

AJB GROUP PUTS HEALTH AND SAFETY AT THEIR HEART

AJB Group had always been serious about safety, approaching it with the same care and attention as their high-performance residential and commercial joinery.

But when a minor accident prompted a consultation from the Health and Safety Executive (HSE) and with a planned move to larger premises, growing headcount and expanding suite of machinery, AJB looked to Southalls to place compliance at the core of their business.

From acceptable to exceptional

Guided by an approachable, expert consultant, AJB implemented Safety Cloud, Southalls' comprehensive health and safety management software, to tackle their objectives:

- **Safety from the very start**

AJB wanted to create a safety-centric culture based on immediate buy-in from new recruits. Southalls shaped a personalised on-boarding programme for recent hires and online training plans for existing staff, weaving safety awareness into employees' DNA from day one.

- **Simple, streamlined compliance**

With disparate data locked up in spreadsheets and paper-based systems, AJB needed a range of risk-free, audit-ready processes. Safety Cloud placed every aspect of health and safety management – from e-learning to health surveillance questionnaires (for wood dust

exposure) – within a few quick clicks.

- **Shared accountability**

AJB aimed to shift safety management from one employee's obligation to everyone's responsibility. Individual Safety Cloud logins for all team members, tailored policies and procedures and straightforward record keeping made it refreshingly simple for staff to do their bit.

- **Due Diligence**

By using Safety Cloud, AJB were now able to evidence very quickly the competence of staff, receiving email reminders when training is due to be reviewed, whether staff have read risk assessments and whether machinery has been serviced and inspected as required under statutory requirements.

- **Clear, customised processes**

Southalls' one-to-one consultancy service meant AJB's processes were purpose-built for their business. Bespoke risk assessments (rather than blank templates), made-to-measure managers' audits and site-specific health surveillance questionnaires were all designed for maximum ease and effectiveness.

- **Support at every stage.**

From guiding AJB through initial implementation, through to regular face-to-face reviews and ad hoc services such as noise and fire risk assessments, Southalls ensured all compliance bases were covered, leaving AJB's employees focused, safe and secure.



TURNING GOOD INTENTIONS INTO GREAT 'AWARD-SHORTLISTING' RESULTS



2 years on, AJB's partnership with Southalls continues to deliver confidence, reassurance and a range of business-wide benefits.

And the icing on the cake was AJB's shortlisting in the British Woodworking Federation Awards, Health and Safety Hero Award in November 2017, which recognises improvement in H&S performance within a business. Guided by Southalls, AJB's capital investment in health and safety controls and development of a culture of health and safety awareness across the business formed the basis for their entry and achievement of shortlisting down to the final 3.

"We have an excellent relationship with our consultant, who is extremely knowledgeable, proactive and quick to respond to any question we have. Without Southalls' expertise, hands-on support and personal approach, our health and safety processes simply wouldn't be as effective. Having implemented Safety Cloud throughout our business, we have a great deal of confidence in our safety management, as well as clear action plans that ensure we remain consistently compliant."

Kully Binji, Company Secretary and HR Manager, AJB Group



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consultation call or
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