

Streamlining Visitor Management at Three Ireland



€2 Billion

Company Investment



3

Irish Offices



2016

Customer Since


Overview

TDS (Time Data Security) Ltd. have been working with Three Ireland since 2016 with the aim of providing an innovative method of streamlining their visitor management. The system was designed to take into account the various visitors that are involved in the operations of the telecommunications company.


Located along the iconic Quays in Dublin city centre, Three Ireland is the second largest mobile provider with 35% marketing share and two million customers. In addition to the head office based in Dublin, Three has two customer care centres in Limerick and Waterford. provider of telecommunications and internet service provider. With a high contractor & visitor footfall to their Dublin headquarters, the management and control of visitors to the site is crucial to the smooth and secure running of the Three Ireland HQ.

To strengthen their security requirements, a comprehensive visitor management solution from TDS (Time Data Security) Ltd was selected.


Location

 28/29 Sir John Rogerson's Quay, Dublin 2, Ireland

Systems Installed

-  TDS Visitor
A visitor management system that greets your guests securely & efficiently

Hardware Installed

-  Visitor Management Kiosk
Our solution brings all the functionality of the check-in desk in a single intuitive digital solution. The kiosk has the ability to sign in, take a picture, print off a visitor pass and read barcode & RFID cards in a free-standing kiosk. The self-contained kiosk alerts staff that their guests have arrive, reduce waiting times at reception desks & manage visitor lists.



Favourite Feature
QUICK REGISTER

Process

Prior to Three Irelands rollout of an electronic visitor management system, an outdated method of manually signing in visitors was being deployed across the site.

A key requirement for Three Ireland was to cater for the contractors and visitors that attend the Dublin Headquarters annually. As such, TDS supplied the Three Ireland with their visitor management solution which is designed to manage and control visitors in a quick and efficient manner ensuring access to the site is provided in a secure yet unobtrusive manner. Three Ireland required customisable visitor passes that displayed visitor information in order to deal with high quantities of visitors in a time-efficient manner. As such, it was required to have a quick and easy-to-use touch screen kiosk to facilitate ease of access.

The TDS Visitor management solution brings all the functionality of a check-in desk in a single intuitive digital solution. A key requirement for Three Ireland was the ability of the visitor management solution capable of processing a significant volume of visitors at a time and the ability to pre-register visitors prior to their arrival on-site. In addition, it was required that the visitor management solution has the ability for a visitor to self-register themselves via a kiosk. Both these key requirements allowed for a reduction in administration burden and enhance visitors experience to the site.

“Keeping track of visitors is critical for businesses today. TDS Visitor has become a crucial piece of companies worldwide and gives our clients access to visitor records that ensures on-site safety.”

Cian Bolger
Business Development Executive
TDS (Time Data Security) Ltd.



Challenges

- ⦿ Improve processing procedures when visitors arrive on-site
- ⦿ Capturing data in real-time
- ⦿ Reducing administrative burden from visitor footfall
- ⦿ Quick & secure screening for high volume of visitors

Benefits

- ⦿ Flexible data control that allows for the recording & managing visitor information
- ⦿ Configurable reporting
- ⦿ Enable a more uniform approach for registering visitors
- ⦿ Enhanced visitor security screening without compromising on visitor experience
- ⦿ User-friendly system

