



# Continue to Meet Your Customers' Needs.

## FREE CONTACT LENS DELIVERY FOR YOUR PATIENTS

Did you know that 88% of consumers would prefer to have their contact lenses delivered directly to their home rather than pick up in-office?<sup>1</sup> To help you meet your customers' needs, CooperVision is offering free shipping with the purchase of any two multipacks of CooperVision contact lenses shipped directly to patients on your behalf.

Our main priority at CooperVision is to continue to support your practice and contact-lens wearing patients as we look to rebuild our industry, and this program will help you:



**Keep contact lens revenue in your practice**



**Provide a convenient and cost-effective way to ensure your patients get the lenses they need**

**For more resources to support your patients and your practice, please visit our practitioner resource page at: [CooperVision.com](https://www.cooperlens.com/practitioner)**

### Rules and Information:

- Free Freight:
  - Direct-to-Patient Delivery orders qualifying for free freight weighing less than 1 pound will be delivered via USPS; and orders weighing more than 1 pound will be delivered via 2-Day Air.
    - » Orders shipping to a P.O. Box are not eligible for 2<sup>nd</sup> day service.
  - If your order qualifies for free freight and ships in multiple packages, all will ship free freight.
  - Backorders: If the original order qualifies for free freight, all products released from backorder will ship with free freight.
  - Made-to-order lenses: If the original order qualifies for free freight, all made-to-order products will ship with free freight.
- Orders Via Authorized Distributor:
  - CooperVision provides reimbursement for your Authorized Distributors to participate in the Enhanced Direct-to-Patient Delivery Program; please check with them for details.
- Not qualified for free freight:
  - Trial lenses do not qualify for free freight and cannot be shipped directly to patients.
  - Lens Care Solution orders do not qualify for free freight. Please call 800.341.2020 and press 1 for Customer Service, Monday-Friday, from 9:00 am to 7:00 pm EST to inquire about lens care solution freight.
  - Overnight and/or Saturday delivery orders where available are excluded from free freight.
    - » Overnight and/or Saturday delivery service may not be available in all areas.
- If your account is not current (i.e. you fail to make payments in accordance with the payment terms), your orders are not guaranteed to ship according to the shipping policy in our Direct Trade Policy and the free freight under this program.
- Program runs through July 31, 2020.

