# BUILDING A TRULY ENGAGED BOARD OF DIRECTORS

**GUEST FACULTY: Marla Cornelius & Vernetta Walker** 



## SESSION LOGISTICS

- Slides and recording will be sent to all registrants in 2-3 business days
- Please use the hashtag #NPQBoards on social media
- Please use the Q&A box to enter questions and comments
- Please complete the evaluation that will pop up immediately after the session

#### This is a **LEADING EDGE MEMBERSHIP** program. Join us!



JOIN THE CONVERSATION! #NPQBoards @npquarterly @JeanneBellNP @VernettaWalker @marlacornelius

#### **GUEST FACULTY**

## Marla Cornelius

Nonprofit Leadership, Management, and Board Governance

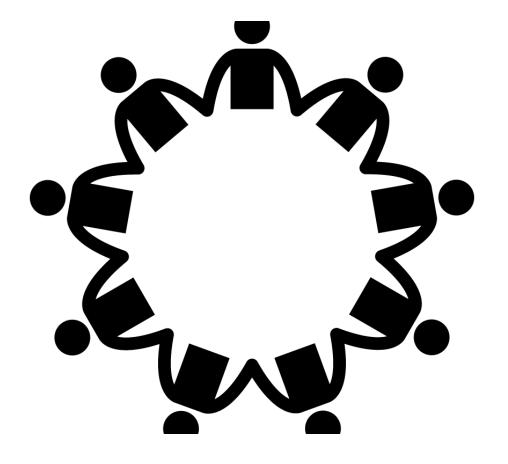
www.marlacornelius.com

## Vernetta Walker

Vernetta Walker & Associates Consulting, Inc.

www.vernettawalker.com

#### TODAY'S CONTENT ARC

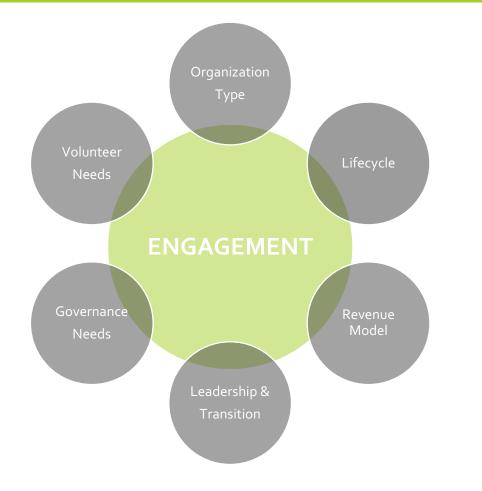


- 1. What is board engagement?
- 2. How do we get there?
  - a) Roles of Key Leaders
  - b) Recruitment & Orientation
  - c) Meeting Content & Design
  - d) Between Meetings
  - e) Assessment & Action
- 3. Stories and questions

# WHAT IS BOARD ENGAGEMENT?

Part One

#### ENGAGEMENT IS DYNAMIC OVER TIME



<u>Who</u> are we as an organization (values, structure, etc.)?

<u>Where</u> are we as an organization? And, where do we need to go next?

<u>What</u> do we need from our board as a body? As individuals?

#### WE KNOW WHAT ENGAGEMENT FEELS LIKE

#### **Board members feel:**

- a sense of collective purpose
- time is well-spent
- individual contributions are valued and recognized
- can count on one another to follow through
- can make good decisions together

#### Staff members feel:

- board understands and cares about the organization
- board understands its role and respects boundaries
- can count on board members to show up to meetings and events
- can count on board members to follow through
- can trust the quality of board decisions

When engagement is "right," board and staff alike feel that the organization is stronger for their partnership.

# HOW DO WE GETTHERE?

Part Two

## ROLE OF THE EXECUTIVE DIRECTOR



- Do I really want an engaged board of directors?
- How much time am I willing to put into it?
- Am I interested in getting to know each board member (talents, interests, etc.)?
- What strengths do I bring to this particular aspect of my leadership?
- What weaknesses or bad habits do I need to acknowledge and manage for?

### ROLE OF THE BOARD CHAIR



- Am I ready to model engagement for our whole board?
- Do I have the time in addition to the passion for our mission?
- Am I comfortable holding people accountable?
- What strengths do I bring to this particular form of leadership?
- What weaknesses or bad habits do I need to acknowledge and manage for?

#### **RECRUITMENT & ORIENTATION**



- Who is this unique person? Why do they care about our work?
- What is the opportunity in this relationship for them? For us?
- Are we being explicit about our expectations?
- Are we sharing the current strategic and financial trends for the organization?
- How will we help them build relationships with board and staff?
- How will we introduce them to our community?

## MEETING DESIGN & CONTENT



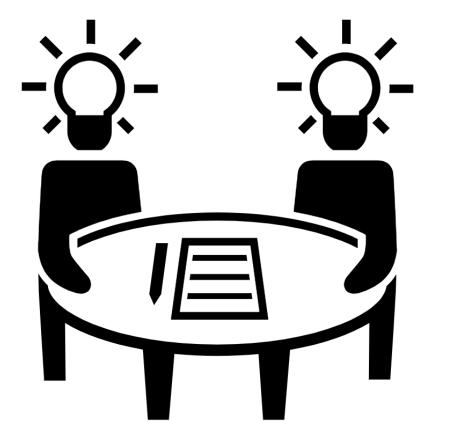
#### <u>DESIGN</u>

- Meeting frequency and length
- Agenda development and activities
- Facilitation approach
- Meeting evaluation and redesign

#### <u>CONTENT</u>

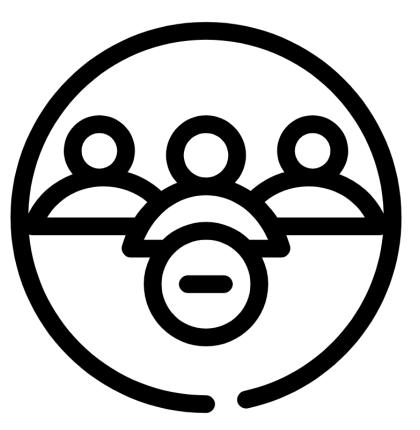
- Include consequential items
- Include unanswered questions
- Include mission-focused education
- Distinguish between discussion and decision-making

#### **BETWEEN MEETINGS**



- Clear charter for and support to committees
- Project-based task forces
- Role of staff including and beyond the E.D.
- Tapping individual board member strengths
- A culture of accountability
- Focus on building relationships

## **ASSESSMENT & ACTION**



- Role of a governance committee
- Role of the Chair
- Using formal board assessment tools
- Knowing when to call it/coaching members off the board
- Honorable exits
- By-laws, term limits

## SUCCESS STORIES & QUESTIONS

Part Three

#### NEXT LEADING EDGE SESSION



#### A New Approach to Managing Leadership Transition

Miecha Forbes Koya Leadership Partners June 25, 2020 (Live Date)

# PLEASE COMPLETE EVALUATION

Thank you for being here!