sentact
Optimization Services™

Planning for Success

Sentact offers a broad array of data services and tools to help your organization **optimize** the use of your Sentact solution. Sentact**Optimization** Services are completely customizable giving you the ability to choose the services that best fits the need of your organization. With over 450 facilities installed, we have the expertise as well as the industry knowledge to assist your organization with best practices.

Why invest in Sentact**Optimization** services? Our robust services offerings help an organization achieve value quickly, drive adoption, improve processes, and enable continuous improvement.

Trends & Outliers

We will work with your team to run, analyze, and help you understand your reports to identify trends and outliers within your organizations. This will help your organization determine areas that need improvement, areas that are working well, and trends that might impact the patient experience or quality of care.

Rounding Process Improvement

Our team of experts will evaluate your processes and workflow and make recommendations on how to best improve productivity, determine areas for process improvement, and recommend additional products or services necessary to achieve your organization's goals.

Metrics & Goals

Not sure where to begin? Our team of experienced professionals can help you set goals as well as plans to execute those goals. In addition, we help you to setup the necessary metrics to evaluate and cross check your performance to ensure objectives are being met or where course corrections need to occur.

SentactOptimization – Planning for Success

Question & Template Standardization

Consistency is key when it comes to conducting rounds. With Sentact**Optimization** services we can help ensure you are using industry standards, regulatory standards, and best practices across all rounds.

Benchmarking and Correlation

We can categorize questions including HCAHPS domains, making it effortless when aggregating and correlating data. We help to automate the blending your data sources to help determine any correlations.

Sentact**Analytics** Report Services

We understand that your time is limited so we offer our services to help create custom reports and dashboards in Sentact**Analytics**. Using reports designed and scheduled to your business needs increases productivity and efficiency.

Determine Trends and Outliers

Review & Develop Strategic Plans for Rounding Process Improvement

Rounding HCAHPS Results, Analytics, & Benchmarking

Path to Best Practices

Develop Key Metrics & Goals

Rounding Question Template Standardization

Report Services for Sentact Analytics

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sentact

Powering
Healthcare
Improvement

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