



Eliminate Extra Steps in the Field

Better alignment between the back-office to the field can mean less redundancy of processes and more efficient resolutions. The ProfitZoom field services solution is like the compass you need to keep track of updates and transactions in the office and bring them to the field. With access to mobile devices and applications, field workers will be able to stay on course with their tasks online or offline.

- » Gain better integration between back-office systems and mobile devices
- » Directly link job completion with invoice creation
- » Provide your customers the convenience of a portal to track status updates
- » Attain mobile flexibility to modify tickets and routes



Zoom-In on Your Current Inventory Levels

With all of the day-to-day changes that occur in a warehouse, it can turn into a zone of uncertainty. But with a closer, more accurate look at the transactions and events that take place, you'll have a magnified view to make better, timelier decisions. ProfitZoom inventory and materials management gives you deeper insight into all inventory activities so you can better track and manage quantities (including excess inventory) at multiple locations.

- » Verify all inventory transactions as required
- » Reduce surplus quantity on-hand and shrinkage
- » Predict buying patterns
- » Reorder points and determine safety stocks
- » Purchase and manage inventory directly related to jobs



Tighten Up the Loose Ends of Dispatching and Routing

When it comes to dispatching and routing, technicians don't always have all the facts they need to determine the current status of orders. This disconnect can lead to lost time and money due to needless travel, dead stops, and paperwork. The ProfitZoom dispatching and routing module, with full mobility, can close any knowledge gaps between contracts, existing orders, and new orders with a single digital transfer link.

- » Enjoy full mobile productivity with or without cellular connectivity
- » Get deeper insight into jobs that are in progress, haven't started, or are delayed
- » Digitally handle all industry-required installation, inspection, and repair work
- » Seamlessly update existing orders and create new orders in the field
- » Reduce or eliminate double data entry



Accurately Measure Your Financials

From the general ledger (GL), to accounts receivable (AR), accounts payable (AP), and purchase orders (POs), financial departments, **both small and large**, often find keeping track of and integrating core information difficult. The ProfitZoom GAP-compliant financials module simplifies all of the functions you need to not only deliver a single version of the truth, but also tie in key performance indicators (KPIs) for more robust reporting.

- » Drill-down on industry-specific KPIs and transaction source detail
- » Extend GL capabilities with job numbers and service tickets
- » Obtain more intuitive business intelligence and visibility
- » Present full customer history with easy modification ability





Contact us to learn how you can use a single tool to tackle a variety of challenges and survive in the jungle.

As a long-standing business partner of Progress, we have the knowledge and resources to help your company thrive.



5000 Peachtree Industrial Blvd, Suite 100 Norcross, GA 30071

