Julius J. Brooks

Over a 32 year FBI career, Julius "Jay" Brooks has held executive positions in several divisions that develop and deliver IT services to FBI consumers. He is currently the Chief of the Communications and Identity Services Section. In this position, Section Chief Brooks leads the FBI's technical organizations that engineer, operate, and maintain enterprise-class identity, unified communications, mobility, and credentialing solutions.

In his previous position, Mr. Brooks was Chief of the Network Section. In this capacity he led multiple organizations focused on the sustainment, expansion, and enhancement of the FBI global data networks. Mr. Brooks developed strategies and delivered capabilities for Product Engineering, Configuration Management, Service Level Management, Network Modeling and Assessment, Product Deployment, Network Circuit and Capacity Management, and Advanced Network Sustainment Operations. Using these capabilities Mr. Brooks led efforts to deliver the FBI's High Speed 10 Gb Wide Area Network, the Cross Security Domain Print service, the multi security Enclave Consolidation Initiative, and the enterprise Unclassified Virtual Desktop Infrastructure. (2014 – 2017)

As Chief of the Infrastructure Engineering Section, Mr. Brooks led numerous multi-disciplined technical organizations that provided engineering and operations services for the FBI's world-wide information technology infrastructure, composed of four separate network security enclaves connected by approximately 1700 data circuits, hosting approximately 110,000 computers, 1000 high performance servers, 23,000 wireless communication devices, and 90 distributed storage systems. In addition, Mr. Brooks directed customer service entities that processed approximately 1.8 million secure messages, provided mobile satellite deployment capabilities for major case investigations and national disasters, deployed Secure Video Tele-Conferencing to major FBI facilities, and protected customers from external and internal malicious code threats and penetrations. (2007 – 2014)

As Chief of the Customer Relations Management Section, responsible for the FBI's premier IT customer support organization, Mr. Brooks led six technical service entities that provided 24X7 telephonic customer support for FBI personnel assigned to all national and international locations, proactively monitored network service operations and performance, and provided desk-side support services for Bureau personnel assigned to FBI Headquarters, offsite facilities, and locations in 76 countries. Additionally, the organizations led by Mr. Brooks advanced the product management activities of the Portable Computer Program, the Document Copier Program, the Desktop Hardware/Software Program, the Information Technology Refresh Program, and the Information Technology Licensing and Maintenance Program. (2004 – 2007)

In the position of Chief of the Financial Systems Support Unit, Mr. Brooks led groups of engineers and technicians in the development and maintenance of the FBI's Finance, Payroll, Property, and Reporting systems. In this capacity, Mr. Brooks was responsible for all project management functions, maintaining 24/7 system availability, ensuring data integrity, resolving program anomalies, performing data base management, and re-engineering software code for post Year 2000 operations. Under Mr. Brooks' leadership, the Financial Systems software development organization was rated at Capability Maturity Model Integration (CMMI) Level 3. (1997 – 2001)

Previously, Mr. Brooks held positions related to financial management, human resources, and records management. Mr. Brooks was born and raised in Maryland and is a graduate of the University of Maryland. He can be contacted at JJBROOKS@FBI.GOV.