



Maintain Control While Boosting Productivity, Accuracy and Efficiency

A Better Way to Simplify and Scale Your Reconciliation and Data Aggregation Operations

For investment managers, maintaining a high level of accuracy and efficiency throughout the reconciliation process is crucial to controlling risk. However, many firms struggle to optimize their current systems and processes to keep up with growing volumes. System maintenance and precious time spent chasing files and minor exceptions can stretch teams thin.

Firms are typically faced with limited choices to solve the problem: hire more staff, invest further in internal infrastructures and staff training, or outsource their operations entirely. All are expensive and potentially risky options, and offer questionable long-term value.

We have a better solution: Electra Managed Services, which effectively functions as an extension of your operations team to support crucial parts of your reconciliation processing and data aggregation. We leverage our unparalleled depth and breadth of people, technology and processes to help your firm establish a best-in-class experience and a flexible, cost-effective and highly efficient environment maintained for you – without any loss of control of your own process.

Delivers Immediate Team Productivity

Electra Managed Services allows you to begin each day already ten steps ahead. We prepare your team for the day before they arrive at the office, starting with a series of rigorous checks on your automated overnight process including import validation checks, cash/holdings roll, and a review of significant cash proof outages.

After performing a thorough first-pass on your reconciliation, we deliver a report package with a list of key items of focus such as reference data updates on accounts, securities and transaction types, and missing account data from custodians. This allows your staff to jumpstart their day and become productive immediately, enabling them to focus on true exceptions and higher-level tasks.

Let your high-skill reconciliation staff do what they do best.

Make Electra Managed Services an essential part of your team.

- ▶ Simplify and optimize reconciliation and data collection
- ▶ Alleviate staff skill and retention challenges
- ▶ Boost team productivity
- ▶ Repurpose staff towards higher-value tasks
- ▶ Scale to transaction and business growth

Electra Managed Services

Perpetual Access to Our Expert Team

Electra Managed Services is ideal for firms who need experienced reconciliation professionals, skilled in a variety of asset types, and adept at implementing best practices and workflows. With constant access to our team of industry veterans armed with the most intimate knowledge of Electra Reconciliation's capabilities, your reconciliation will always operate at peak efficiency following ever-evolving industry best practices.

Increases Job Satisfaction and Retention of Higher-Skilled Staff

Our high caliber of skill and industry knowledge can relieve your firm from needing to retain staff with the same or similar level of specialized knowledge. Offering decades of experience with Electra Reconciliation, counterparty data and reconciliation processes, we ensure more efficient resolution of typical trade breaks or exceptions. This fosters job enrichment by enabling your staff to focus on investigations and higher-level tasks – reducing turnover of your most skilled people while making your entire team more productive.

Scalable and Steadfast Support

Our team oversees your reconciliation processing infrastructure 24/7/365, including server maintenance and day-to-day data management of both manager and custodial bank data. This managed services model is highly scalable to expand or contract to your firm's volumes. And, we're always ready to support peak volumes and any other challenges that may occur throughout the normal course of business processing.

Your Improved Reconciliation Process – Simplified, Efficient and Flexible

1. Implement

We set up your reconciliation and data aggregation in our secure infrastructure.

- ▶ Map, normalize and translate files and data sets
- ▶ Set match rules, tolerance levels and smart searches
- ▶ Create custom reports
- ▶ Automate the daily/monthly reconciliation process

2. Manage

Your dedicated operations manager oversees every aspect of your environment.

- ▶ Revise mappings and translations as needed
- ▶ Onboard additional accounts, banks, brokers and external feeds
- ▶ Build new reconciliation processes to support new accounts and asset types as needed
- ▶ Establish and adhere to best practices

3. Maintain

We ensure 24/7 optimal performance of your hardware, software, APIs and data management.

- ▶ Monitor secure file and data deliveries and notifications
- ▶ Manage late data and investigations with frequent status updates
- ▶ Re-transmit and re-import data and manager data as needed
- ▶ Create and maintain export files for accounting

4. Report

We generate crucial, detailed reports customized to your specific reconciliation environment.

- ▶ Cash, holdings roll and cash proof reports
- ▶ Matched and unmatched cash, holdings and transactions
- ▶ Non-cross-referenced security, account and transaction type codes
- ▶ Pending trades and trend analysis reports



ABOUT ELECTRA

Electra provides award-winning post-trade operations workflow solutions and data services for reconciliation, trade matching, settlement and fee billing to global institutional buy-side firms. Asset managers, hedge funds, fund administrators and outsourced service providers use Electra solutions across their middle and back offices to reduce and manage risk, improve operational efficiencies, accelerate fee billing and revenues, and enhance counterparty and investor experiences. Firms can quickly scale to business demands and gain value from Electra's innovative, patented technology across the post-trade process.

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