Mission Control and Java Flight Recorder (JFR). The only exception to this is JFR when used in conjunction with Oracle Support. JFR may be used, at the request of Oracle Support, to investigate problems with Java SE for any supported Oracle product.

Oracle customers who have current support entitlements to any other Oracle product that requires the JRE or JDK but that do not also have Oracle Java SE Support have a more constrained set of rights to use Java SE products and services.

Oracle customers of Oracle products that use the JRE or JDK are entitled, without the need to separately purchase Oracle Java SE Support, to the following:

- Download and use of Java SE updates, patches and tools for use with the licensed Oracle product. Customers are only entitled to download such Java SE versions as are required by their Oracle product.
- The right to install and use such Java SE updates, patches and tools to develop or deploy their Oracle product.
- Customers can file service requests for Java issues against their Oracle product, but not directly against Java SE.

In most cases, this means that Oracle customers are expected to download and install Java SE updates and patches only on those servers

licensed to use an Oracle product, and to configure the downloaded Java SE version to be used only with the Oracle product.

Some Oracle products are licensed as server products, but also contain client applications or client-side libraries. For such Oracle products, Java SE updates and patches can be installed on the client side and used to run only client applications provided by Oracle, or custom client applications built using client libraries provided as part of the Oracle product and accessing it through a product-specific protocol.

Examples:

- Customer is using WebLogic Server. Customer is entitled to download and use Java SE updates and patches to run WebLogic Server. This example is applicable for any server-side Oracle product based on Java, which includes most Oracle middleware and applications products.
- Customer is using E-Business Suite. Customer is entitled to download and use Java SE updates and patches to run E-Business Suite on the server. In addition, since E-Business Suite uses a browser based UI with Java components, the customer is entitled to download and install Java SE updates and patches on the desktop PCs that are used to access E-Business Suite. Incidental use of the same Java-enabled browser to access non-Oracle Java applications is permitted but not supported.
- Customer has built a custom client application based on Coherence libraries, which is used to access a licensed Coherence back end. Customer is entitled to download and use Java SE updates and patches to run the Coherent client application.
- Customer has built a custom client application that uses HTTP to talk to WebLogic Server. The customer is NOT entitled to download and install Java SE updates and patches on the client, since the client application is not using a product-specific protocol.

If the customer's entitlement to the supported Oracle product ends, the customer's entitlement to any Java SE product downloaded under this entitlement also is ended.

REFERENCES

NOTE:1506916.1 - Obtaining Java SE (JDK/JRE) for Oracle Fusion Middleware Products

NOTE:1492980.1 - How to Install and Maintain the Java SE Installed or Used with FMW 11g/12c Products

<u>NOTE:1433709.1</u> - What Java JDK / JRE / JVM Brands and Versions are Supported by Oracle and How to Obtain Support for Them? <u>http://www.oracle.com/us/technologies/java/standard-edition/advanced-suite/overview/index.html</u>

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