

Ultra Device Password Reset

1. Connect a PC to the same network as the Device is on or the Device directly to the PC. Run the SADP tool, locate and select your Device and hit "Forgot Password".

		1.000						C Erable DHCP		Voice - Manageres		
001	And the second s	Active	192.166.2.312	8000	V1.2.45eld 1512. 192168.21	80	Contract land				IPv6 Prefix Length:	64
002	-	Active	292.168.2.89	8275	V1.5.3build 1608. 292.168.2.1	9175	First-Station	Device Serial No.	UL7-14D41828201410008449657	ULT-P4DRIR282016:		
003	Sec. 1	Active	292.168.2.99	8225	V3.4825aild 160., 192168.21	9225	Every contents	IP Address	192.158.2.61		HTTP Port	5014
004	Salaria -	Active	192.168.2.345	5019	V3.3.3build 1608. 292.168.2.1	5030	Low	Ports 3	5415		in in iona	3014
005	1.000	Active	192.168.2.344	5001	V1.5.8build 1605. 292.168.2.1	5000	Line	Subret Mark	295,295,255,0			
005	ALC: NO.	Active	192.168.2.133	5004	V3.3.3build 1608. 192.168.2.1	5003		Gateway	192.198.2.3			
007	£115-3100h	Active	192.168.254.1	8225	V1.4.629wild 190., 0.00.0	9225	Entry and the local division of the	Pv6 Address				ecurity Verification
008	1000000	Active	292.168.1.66	8000	V3.4.75baild 160 292.168.1.1	80	Lines-Courses	Ibé Gaterra				
009	1000,000	Active	192.168.2.214	8000	V5.336wild 1500. 192168.21	80	sing _addressed					
8 010	ULT-MORIR28	Active	292.168.2.67	5015	V5.41build 1609. 292168.21	5054	UUT-340838282005	and mana Longits	64		Admin Parsword	
								HTTP Parts	5014		Autimi Password.	
									Seculty VerTranso			
								Admin Password				
												Modify

2. A window will open, click **Export** to save the file. This is the file to send to Technical Support.

	Reset Password	×	
curity	Sep 1: Click Export to download the key request. Big DOM, Big is take a photo: of the OR code. Send the XML Rie or QR code photo to our technical engineers.		Refresh No.
ive	Export		42014112
ive			16201512
ive	from the technical engineer to reset the password		150131AA
tive	for the device.		0141124A
ive	Import File		82016031
tive			82016031
ive	New Password:		01603230
ive	Confirm Parcurardi		RA201509
ive	CONTROL PROPERTY.		82016101
ive.			/F16HNRT

3. When you receive the new file from Technical Support, click the Browse tab to import file and enter a new password then press confirm.

	Reset Password ×	
	 Step 1: Click Export to download the key request file (XML file) or take a photo of the QR code. Send the XML file or QC code photo to our rechnical 	Refresh
	engineers.	No.
ve	Export	42014112
ve		16201512
ve	3 Step 2: Input the key or import the key file received from the technical engineer to reset the password	150131A/
/0	for the device.	01411244
/e	Import File	82016031
e		82016031
e	New Password:	01603230
e	Confirm Password	RA201509
e		8201610
e	Confirm Cancel	/F16HINR

Please Note: The file generated from the camera is DATE sensitive so once generated the camera cannot be rebooted.

