

***5 Ways to
Streamline Your
Regulatory
Readiness***



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CHAPTER ONE

Develop Content



Developing Content for Rounds

Taking the time up front to create content is critical to successful regulatory readiness. By aggregating content across your enterprise, you will standardize your data and make more informed decisions.

Keys to Getting Started:

- ❑ **Consolidate & Streamline Surveys:** Using a solution to streamline and store surveys will help improve efficiency and accuracy.
- ❑ **Standardize Questions:** Standardize questions across all disciplines and tie questions to regulatory standards in order to gather data.
- ❑ **Adaptation:** Adapt surveys to your workflow, as well as your safety/compliance goals to eliminate unnecessary steps.

It is important for a healthcare organization to create processes and procedures to promote adoption and ensure compliance.

AUTOMATE THE PROCESS

Using a tool with a library with over 3,000 questions available to impact your quality, safety, and regulatory compliance can help you develop the necessary content.



CHAPTER TWO

Implement a Methodology



Developing a Schedule

Healthcare organizations should develop a survey schedule that takes into account items such as:

- ❑ What expertise is needed to complete the survey?
- ❑ What level of employee is needed to drive change?
- ❑ What frequency satisfies regulatory standards and will meet the program goals?

By putting into place a schedule, an organization can:

- ❑ Establish accountability for survey completion and accuracy.
- ❑ Save time by allowing surveyors to focus on other departments.
- ❑ Ensure compliance when all surveys are finished to completion.



With over hundreds of elements of performance that need to be addressed, an automated tool is a tremendous resource.



CHAPTER THREE

Perform Surveys



Automation

Doing more with less is a consistent theme in the healthcare industry. That's why it's important to determine the most efficient way to distribute and perform the required surveys.

Methods of Distribution:

- Automated Solution
- Shared Drive
- Email
- Educational Forum

Select the method that works best for your organization so that you can drive towards real-time data capture, thereby providing you with more accurate data.

Don't forget to be precise:

- Make the form easy
- Make the process efficient
- Create a natural flow to your surveys



CHAPTER FOUR

Create Action; Close the Loop



Drive Accountability

During any survey or round, you are bound to identify issues. These issues need to be addressed quickly and efficiently. It can be challenging to track issues/deficiencies via text message, phone calls, or shoulder taps, as these often get overlooked in being documented and valuable data gets lost.

Creating action and ensuring a closed loop process drives accountability in the follow-up process:

1. Improved HCAHPS scores
2. Improved employee satisfaction
3. Improved communication among team members, hospital leaders, and families



Improve response times by 62% with an automated solution.



CHAPTER FIVE

*Measure
Performance*



Standardize the Data

Access to the data is critical. Not only does one have the data at your fingertips in the event of an audit, but it allows managers to communicate and manage your organizational focus.

What are some of the results:

1. Determine program effectiveness
2. Identify departments where corrective action is needed
3. Adapt content, schedule, etc.
4. Target, Target, Target

Improve your organizations overall satisfaction, as well as compliance by being able to target trouble areas.

Interested in Streamlining Your Regulatory Readiness?

Using **SentactRounding**, organizations can benefit from the creation and measurement of regulatory rounds.

LEARN MORE





*Digital rounding solutions allow for easier access to data and timely communication.
Tracking deficiencies provides for visibility and accountability within an organization.
Streamline regulatory readiness by targeting areas requiring corrective action early on
and putting process improvements in place.*



TRACK KEY METRICS

Measure the success of your improvement.
Increase compliance with regulatory compliance.