

# COVID-19 DELIVERY STATUS PARCELS IN CANADA

for Canada Post and Purolator

Update of MAY 10, 2020

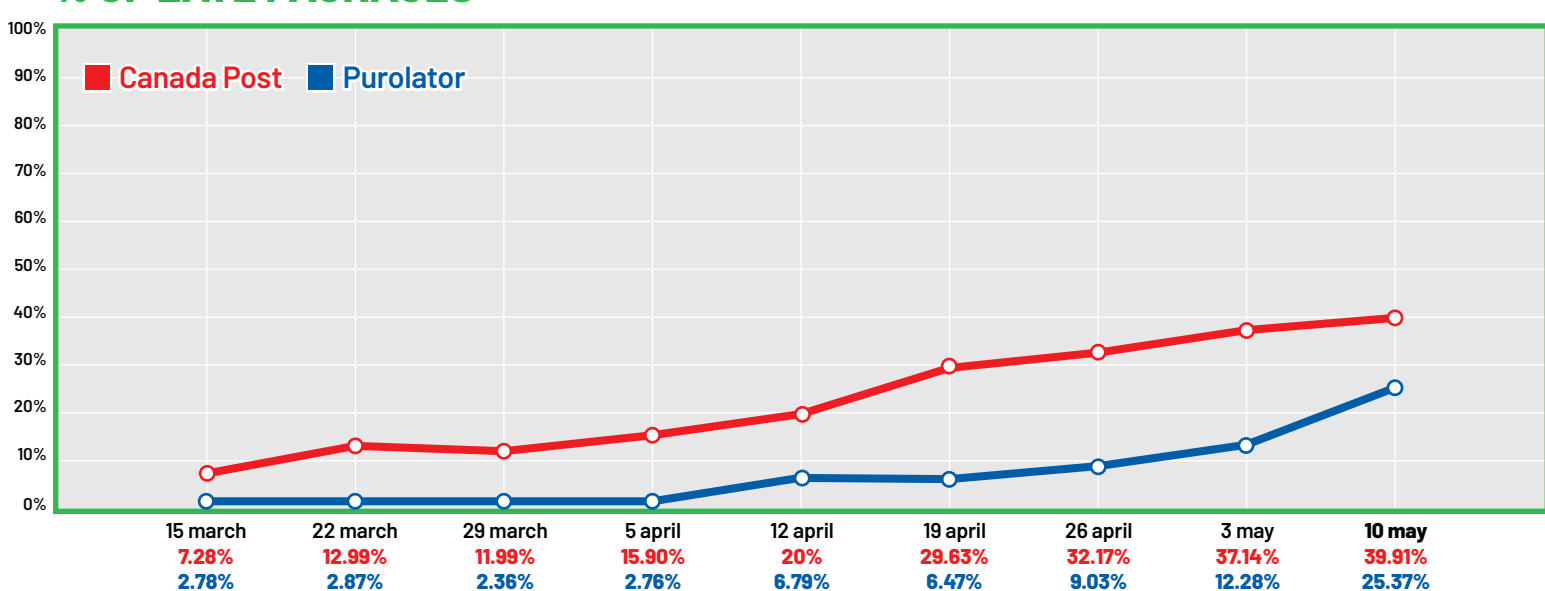


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1 844 311-3088

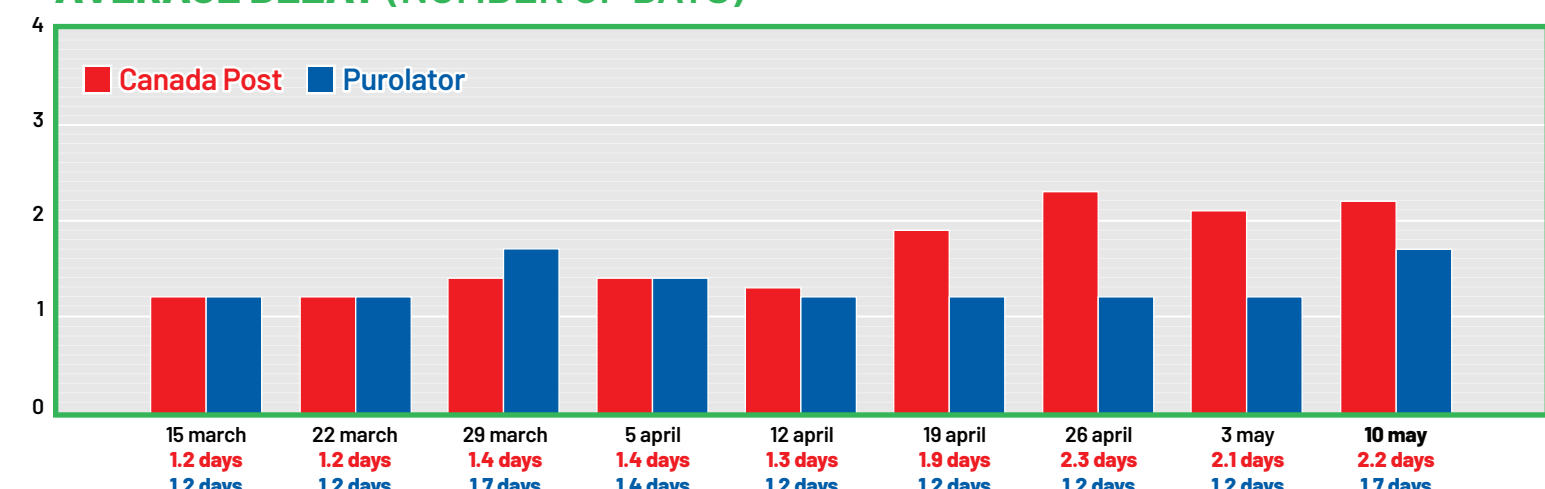


Buster Fetcher is a business serving nearly 1000 customers across Canada by helping them get refunds from the main carriers as well as providing them with a dashboard that allows them to easily track their shipments. Tracking millions of packages provides us with a lot of great statistics and insight. The figures show a clear trend at Canada Post and Purolator over the last few weeks: a steady increase in shipping delays.

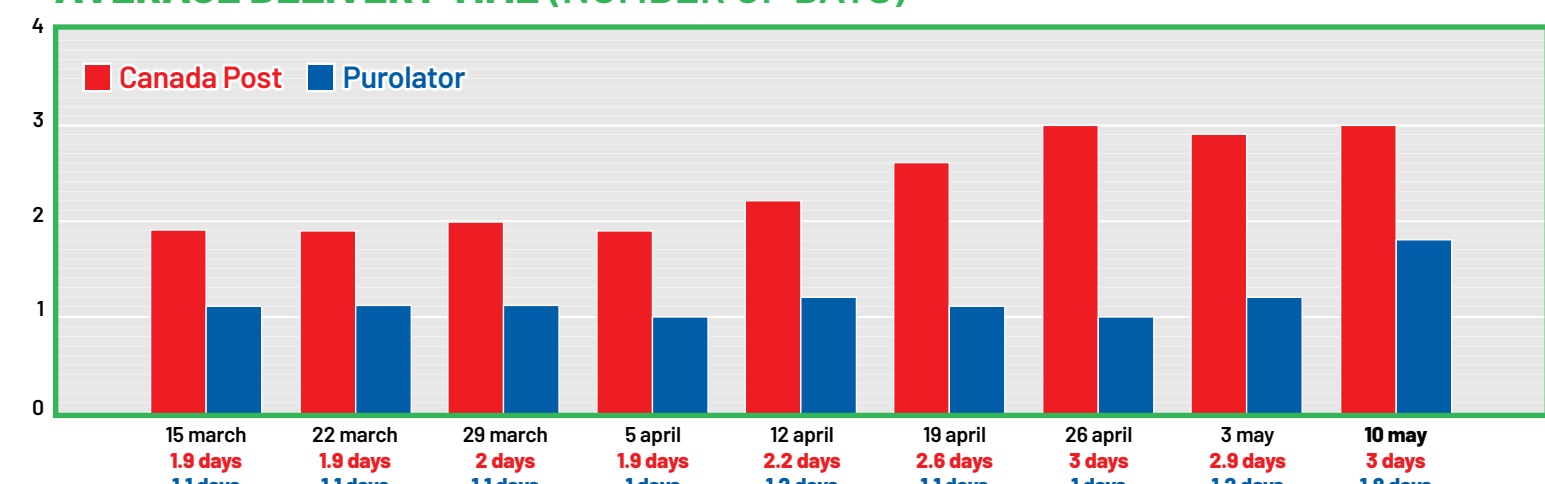
## % OF LATE PACKAGES



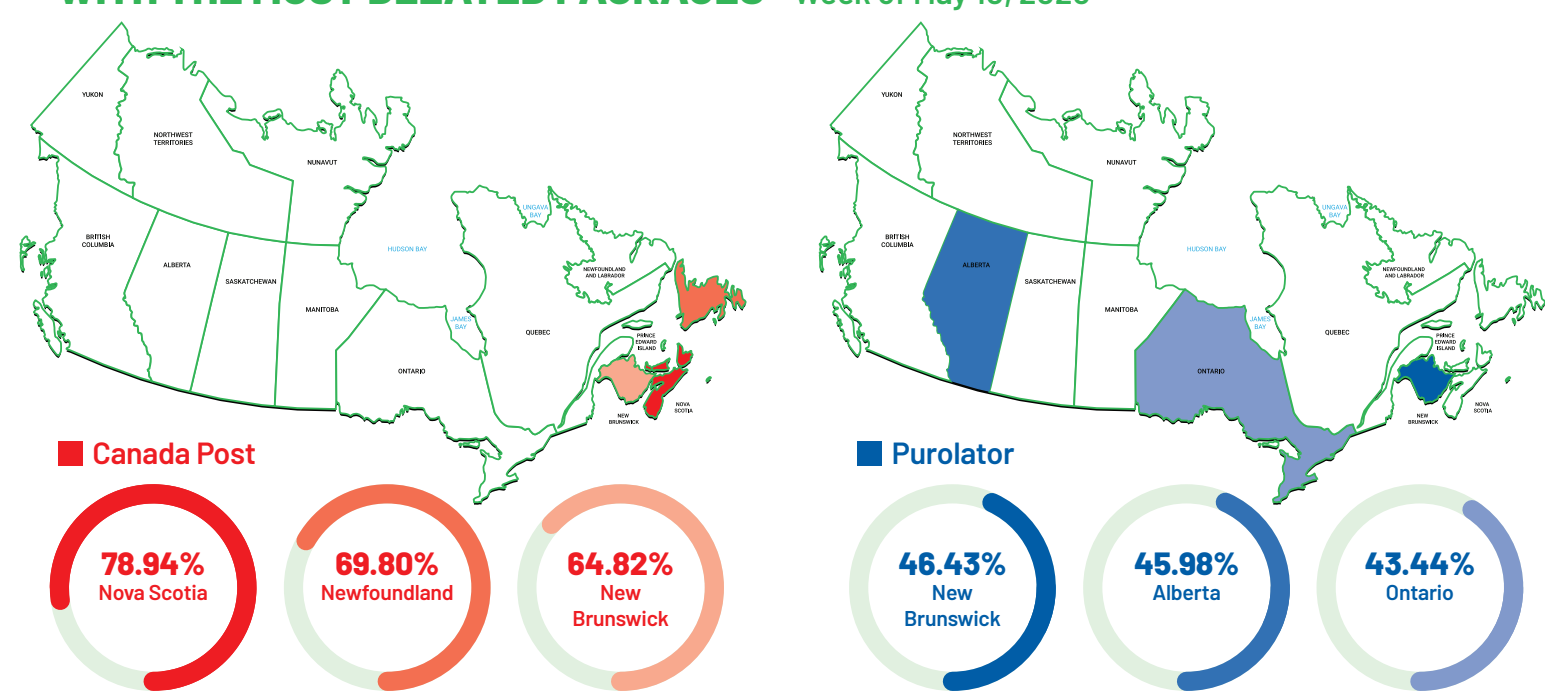
## AVERAGE DELAY (NUMBER OF DAYS)



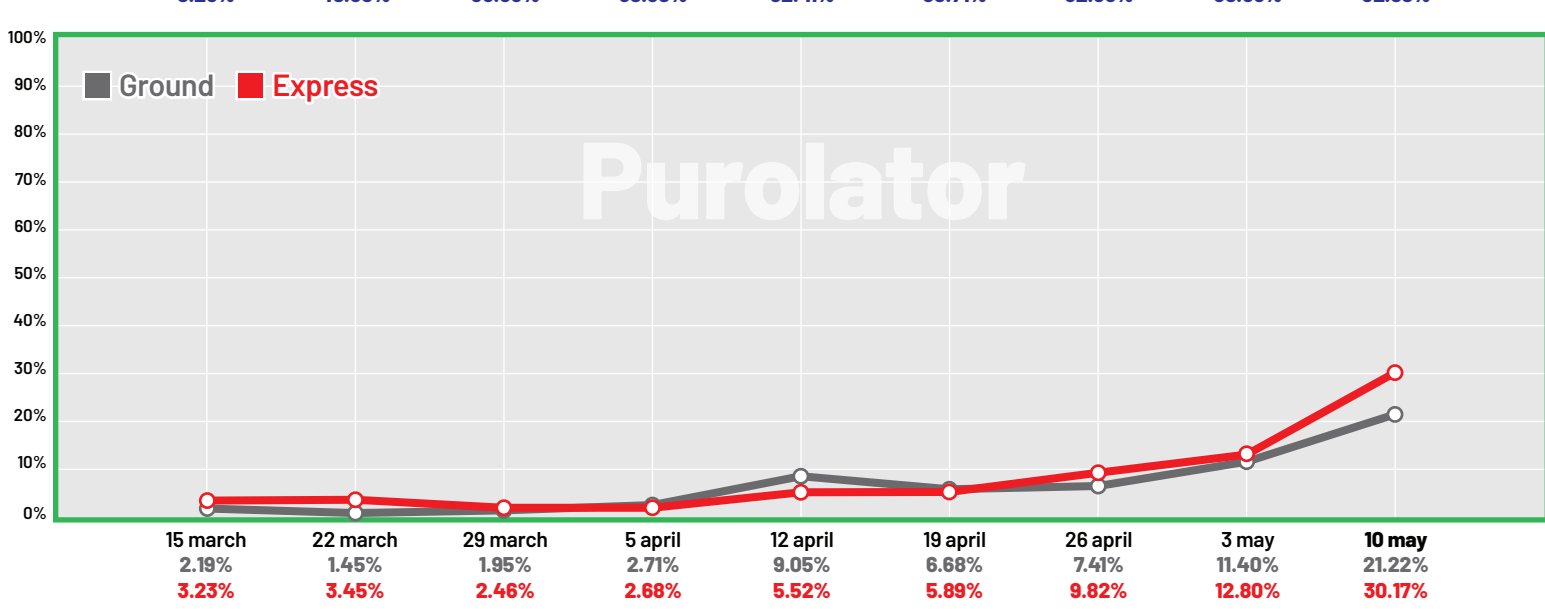
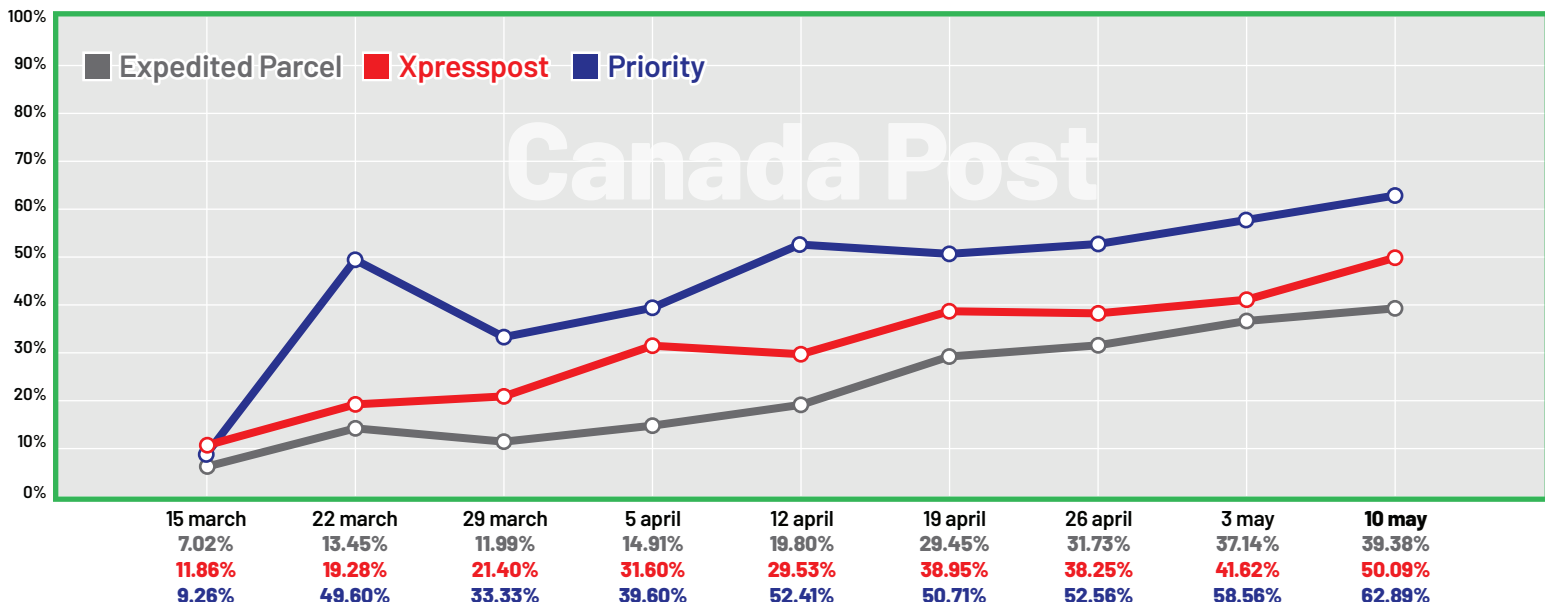
## AVERAGE DELIVERY TIME (NUMBER OF DAYS)



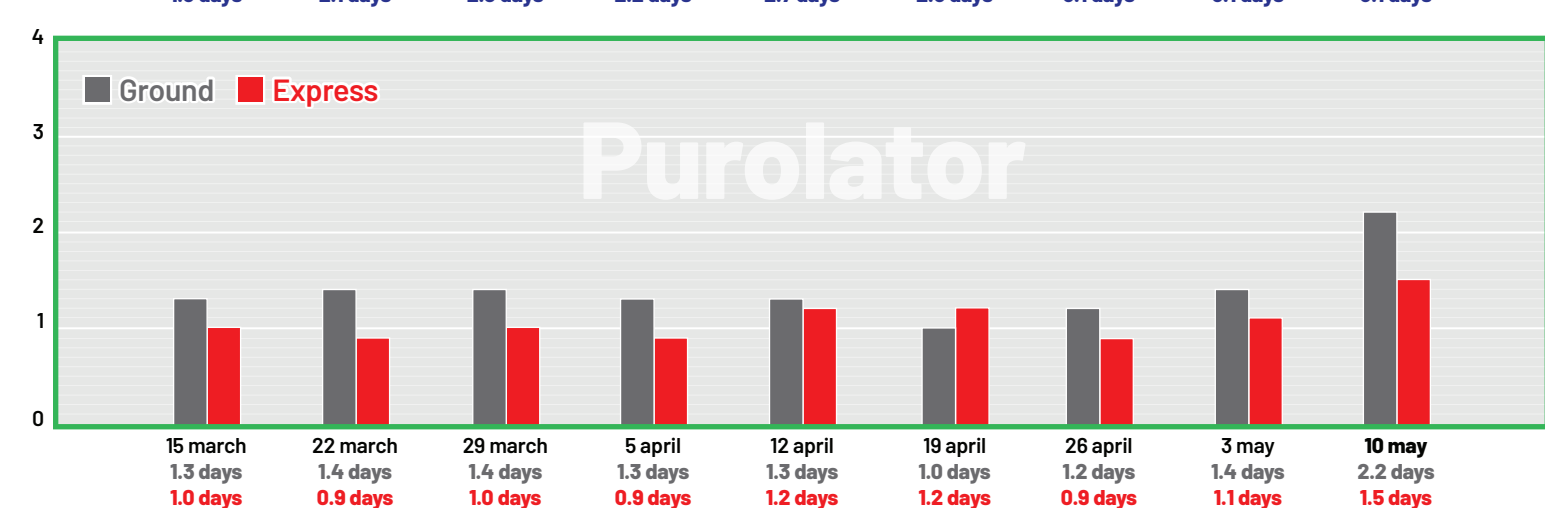
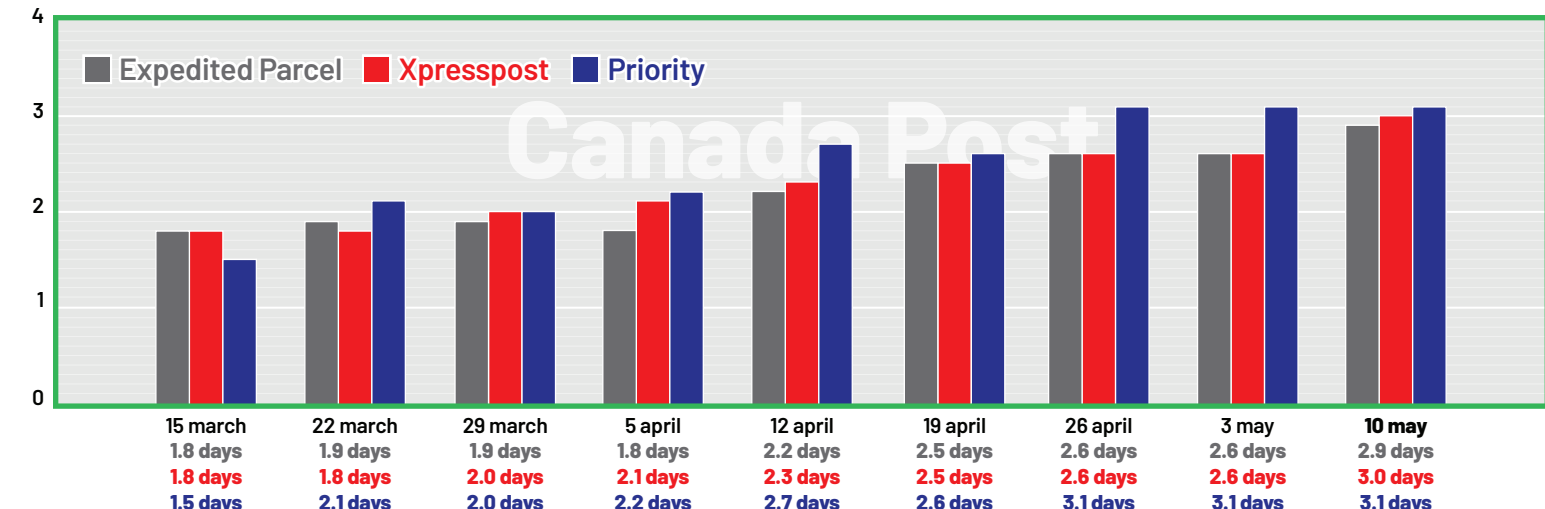
## THE 3 CANADIAN PROVINCES WITH THE MOST DELAYED PACKAGES - Week of May 10, 2020



## % OF LATE PACKAGES BY SERVICES OFFERED



## AVERAGE DELIVERY TIME BY SERVICES OFFERED (NUMBER OF DAYS)



\*Statistics are based on Buster Fetcher's analysis of shipments made by its customers across Canada (almost 1000) who ship across the country and internationally. Though there may be discrepancies with official data released by the carriers themselves.



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