Houses of the Oireachtas

Enhancing On-Site Security for the Irish Government

100,000
Visitors

516
Employers

2014
Customer Since

Project Origins

TDS (Time Data Security) Ltd. Have been working with the Houses of the Oireachtas since 2014, providing innovative visitor management solutions for streamlined and more secure check-ins.

TDS Visitor was designed to account for a variety of stakeholders involved in on-site operations at Leinster House whilst also accounting for other third-parties that come on-site and contractors that commonly undertake structural developments and repairs.

Oireachtas Eireann, is the legislature of Ireland and sits in Leinster House, Dublin 2. These sites receive close to 100,000 registered visitors per year along with a significant number of visitors.

The management and security of these facilities and locations are crucial to the smooth running of the House of Oireachtas. To strengthen the Irish government's security requirements, a comprehensive visitor management solution, tailored to meet complex needs was deployed.

Locations

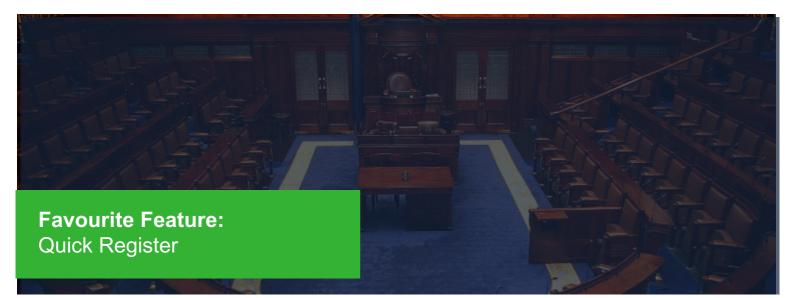Leinster House, Dublin 2

Solutions Installed

TDS Visitor Suite
- Visitor Management
- Contractor Management
- Unique Badges

Hardware Installed

- Freestanding Kiosks
- Government ID Scanners
- Barcode Scanners
- Photo Capture
- Badge Printer

tds visitor

Deployment Approach

The Houses of the Oireachtas required a solution that could increase the efficiency of visitor processing whilst maintaining high-level security standards. TDS designed and developed a tailored Visitor solution that could facilitate high volumes of visitors quickly and efficiently, whilst ensuring security needs were met unobtrusively.

Leinster House required the TDS Visitor solution to facilitate swift public screenings as well as customizing unique visitor badges. For this to be possible, a simple and intuitive self-service TDS Visitor Kiosk was required.

Leinster House also required TDS Visitor to allow guests to pre-register their details to the Visitor Management solution prior to their arrival on-site to further improve check-in processing speeds. The solution allowed them to reduce the administrative burden associated with checking-in visitors and helped enhance the visitors' on-site experience.

The TDS Visitor solution also provided extensive back-office functionality where on-site insights, visitor reports and other metrics could be assessed, reviewed and exported for compliance should staff require.

" *"It was essential for us to have a clear and simple system to operate. We were planning for the future and it was important for us to develop a strategy that reflected that. This visitor system is one which will work with us as we go forward."*

Thomas Hickey, Deputy Head Usher

Challenges

Capturing Visitor Data in Real-Time

Processing and screening visitors quickly & efficiently

Improving visitor processes when the arrive on-site

Reducing administrative burden from Visitor processing

Benefits

◎ Meet complex client needs
◎ GDPR compliance
◎ Flexible data control that allows for recording visitor info
◎ Detailed Reporting
◎ Improved visitor processing
◎ Increased on-site security
◎ User friendly solution
◎ Professional impressions

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