

How to Build a Training and Onboarding Process for New Staff

EMPOWERING OPERATIONAL TEAMS



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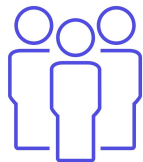
Moderator



Terry Santa, RN MSN

Director of Optimization,
Flatiron Health

Flatiron Optimization Team



Who We Are

Flatiron team of experienced clinical professionals with expertise in OncoEMR functionality and practice workflows



What We Do

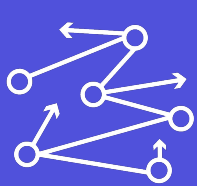
- Conduct in-depth **on-site trainings** on OncoEMR workflow improvements/best practices
- Lead **webinar sessions** to train on specific OE-related topics

Flatiron Review of Systems (ROS) Visits

- 1 or 2-day on-site training sessions
- Improves efficiency & experience with Flatiron products
- Opportunity for OncoEMR/ OncoBilling users to spend time with product experts and develop solutions to workflow challenges



Why is onboarding important?



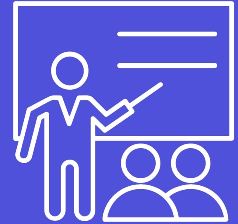
Most practices
don't have a proper
onboarding
process



New employees learn
how to do everything
on their own



New employees
start using the
wrong workflows



We get many
requests to train
new employees

We invited some friends that had tackle this issue head on to share with us their experiences.

They will share with us:

- What are they doing in their practices
- Who's involved
- Benefits and challenges of an internal onboarding program
- Answer some of the questions you may have

Panelists



Lea Moser

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Questions