

# Xpert Certification

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TargetX is excited to offer you the opportunity to verify your skills and unlock opportunities through our Xpert Certification! Read on to find answers to our most frequently asked questions about this program, and [visit our website](#) to learn more and sign up to take the exam.

## Frequently Asked Questions (FAQ's):

### **How do I become Xpert Certified?**

Xpert Certification is earned by scoring a 75% or higher on the Xpert Certification exam.

### **How much does it cost to take the TargetX Xpert Certification exam?**

Currently, there is no cost to take the Xpert Certification.

### **What is the format and time limit for TargetX Xpert Certification exams?**

The TargetX Xpert Certification exam is composed of 30 random multiple choice questions from a bank of available questions and must be completed within 45 minutes.

### **What is covered in the Xpert Certification exam?**

The Xpert Certification exam assesses core competencies in CRM Administration, error handling, the TargetX Recruitment Suite and the products contained therein. The exam also contains scenario-based questions that cover real-world business cases.

### **How can I prepare for the exam?**

The TargetX Xpert Academy and our CRM Community are both available resources to prepare for the exam. Having a basic understanding of our products, with a review of our Product Guides will provide excellent support to preparing for the exam.

### **What do I need to take the TargetX Xpert Certification exam online?**

You will need an active internet connection, and login credentials to the exam site. When the exam opens, you'll receive an email from TargetX's LMS with directions to register and perform a quick system check to confirm that your computer and internet connection meet the specifications for the online exam. There are no browser requirements, and you can take the exam anywhere you like.

### **How do I share that I'm Xpert Certified?**

Once you pass the Xpert Certification exam, you'll receive an electronic certificate of achievement and official designation in the TargetX CRM Community. You'll also receive an Xpert Certification badge that can be used in your email and on networking sites to showcase your achievement.

### **Do you offer additional certifications in other products?**

Our base-level certification exam only covers the products covered in the TargetX Recruitment Suite. However, specialization certification exams are in the works, including the Online Application Suite and Retention Suite.

### **Who do I contact if I am having technical difficulties during the exam?**

If you experience technical difficulties at any point in the exam process, contact the TargetX Training team from Monday to Friday between 8:30 am and 5 pm (ET) at: [training@targetx.com](mailto:training@targetx.com) or by phone at **877-715-7474 x161**