



### Powering Healthcare Improvement

A comprehensive rounding solution specifically designed to improve **quality, safety, and the patient experience.**



Improve patient safety, quality, and regulatory readiness



Enhance care delivery with every patient every day rounding



Embrace the patient voice, respond to their needs, and improve their experience

### How Our Clients Are Using SentactRounding

- Environment of Care Tours
- Food & Nutrition Inspections
- Life Safety Inspections
- NPSG & HRO Rounds
- Clinical Tracer Audits
- Pharmacy & Medication Management
- Infection Prevention & Hand Hygiene
- Accreditation & Credentialing Readiness

#### Key Benefits

- Improve safety and quality metrics
- Enable measurable and continuous improvement
- Ensure continuous readiness

- Purposeful / Hourly Rounds
- Nurse Manager Rounds
- Multi-Disciplinary Rounds
- Nurse Rounds

#### Key Benefits

- Increase HCAHPS
- Streamline communication and breakdown silos
- Increase patient care time by reducing administrative workload

- Pre-Admission & Post-Discharge Calls
- Leadership Rounds
- Patient Satisfaction Rounds
- Employee Satisfaction Rounds
- Environmental Observations

#### Key Benefits

- Actively engage the patient and their family
- Expedite service recovery
- Transform the patient experience

# Comprehensive Rounding Solution



## OnDemand

More than a Snapshot, Capture Quality, Safety, and Patient Experience Issues 24/7

Rounding has been proven to be an effective way to improve key metrics, but it only gives you a snapshot in time of your overall performance. Sentact**OnDemand** gives you 24/7 visibility into your performance by allowing your organization to capture quality, safety, and patient experience issues in real-time. Sentact**OnDemand** also gives your organization a better user experience for caregivers while reducing call volume, turnaround times for resolution, and labor cost.



## Automate

Resolve Issues by Automatically Assigning Tasks & Tracking Progress in Real-Time

Whether issues are discovered on a round or reported on-demand, our powerful workflow engine automates the process through completion. Using Sentact**Automation**, tasks are assigned based on your business rules, progress is tracked and the loop is closed in real-time. During this process, we ensure that no task slips through the cracks using notifications and escalations.

## Why Sentact?

- Our library of over 3,000 questions and templates help your organization to stay current and offers consistency and consolidation across all disciplines to give you valuable, rich data to make better management decisions.
- We automatically assign tasks and track the progress of issue resolution in real-time. This includes sending notifications and escalations in the event of a delay so nothing slips through the cracks.
- We capture issues on-demand outside of the rounding process providing your organization with a 24/7 view not just a snapshot of a moment in time.

