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>> Critical **Success Factors** to Achieving **Intelligent Automation**

Looking for a more detailed breakdown?

Download [How to Implement Intelligent Automation Whitepaper](#)

01

Define What Success Looks Like

- ✓ Every business is unique and each stakeholder will have their own ideas about what success will look like. It is critical to get an early understanding of what success looks like when deploying automation.

02

Identifying Intelligent Automation Candidates

- ✓ When considering a candidate for automation, it is essential to first pick short term simple process wins, while planning for the larger strategic or tactical uses of automation across departments, or business units.

03

Start Small and Scale Fast

- ✓ Intelligent Automation is different from other digital transformation solutions, is both frictionless and non-disruptive, which means you can start small and scale fast without disturbing the day-to-day business.

04

Executive Sponsorship and Stakeholder Buy-In

- ✓ Whether it is being viewed as a business initiative, or an essential strategic asset, Intelligent Automation requires support and buy-in from all levels. Engage stakeholders and employees early with attention, time and focus.

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Choose the Right Operating Model for Your Business

- ✓ When deploying intelligent automation there are two ways the solution is typically deployed: **federated and centralized**. Whichever model you choose, it is essential to nurture an environment of collaboration and sharing.

06

Build the Right Team

- ✓ Developing an effective automation strategy requires that you build out an effective automation team. In any automation team, there are **a number of critical roles**, from automation operator to business analyst

07

Communication is Key to Success

- ✓ Share with employees why the company is investing in this initiative and how it will benefit the business, its customers and its staff. Keep your staff informed with milestones through out the project.

08

Create a Center of Excellence (CoE)

- ✓ Once you've got your stakeholders, sponsors and staff on-board, the other key factor to success is having a central point to drive success. **In this case, by creating a center of excellence (CoE).**