



A LETTER TO OUR COMMUNITIES:

March 30, 2020

We're in this together

As the COVID-19 pandemic continues to unfold, I want you to know that Goodwill Industries of Southeastern Wisconsin & Metro Chicago has taken action to ensure the safety of our employees and the communities we serve as we continue to operate our longstanding essential businesses supporting community need. We are friends, neighbors, family, co-workers--we are the shared fabric of the communities where we live and work. We are all in this together.

Essential Goodwill programs still operating

Immediate actions we are taking to support the community during this critical time include continuing to operate:

- Goodwill Great Lakes preparing meals for U.S. Navy Sailors and Recruits serving our country;
- Goodwill Laundry & Linen Services providing clean linen for healthcare systems across our region and for the U.S. Navy;
- The Home Delivered Meal Program in Milwaukee County, serving 1,400 vulnerable seniors and people with disabilities with critical meals and a friendly smile;
- Essential services at the Racine County Aging and Disability Resource Center and the Kenosha County Job Center;
- Goodwill TalentBridge, our staffing agency which is connecting job seekers with businesses in healthcare, essential food and industrial manufacturers, logistics providers, human services, and Goodwill essential businesses;
- Our Workforce Development services, providing training, job placement, and support services for individuals working in essential businesses or who recently lost their job; and
- Goodwill DataShield providing secure document destruction for essential businesses.

Our employees are our heroes

I want to acknowledge our employees and all the people who show up to work every day doing the necessary work to see our community through these uncertain times.

Like many organizations facing this global crisis, this is a difficult time for our Goodwill family. To minimize the spread of coronavirus among employees, donors and shoppers, all Goodwill Store & Donation Centers are temporarily closed. We all are making gut-wrenching decisions that we never thought we would have to make. Many of our executive and management team members are working remotely to provide support services required to operate essential businesses and taking steps to put recovery plans in place. For now, the health and well-being of our employees, donors, shoppers and the people we serve is our top priority.

Keep Believing in the Power of Work

When the time comes and it is safe to resume business, we will once again open our Store & Donation Centers. At that point, we will need you more than ever because your donations to and purchases from Goodwill are what makes it possible for us to provide training and jobs to those who need it most. We will be there to support individuals with disabilities and disadvantages through the Power of Work.

This is a very challenging time, but we are resilient and we will get through this...together.

Please do not hesitate to reach out to me at jhallberg@goodwillsew.com if there is anything that we can do to support our community during this time.

With deep gratitude,

Jackie Hallberg