# sentact

# Implementation & Training

A Sentact Service Offering

## Maximize your investment with Sentact

### Stage 1 - Plan

The Planning Stage kicks off the entire implementation. From the first day, we will meet with the decision maker and management to review the implementation plan and goals. We continue to revisit this plan throughout the implementation process to ensure your goals are met before completion.

### Stage 2 – Data Gather

Once the plans and goals are documented, our team begins the Data Gathering stage. During this time we meet with the appropriate departments remotely to gather data on your processes, workflow, and preferences. During this stage, we also gather data on tasks, routing, and priorities, as well as review the current data with you.

### Stage 3 - Configure

Using all of the data gathered, our team will work to build your solution. From functionality, to data scripts, to data entry, and testing, your Sentact solution will be configured to your specifications.

### Stage 4 - Personalize

During Stage 4, we will review the status of the current solution with the critical team members in your organization. We will add any additional fields, functionality or rounds necessary to complete the implementation and ensure your satisfaction. We will also use this stage to complete any work on any third party or standard interfaces.

### Stage 5 - Train

Our training team provides both on-site and remote training allowing your organization to select the method that works best for your schedule and budget. We will provide all training materials to you in the event follow-on training is necessary. Before your Go-Live, we ensure that your solution is fully installed and all necessary team-members are educated on its use.

## Who We Are

The Sentact Healthcare Operations Suite is designed to improve quality, increase efficiency, and enhance the patient experience.  The best way to maximize your investment is to ensure that the solutions are put into productive use as efficiently as possible. With 450 plus implementations, we can ensure that your implementation needs are met and that your organization experiences a world-class training program.  Whether your organization is implementing Sentact in a single hospital or an enterprise healthcare system, we can work to ensure a smooth transition.

## How It Works

Our implementation timeline was created from our experiences with a number of hospitals and healthcare networks.  However, any stage can be accelerated based on your organizations timeline and decision making processes.  The implementation process does not end with your **Go-Live**.  A Client Services Manager will continue to check-in on a 30 and 90-day frequency to review your product use and ensure your overall satisfaction.

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