

DDI System's "5 Star" Approach Streamlines Operations for Restaurant & Food Equipment Distributors

Inform ERP Software propels Restaurant and Food Equipment distributors to combat common challenges and stay ahead of the competition with elite customer service. DDI System's elegant interface provides a unified, single-screen view focused on the unique needs of your customers and teams with technology designed to provide an unmatched level of service.

Industry Specific Features:

- Single screen order and payments
- Tasks, calendaring and activity history
- Superior inventory management
- Auto manufacturer price import
- Secure EMV card processing
- Job tracking with quotes, orders, purchases, and reporting
- Special order receipt notifications, labeling, and automation
- Proof of delivery digital signatures
- Mobile salesperson dashboards and opportunity reporting

Go Beyond Operational Excellence

DDI System has been powering distribution success for over 25 years with market-aware expertise and modern technology to compete against digital competition.

- ✓ Raise the bar on customer service to standout amidst competitors
- ✓ Eliminate manual order entry with seamless AutoQuotes integration
- ✓ Create visually appealing proposals with professional images and detailed product descriptions
- ✓ Easily expand into multiple storefronts such as Amazon, Wayfair, Houzz and more
- ✓ Easily track and manage rebates and warranties with robust oversight

"Our previous system just wasn't very 'intelligent' and we felt as though there was a lot of opportunity for us to become more efficient and get a finer level of detail for our business." ~ Showroom Distributor



Learn more about our NEW content-rich proposals on reverse ↪

Capitalize on AutoQuotes Integration

DDI System's Inform ERP provides a seamless integration with AutoQuotes. Quickly build accurate, customized quotes for your customers which can be imported into Inform. This integration promotes efficiency by eliminating time consuming manual entries and updates.

Build an Order Using Your Smartphone

Cater to the showroom customer right from the showroom floor. Using Inform's QuickOrder app and barcode labeled display products, your customer service staff can easily build real-time quotes or orders. QuickOrder uses an iPhone or iPod to quickly account for products and inventory to streamline the checkout process.

Provide Exceptional Customer Service

Inform's embedded Customer Relationship Management tools strengthen customer interactions by creating a detailed history of 'soft' touch points, in addition to the hard facts of pricing, order status, and payment details. Inform CRM is

woven throughout the system giving every customer service person the insight they need to increase customer spend and decrease price sensitivity.

Take Action with In-Depth Reporting & Analysis

Inform's easy-to-use, real-time reporting ensures your team stays aware of current and potential pitfalls. Experience unprecedented insight into key business metrics that empower teams using intuitive, drill-down reporting capabilities and role-specific dashboards.

Experience an Error-Free Warehouse

Gain control over warehouse operations with comprehensive insight into inventory location, staff allocation, and order status. Inform Distribution Center (WMS) eliminates errors and product losses for an unprecedented ROI. Inform DC's well-defined processes work in conjunction with Inform for smart picking, guided putaway with location slotting, cycle counting, automatic bin stocking and replenishment, mobile scanning with confirmation and easy product/location lookup.

Newly Enhanced Functionality for Showroom Distributors

	Product Number	Product Description	Quant Ordered	Quant UM	Img	Quant To Ship	Net Price	Price Extension	G/P %
1 Back Bar Cabinet, Refrigerated Qty: 1 Price: \$4,600.00 @ \$4,600.00 each									
Detail	TUR-TBB-24-48SG-N	Turbo Air TBB-24-48SG-N Super Deluxe 49" Glass Door Narrow Back Bar Refrigerator	2	EA		0	2,300.00000	\$4,600.00	10.48
Equal	TUR-WARRTURBO...	3 year parts & labor warranty, standard	2	EA		0	0.00000	\$0.00	0.00
Shipments	TUR-WARRTURBO...	Additional 2 year compressor warranty (5 year total),	2	EA		0	0.00000	\$0.00	0.00
Activities	TUR-ZZTURBOM030...	Self-contained refrigeration, standard	2	EA		0	0.00000	\$0.00	0.00
Attachments									

Group items together to designate different rooms, packages, etc.



Impress potential clients with content-rich proposals including images and product descriptions. Eliminate manual entry with 'Copy & Paste' functionality. Plus, group items by room for neat, organized proposal packages.

DDI System is Proud to Support Members of:



Contact Us at DDIsystem.com | 877.599.4334

