

SIGNIX, INC. PRIVACY POLICY

LAST UPDATED: [DATE]

1. SCOPE

This Privacy Policy explains how SIGNiX, Inc. ("SIGNiX", "we", "us", or "our") collects, uses, and discloses information about you through its website, located at <https://www.signix.com> (the "Website") and any other online products and services available through our web application at <https://signix.net> (the "Services"), or when you otherwise interact with us.

SIGNiX respects the right of privacy for every individual and is committed to the responsible management of consumer information. We abide by all rules, both ethical and legal, with respect to the use of consumer information.

The Services and Website are not directed to children and children are not eligible to use our Services. Protecting the privacy of children is very important to us. We do not collect or maintain Personal Information from people we actually know are under 13 years of age, and no part of our Website or Services is designed to attract people under 13 years of age. If we later learn that a user is under 13 years of age, we will take steps to remove that user's Personal Information from our databases and to prevent the user from utilizing the Website and the Services.

2. PERSONAL INFORMATION

"Personal Information" as used in this Privacy Policy means information that allows someone to identify or contact you, which may include your:

- Full legal name
- Mailing address
- Telephone number(s)
- E-mail address
- Transaction information
- User content
- Social Security number
- Any other non-public information about you that is associated with or linked to any of the foregoing information

2.1 HOW WE COLLECT PERSONAL INFORMATION

We collect information from users who access our Website or use our Services in order to provide the Services to you and to help us learn more about the use of the Website or Services. We collect Personal Information that you submit to us voluntarily at registration and in the course of your use of the Website or Services. To access certain features of the Website or Services, you may be required to create an account and provide information which may include, at a minimum, your name and email address, as well as a password. Certain Services may require additional information to authenticate and identify you as a signer, including mobile number, address, and Social Security Number. We collect and store information contained in your communications with us via email or other means. You can choose not to provide us with certain information, but this may limit the features of the Website or Services you are able to use.

2.1.1 Third Party Payment Processors

In the absence of an integrated payment process, we may use a third-party payment processor such as Stripe to collect payment and billing information in order to process transactions. Data security, privacy, and handling of payments will be governed by the privacy policy of the third-party payment processor.

2.2 HOW WE USE PERSONAL INFORMATION

We may store and use your Personal Information in order to:

- Identify you as a user in our system;
- Verify your identity;
- Facilitate the creation of, secure, and administer your account;
- Provide you with Services, including personalizing the Services for you and tailoring the features and content of the Services to you;
- Provide you with customer support, respond to your requests, and troubleshoot and resolve problems;
- Verify your compliance with your obligations in any agreement(s) between you and us, including any terms pertaining to the use of the Website and Services;
- Improve the quality of the Website and the Services; and
- Communicate with you about the Website and the Services

2.3 HOW WE DISCLOSE PERSONAL INFORMATION

We may disclose certain Personal Information to:

- Third parties, when necessary to affect the transactions and provide any services that you authorize;
- Third party service providers who help us provide the Services or the Website;

- Third parties assessing our compliance or to complete third-party financial, technical, and legal audits of our operations;
- Our attorneys, accountants, and auditors;
- Any joint ventures, or other companies under a common control, and of which we will require to honor this Privacy Policy;
- Another company in connection with or during negotiation of any merger, financing, acquisition or dissolution, transaction, or proceeding involving sale, transfer, divestiture, or disclosure of all or a portion of our business or assets. In the event of an insolvency, bankruptcy, or receivership, Personal Information may also be transferred as a business asset. If another company acquires our company, business, or assets, that company will possess the Personal Information collected by us and will assume the rights and obligations regarding your Personal Information as described in this Privacy Policy; and
- If we believe in good faith that such disclosure is necessary to: (a) resolve disputes, investigate problems, ensure your proper use of our Website and Services; (b) detect, prevent, or address illegal activity on our Website or Services; (c) comply with relevant laws or to respond to requests from law enforcement or other government officials relating to investigations or alleged illegal activity, in which case we are authorized by you to disclose Personal Information without subpoenas or warrants served on us; (d) protect and defend our rights or property or the rights and property of you or third parties; (e) investigate or assist in preventing any violation or potential violation of the law, this Privacy Policy, or terms of using our Website or Services; or (f) prevent financial loss, protect your safety, protect the safety of others, including when there is an emergency involving potential harm or serious injury to people, or threats of such emergencies.

2.4 RIGHTS REGARDING YOUR PERSONAL INFORMATION

You can review and change some of your Personal Information contacting us at customersupport@signix.com. You authorize us to use and disclose any new or modified information that you provide in accordance with this Privacy Policy and agree that we are under no obligation to delete or modify information that you have previously chosen to provide us.

Certain information is necessary for us to provide the Website or Services, and your deletion of such necessary information may interfere with or prohibit your use the Website or Services. You may request that we delete your Personal Information. In some instances, we may be required (by law or otherwise) to retain this information and will comply with your deletion request only after we have fulfilled such requirements. Any deleted Personal Information is removed from our active database but may remain in our archives.

If, at any time, you do not wish to accept cookies from our Website and Services for any of the purposes described in this Privacy Policy, then you can change your

browser's settings to disallow cookies, or to prompt you before accepting any cookies from websites you visit. If you do not accept cookies, you may not be able to use all of the Website and Services.

2.4.1 Communications

We will communicate with you primarily via email. You can opt out of receiving these emails by changing your account settings or by clicking "Unsubscribe" at the bottom of any email. If you unsubscribe or opt-out, we may still send you information regarding your account, the Website, and Services.

2.5 SECURITY OF YOUR PERSONAL INFORMATION

We are committed to the security of your Personal Information and use industry-standard security technologies and procedures to help protect your Personal Information from unauthorized access, use, or disclosure. While we make every effort to ensure the integrity and security of your Personal Information, we cannot guarantee that our security measures will prevent third parties from illegally obtaining this information.

3. ANONYMOUS INFORMATION

"Anonymous Information" as used in this Privacy Policy means information that is not associated with or linked to your Personal Information. Anonymous Information does not enable identification of or contact with individual persons.

3.1 ANONYMOUS INFORMATION COLLECTED BY OUR SERVERS

We automatically gather certain information and store it in log files. Our servers are hosted by a third-party service provider and collect information from you, including but not limited to your:

- Browser type
- Operating system
- Internet Protocol ("*IP*") address
- Geographic location
- Date and time stamp for your visit or other actions
- Clickstream data
- Referring and exit pages

This information is used for purposes such as: Website and Services administration, trend analysis, performance monitoring, and tailoring the Services to our users' needs.

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We automatically gather certain information and store it in log files. This information includes:

- IP addresses
- Browser type
- Referring and exit pages
- Operating system
- Date and time stamp
- Clickstream data

This information is used for purposes such as: Website and Services administration, trend analysis, performance monitoring, tracking users' movements around the Services, audit trails for signature events, and tailoring the Services to our users' needs.

3.1.2 Cookies

We may use cookies to collect information. "Cookies" are small pieces of information that are stored by your browser on your computer's hard drive. Our cookies do not contain any personally identifying information, but they do enable us to provide features such as session validation. We may use these technologies to assess marketing strategies, ease website navigation, or any other use we deem appropriate for our business purposes. We may use different types of cookies, including session cookies, persistent cookies, or flash cookies. You are always free to decline our cookies if your browser permits, although in that case you may not be able to use certain features of the Website and Services.

3.1.3 Analytics

We may partner with third party services (such as Google Analytics, New Relic, etc.), to track and analyze both Personal Information and Anonymous Information from users of our Website. These third-party services may use cookies to help track user behavior. Any use of these cookies by third parties is not covered by our Privacy Policy. Some features that may be utilized include but are not limited to remarketing, audiences, demographic or location information. We do not have access or control over these cookies.

3.2 HOW WE USE ANONYMOUS INFORMATION

Generally, we use Anonymous Information in statistical analysis to help us analyze patterns in the use of our Services. We may, through our use of cookies, keep you logged into our Website, collect your clickstream data, tailor web content to you, and personalize your experience on the Website. We may also use your Anonymous Information to improve our internal operations, notify visitors of updates to our Website

and Services, and customize the content and layout of the Website or Services. However, we reserve the right to use Anonymous Information for any purpose.

3.3 HOW WE DISCLOSE ANONYMOUS INFORMATION

We reserve the right to disclose Anonymous Information publicly without restriction.

4. INFORMATION COLLECTED AUTOMATICALLY

We may automatically collect certain information when you use our Website or Services, which may include:

- Device identifiers
- IP address
- Web browser information
- Page view statistics
- Browsing history
- Usage information
- Transaction information (e.g. transaction amount, date and time of transaction)
- Cookies and other tracking technologies (e.g. web beacons, pixel tags, SDKs)
- Location information (e.g. IP address, zip code)
- Other data (e.g. access times, hardware and software information)

When a person visits our Website and Services or opens one of our emails, a variety of information is automatically collected through standard web technologies. Some of this data is Anonymous Information. This data may be linked with your Account and Personal Information to better assist our clients. Automatically-collected information might include: the operating system on your computer, the type of Web browser you are using, your IP address, and the links you followed to enter and leave our Website.

5. INFORMATION DISCLOSED TO THIRD PARTIES

This Privacy Policy addresses only our use and disclosure of information we collect from or about you on the Website and Services. This Privacy Policy will not apply to any third party. If you disclose information to others or authorize us to disclose information to others in accordance with this Privacy Policy, the use and disclosure restrictions contained in this Privacy Policy will not apply to any third party. We do not control the privacy policies of third parties, and you are subject to the privacy policies of those third parties where applicable.

The Website and Services may contain content or links to other websites. Any information you send to entities that are linked to our Website or Services is out of our

control and not covered by this Privacy Policy. We have no control over, do not review, and are not responsible for any privacy policies of or content displayed on such other websites. If you click such a link, you will leave our Website and another entity may collect Personal Information or Anonymous Information from you. The Website and Services may also contain links to other websites controlled by us, but which operate under different privacy policies. Please review the privacy policy of any new website you visit.

6. CALIFORNIA PRIVACY RIGHTS

California residents have the right to request and receive information regarding the third parties to whom we have disclosed their Personal Information for direct marketing purposes in the prior calendar year, including the type of information disclosed. This request can be made once per year, without charge, by contacting SIGNiX, Inc., 1110 Market St., Ste 402 Chattanooga, TN 37402 or via email at: customersupport@signix.com.

7. DO NOT TRACK

We do not currently respond to "do not track" signals or other mechanisms that might enable consumers to opt out of tracking on the Services.

8. AMENDMENTS TO THIS PRIVACY POLICY

This Privacy Policy may be updated from time to time for any reason. We will notify users of any changes to our Privacy Policy by posting the new Privacy Policy on this page, and we will change the "Last Updated" date located at the top of this page. You should consult this Privacy Policy regularly for any changes.

9. CONTACT US

If you have any questions or concerns regarding this Privacy Policy, or to report a security violation, please contact us at: SIGNiX, Inc., 1110 Market St., Ste 402, Chattanooga, TN 37402 or via email at: customersupport@signix.com.