

***Sr. Windows Network Engineer/Lead/Mgr. – Reston, VA***

**FrontStream** is looking for an experienced ***Sr. Windows Network Engineer/Lead/Mgr.*** to join our team in **Reston, VA**. The company is looking for an experienced IT professional to lead a small team of IT personnel and manage our 24/7 enterprise environment. Additionally, this role will advise the CTO and collaborate with the Director of IT Security.

***Company Overview:***

FrontStream is the industry leading organization of SaaS fundraising solutions for non-profits. We provide an integrated, enterprise-wide fundraising platform for all your fundraising, auction, donor management, corporate social responsibility (CSR), and payment processing needs via our leading social innovation products.

Over 10,000 non-profit and corporate customers use our Intelligent Engagement Platform in the US, Canada, Australia, and the UK.

***Position Overview:***

This position requires a seasoned manager with practical experience across a wide range of products and technologies. The candidate must be a strong leader and be well versed in not only high-level support, but capable of coordinating the diagnosis of complicated and time sensitive technical issues to minimize downtime in addition to leading the Infrastructure team by providing oversight of ongoing and future projects. This environment spans multiple Operating Systems, vendor appliances, and technologies. The manager will work with a wide range of company stakeholders to ensure consistency with overall system architecture, security standards, policies and procedures. This position requires a candidate who thrives in a dynamic, fast paced work environment. Candidates will be expected to manage multiple projects simultaneously in addition to running the IT On-Call rotation.

***Responsibilities Include:***

- Manage IT projects encompassing the design, deployment, maintenance, and evolution of on-prem & AWS cloud-based systems
- Oversight of the teams managing Windows 2008/2012/2016, and Linux production servers
- Lead, Coordinate, and Troubleshoot a wide range of technical issues to minimize downtime
- Manage patch management for Linux and Windows systems
- Help Deploy and Enforce security standards developed by the Director of IT security
- Working with development staff to identify requirements and implement solutions.
- Manage and maintain storage appliances (NetApp, Dell, HP)
- Implement, enforce, and improve processes and procedures
- Oversee the integration of new technologies

- Configuration management experience, either with windows or open source tools
- Working knowledge of databases
- Oversee and participate in the 24/7 on-call support rotation

***Must Have Skills & Certification:***

- Hands-on technical experience supporting, managing, and deploying Microsoft Enterprise Systems
- Strong Leadership background
- Experience managing production systems in AWS
- MCSE - Minimum
- CompTIA Security +
- Experienced building environments from the ground up
- Deep understanding of Windows IIS 7/ through 10, Apache, NGINX
- Experience supporting and maintaining web servers
- Hands-on experience supporting Windows 2008 and up (physical and virtual systems)
- Experience with SAN and NAS technologies (iSCSI, FCP, CIFS, NFS, etc.)

***Bonus Skills and Certifications:***

- Project Management Certifications
- AWS Certifications
- Redhat Certifications
- CCNA, CASP
- DEVOPS or systems architect experience
- Experience scripting in Windows and Linux.
- Experience with Bash, Perl, Ruby on Rails, RabbitMQ, Redis, and Solr.
- Experience maintaining PCI compliance (or other regulatory compliance)
- Experience with Windows scripting technologies such as WMI, WSH, ADSI, VBS and PowerShell
- Experience with Cisco Firewalls and load balancers like F5, A10

***Qualification Requirements:***

- Bachelor's degree in Computer Science/Engineering or 10+ years relevant work experience in lieu of degree
- Demonstrated work experience as an IT Manager
- Exceptional analytical and problem-solving skills; must possess a structured, methodical approach to systems administration and change management experience
- Excellent written and verbal communication
- Outstanding Communication Skills



The company is headquartered in Reston, VA with offices in Cambridge, MA, Toronto, ON and West Melbourne, VIC, Australia.

Interested candidates should send resume, references, and salary history to: [careers@frontstream.com](mailto:careers@frontstream.com) with **"Sr. Windows NetWk Eng -Reston"** in the subject line. No phone calls please.

FrontStream is an equal opportunity employer. The successful applicant will have proven eligibility to work in United States.