

# Installing and Activating a Single-User License for Statgraphics 18

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The instructions in this document apply to individuals who have purchased a single-user license. Be sure to have available:

1. The 20-character serial number you received when you purchased the license.
2. The 8-character registration code that was provided with the serial number.

NOTE: If you have already downloaded and installed a trial copy, you may skip Step 1. If you have already created a registration account, you may skip Step 2.

## Step 1: Download and Install Statgraphics 18

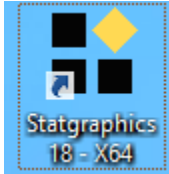
To use Statgraphics 18, it must first be downloaded by going to [www.statgraphics.com/download18](http://www.statgraphics.com/download18). Click on one of the 10 links in the following table found there:

Primary language		
English	32-bit	64-bit
French	32-bit	64-bit
German	32-bit	64-bit
Italian	32-bit	64-bit
Spanish	32-bit	64-bit

This will download a standard Windows installation file. The 32-bit version of Statgraphics 18 runs on computers with both 32-bit and 64-bit versions of Windows. The 64-bit version of Statgraphics 18 requires your computer to be using a 64-bit version of Windows.

When the download is complete, use Windows Explorer to locate and run the file that you downloaded. PLEASE BE SURE YOU HAVE ADMINISTRATOR PRIVILEGES WHEN YOU RUN THE INSTALL PROGRAM. Be sure to execute the setup program by clicking on it with the RIGHT mouse button and selecting "Run as administrator" from the popup menu.

During the installation, most users can select all of the defaults. When complete, an icon will be placed on your desktop similar to the one below:



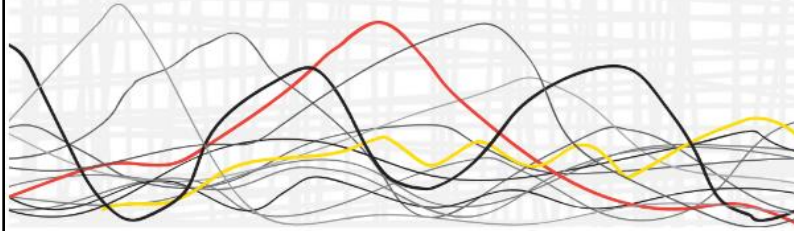
## Step 2: Create a Statgraphics Registration Account

Before you can activate the program, you must register your email address with Statgraphics. To do so, use your web browser to go to [register.statgraphics.com](http://register.statgraphics.com). This will take you to the following page:



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This program is protected by U.S. and international copyright laws as described in the About dialog box

## Version 18 Registration Program



**TRIAL PERIOD**

**REGISTERED SERIAL NUMBERS**

**ACTIVATIONS**

**ASSOCIATED SITE LICENSES**

[Click here to log in using your email address.](#)

FIRST TIME USERS: please [register here](#) before logging in.

Click on “register here” to go to a page where you can set up a registration account:

## CREATE A NEW ACCOUNT

Use the form below to create a new account.

Passwords are required to be a minimum of 8 characters in length.

\* indicates a required field

### Account Information

\*Email address:

\*Password:

\*Confirm password:

Check this box if you are a student.

\*First name:

\*Last name:

\*Job title:

\*Organization:

\*Address:

Address (line 2):

\*Country:

\*City:

State:

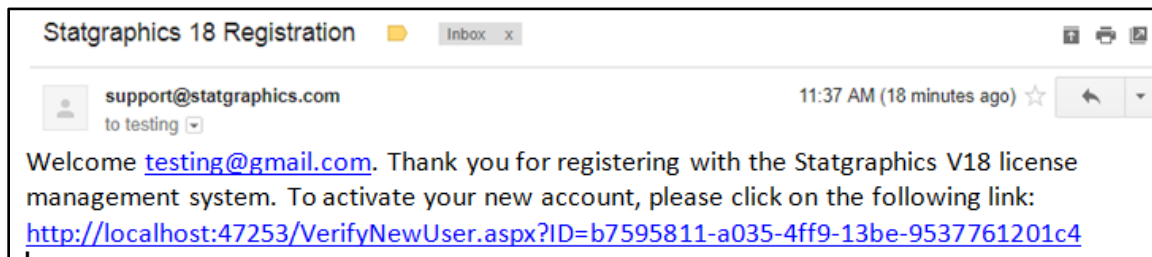
\*Postal code:

\*Phone number:

Create Account

Cancel

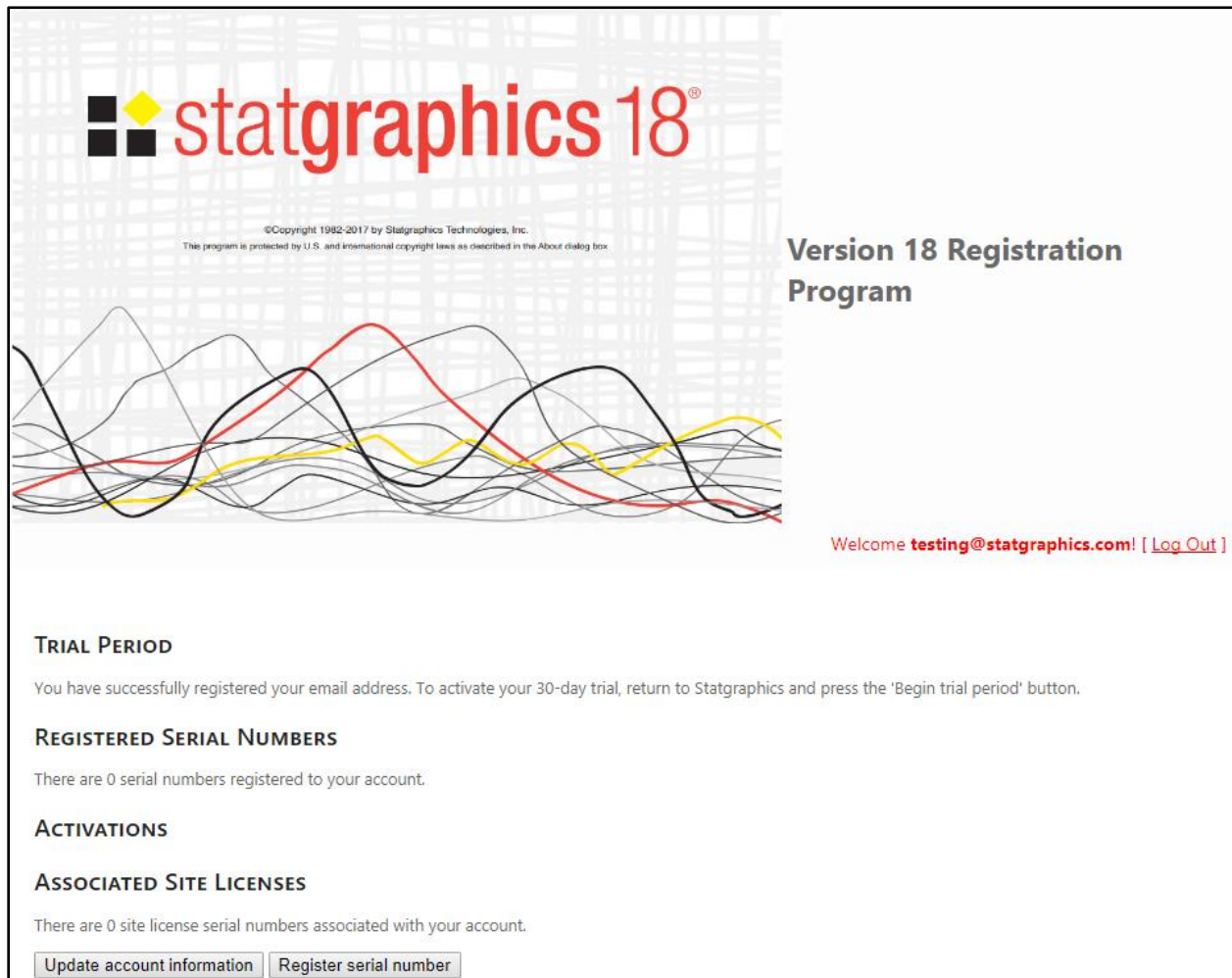
Be sure to enter a valid e-mail address, since after pressing *Create Account* you will need to respond to an e-mail sent to that account to complete the registration process:



Once you respond to that email, your account will be activated.

## Step 3: Register Your Serial Number

Before you can activate your license, you must register your serial number by going to [register.statgraphics.com](http://register.statgraphics.com). Log in with the username and password you created in Step 2. This will take you to the following page:



The screenshot shows the 'Version 18 Registration Program' page. At the top left is the Statgraphics 18 logo, which consists of a 2x2 grid of squares (black, yellow, black, black) followed by the text 'statgraphics 18' in red. Below the logo is a copyright notice: '©Copyright 1982-2017 by Statgraphics Technologies, Inc. The program is protected by U.S. and international copyright laws as described in the About dialog box'. To the right of the logo, the text 'Version 18 Registration Program' is displayed in a bold, dark grey font. Below this, a decorative horizontal band features several overlapping, wavy lines in black, red, and yellow. In the bottom right corner, a welcome message reads 'Welcome **testing@statgraphics.com!** [ [Log Out](#) ]'. The main content area is divided into four sections: 'TRIAL PERIOD' with a message about activating a 30-day trial; 'REGISTERED SERIAL NUMBERS' with a message stating there are 0 registered serial numbers; 'ACTIVATIONS'; and 'ASSOCIATED SITE LICENSES' with a message stating there are 0 associated site license serial numbers. At the bottom of the page, there are two buttons: 'Update account information' and 'Register serial number'.

Push the button labeled *Register serial number* which will display the following window:

**REGISTER SERIAL NUMBER**

Serial Number to Register

Email address:  
testing@statgraphics.com

Serial number:  
BXXX-XXXX-XXXX-XXXX-XXXX

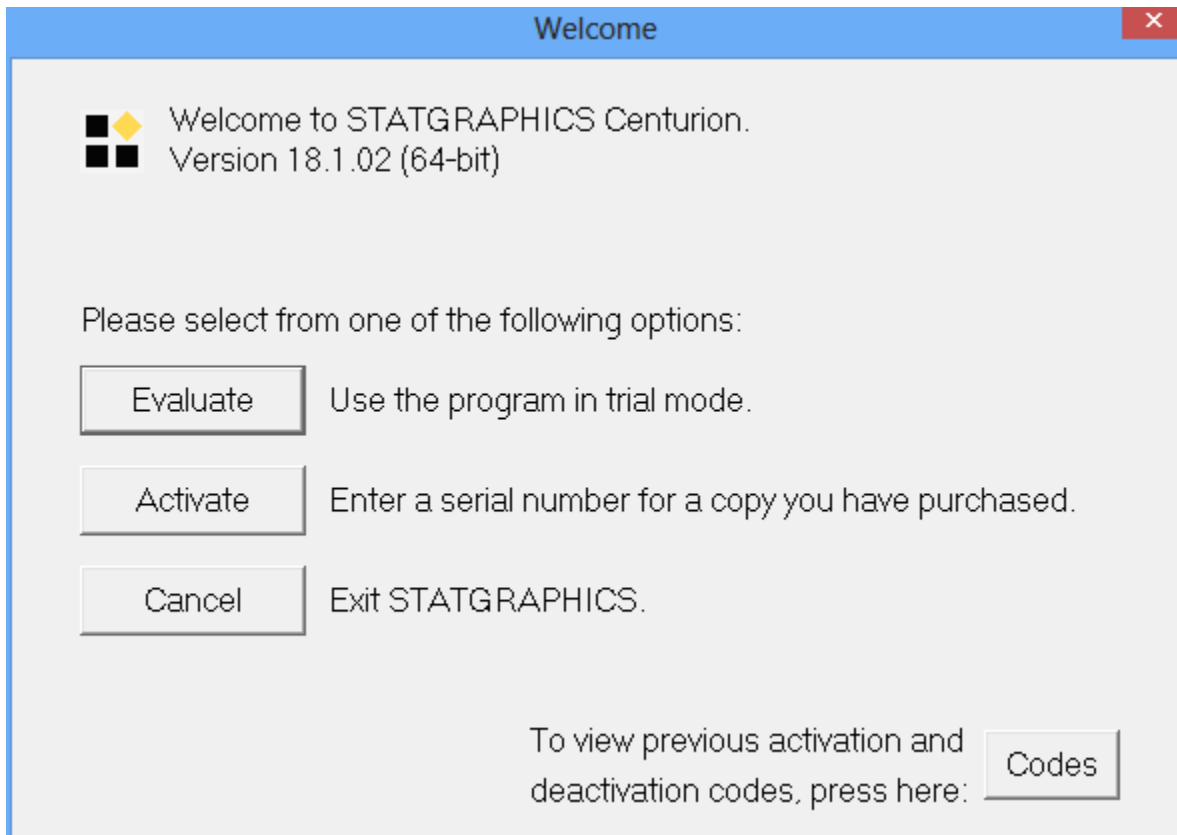
Registration code:  
E845B312

Register serial number Done

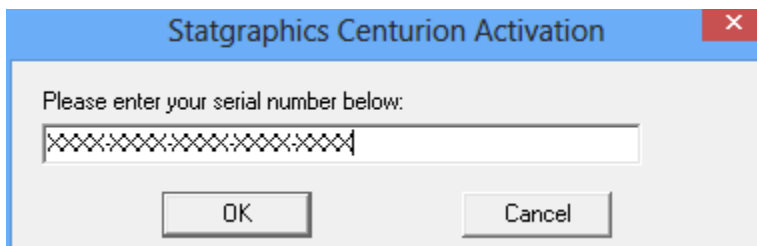
Enter the serial number you received when you purchased your license and the associated registration code. Then press *Done*. This will return you to the previous page, which will show the serial number that you registered.

#### **Step 4: Activate the Program**

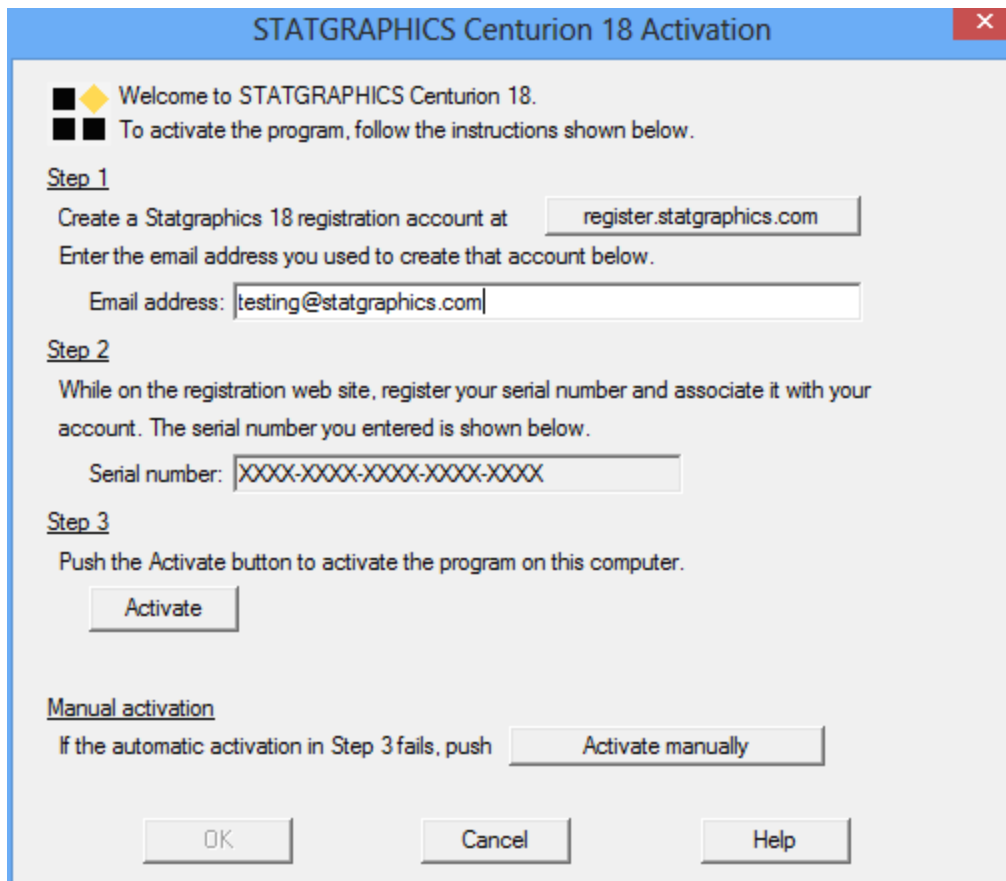
Now look for the Statgraphics 18 icon on your desktop and click on it to start the program. A welcome screen will appear:



Click on the *Activate* button. This will display a dialog box in which to enter your serial number:

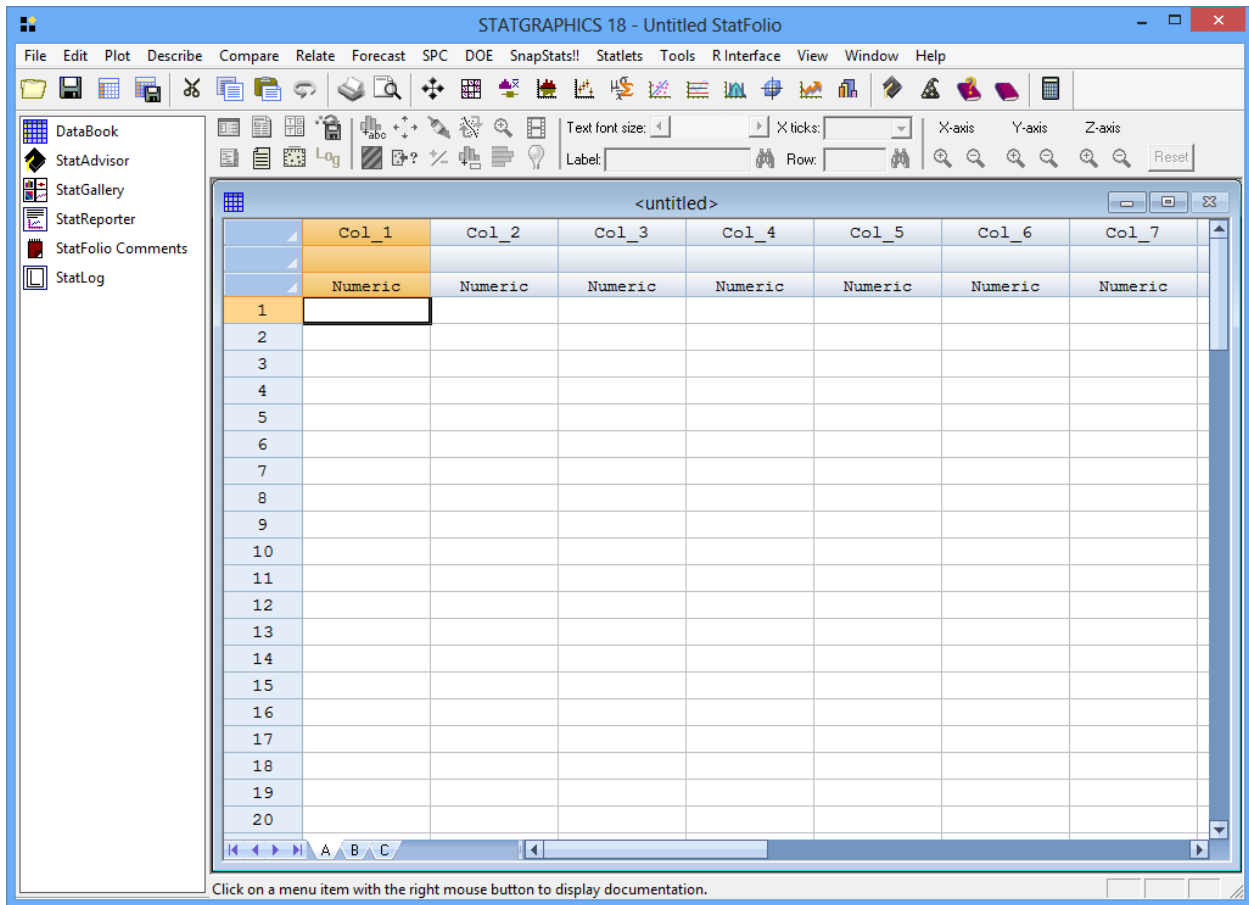


Enter it and press *OK*. This will take you to the *Activation* dialog box:



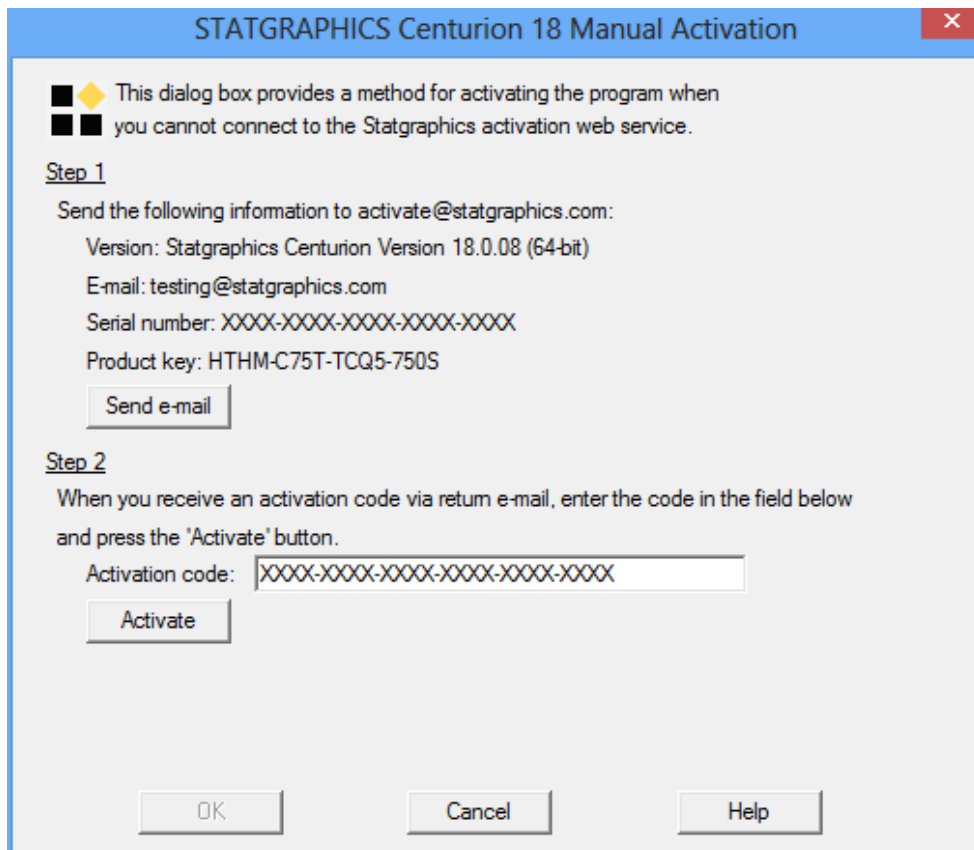
Type in the email address that you registered earlier and push the *Activate* button. If the email address is found in the Statgraphics database and the serial number has been registered to that address, the program will be launched and the main window displayed:





## Manual Activation

If the automatic activation process fails, usually because a firewall is preventing you from communicating with the Statgraphics activation web service, push the button labeled *Activate Manually*. This will display the following dialog box:



Push the button labeled *Send e-mail* to send the information shown to [activate@statgraphics.com](mailto:activate@statgraphics.com). You will receive an activation code via return email which you should type in the *Activation code* field. Then press *Activate*.