



## PRESS RELEASE

FOR IMMEDIATE RELEASE

### **Synergize® selected by California freight brokerage logistics firm CCXChange to increase productivity, improve access & visibility to data**

#### ***Enables real-time management of exceptions directly to their customers' desktops***

**Richmond Hill, Ontario, Canada** (October 13, 2015) – Microdea Inc. today announces that CCXChange (CCX) of Rancho Santa Margarita, California has selected Microdea's Synergize document management and process automation solution to manage their billing, driver files and carrier insurance documents. Integrated with TMW Systems' transportation management software TruckMate®, Synergize will enable CCX to associate images to specific dispatches and provide accurate, complete and timely information directly to their customers' desktops.

Documents are captured by scan, by email, via their website, and through other carrier portals to which CCX has access. In addition, over a decade ago CCX developed a custom app to upload PDF files via smartphone. Every document related to a specific move – including interchanges, accessorial support, scale tickets, PODs, BOLs – gets imaged and saved to Synergize. Users can securely search and retrieve documents from a central repository through a Synergize interface or directly from TruckMate. Documents are routed automatically to the appropriate approver to expedite billing. Processing over 1,200 documents per week, a key component of the system is exception management: CCX allows their customers to access the images, and through the exception management process, identify overages, shortages or damages and have that data integrated into the billing process.

"Improve your transportation costs and services, and you will improve your company's bottom line. Improve your carrier base by adding more capacity, and other options such as real-time data will improve your business results," commented CCX Managing Director John Jelaco. "There's no longer any doubt: in today's business world, if you want to improve your business results, you need to have access and visibility to data for performance, capacity, lower rates and improved connectivity. Synergize gives us this access and visibility."

States Microdea CEO Steve Divitkos, "We're pleased to provide CC-X with a cost-effective document management solution that will increase productivity and streamline their everyday processes. With this type of technology support, they will be able to increase efficiencies which will in turn improve the service they provide to their customers".

#### **About CCXChange, LLC**

CCX is a leading provider of third party freight management and supply chain solutions. Our services include truckload brokerage, LTL, warehousing, drayage for import & export, cross docking and intermodal. Our unique business model facilitates operational efficiency while meeting customers' demands. For more information please visit: [www.cc-x.com](http://www.cc-x.com)

**About Microdea**

Microdea is a rapidly growing enterprise software company focused on the development, sale and support of document management and business process automation technology. Founded in 1995 and headquartered in Richmond Hill, Ontario, Microdea serves hundreds of customers spanning multiple countries and a diverse range of industries including healthcare, transportation, insurance, education, and financial services. For more information please visit: [www.microdea.com](http://www.microdea.com)

- 30 -

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