ePartsFinder[®] is the only multi-vendor enterprise medical parts procurement platform with workflow automation and governance built in. ePartsFinder[®] and ePartsFinder[®] Mobile provide instant pricing and availability via SmartPrice[™] technology.

This User Guide provides assistance in the operation and use of ePartsFinder[®] by providing step by step and graphically highlighted examples.

Contents

Login	. 1
Catalog	. 2
New Order	. 5
Checkout	. 6
Adding Multiple Parts to an Order	. 8
Favorite Part (Saving & Loading Favorite Parts)	. 8
Favorite Order (Saving & Loading Favorite Orders)	. 9
Service Information:	10
eQuotes	11
eQuotes	
Pending Orders	12
Orders Shipped	12
Repairs	12
Back Orders	12
My Orders	12
MyServices	13
Exchanges:	13
Returns	14
Repairs	14
Reports	14
MyPartsSource	15

Login

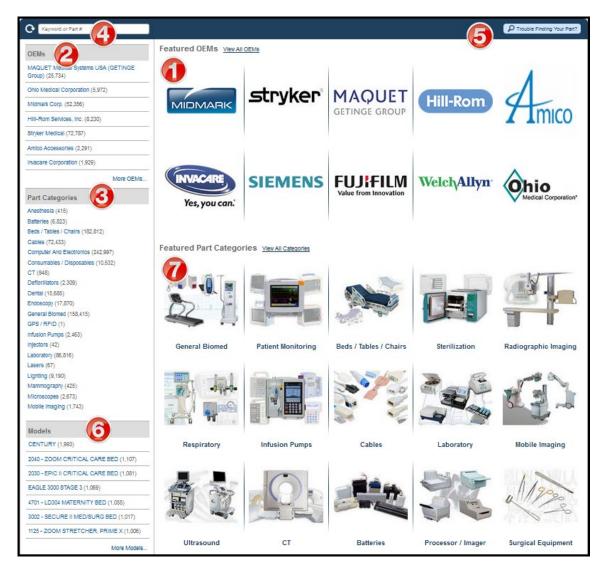
- Open desired browser (Internet Explorer, Firefox etc.) and enter <u>www.partsfinder.com</u> and select *Enter* key. ePartsFinder[®] log in screen will display. Enter your User ID and Password then click Log In. The New Order screen will display or the default view selected in MyPartsSource.
 - a. If this is the first time logging in, the End User License Agreement (EULA) will require review and acceptance.



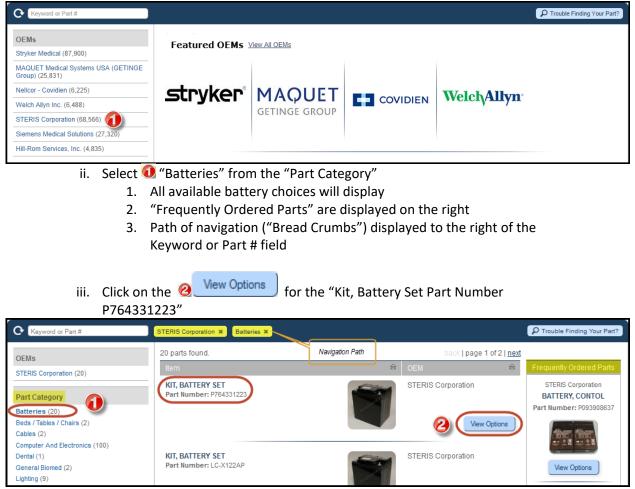
Catalog

The online catalog provides intuitive navigation and comprehensive smart search capabilities to request and purchase parts. Browse by OEM or categories and as you search, a "bread crumb" path is added which can be easily edited in order to pinpoint the search. Frequently purchased parts for each OEM or category as well as related part options are displayed.

- 1. Click "Catalog" tab 🏦 (Found on the toolbar at the top)
 - a. Researching part requests can be navigated by clicking on:
 - i. 🛈 Featured OEMs
 - ii. 🙆 OEM's (More OEMs....)
 - iii. 🙆 Part Category
 - iv. 🔮 Entering Keyword or Part #
 - v. 🕘 Trouble Finding Your Part
 - vi. 🙆 Models
 - vii. 🕖 Featured Part Categories



- b. Example Navigation
 - i. Click Steris from the 🛈 OEMs or More OEMs... list



- iv. By selecting Add to Cart the OEM Original or OEM Replacement can be added to the cart and ready for purchase.
 - 1. The default facility can be overridden by the Facility pull-down field
 - 2. Additional Options can be requested by selecting "Click here for an eQuote"
 - 3. "Also Consider" options are displayed below the presented purchase options
 - 4. After the part request has been added to the cart and are ready to be

purchased, click on the cart with and complete the checkout detailed in the Checkout section.

Item		⇔	OEM	e
KIT, BATTERY SET Part Number: P764331223			STERIS Co	Hide Options
	Facility	*: Aur	ora Health S	ystem 🔻
OEMOriginal, 90 Day Warranty, Outright Purchase Typically available for Overnight Returnable: No OEMReplacement, 12 Month Warranty, Outright Purchase Typically available for Overnight Returnable: Yes	List Price: Your Price: You Save: List Price: Your Price: You Save:	\$377 \$19 \$397 \$84	7.65 9.88 (5%) . 53 .89	Section 2 Add to Cart
Need an additional option? Click here for an eQuote				
Also Consider:				
STERIS Corporation BATTERY, CONTOL P093908637 View Options				

New Order

The New Order tab provides the ability to request a quote by part number and add it to the Cart for purchase.

- 1. Click 🤐 New Order tab (found on the toolbar at the top)
 - a. 🚺 Enter desired Part Number and
 - b. 🙆 click the blue arrow 쬇
 - i. ePartsFinder[®] will look up the part number in the digital catalog and display the SmartPrice[™], OEM, Description and part images.
 - c. 🙆 Select the pricing option
 - d. 3 Scroll down and click Proceed to Checkout
 - i. Tip: If the Purchase order is not available, Check the Awaiting purchase order and click Request eQuote which will save the part to the eQuotes queue.
 - e. If a SmartPrice is not available scroll down and click **Request eQuote**. Your PartsSource Inc. account manager will provide an <u>eQuote</u> which you can review and purchase.

🏦 Home 📔 🙇 New C	<mark>Order</mark> 🛱 Approve Orders 🛛 🗃 My Orders 🛛 🖟 MyServices™ 🗐 Reports 🛛 💥 Admin
Part Order Type * Part Number * Quantity * OEM * Model Revision Level Description UOM A A Add another part	Part Order 25020 25020 1 Melch Allyn Inc. Show full OEM list 767 R3a 3.5V HAL DIAG OTOSCOPE Each service information Service information
Facility *	Rappaport General Hospital • Physical Address and Info If a SmartPrice is not available scroll down and click STD • EARL GREY • (330) 954-1544 If a SmartPrice is not available scroll down and click
Proceed to Checkout	Cancer order Save order as favorite

Checkout

Provides the ability to purchase one or more parts with the same purchase order or credit card and if required, alter the shipping carrier and priority.

- 1. Review the Bill To information
- 2. **2** Review Ship To information & Shipping Carrier and Priority
- 3. Senter Purchase Order or select Credit Card
- 4. Olick Purchase Purchase
 - a. If a required field has not been completed look for the red asterisk * which indictes fields that must be completed before proceeding to Purchase.

	Cart (1)
[™] Catalog [™] Catalog [™] New Order [™] eQuotes [™] Approve Orders [™] My Orders [™] My Services [™] [™] Reports [™] Admin [™] Select [™] Manufacturer [™] Part [™] Facility [™] Exch/Outright [™] Quantity [™] Price [™] Ext. Price [™] Price [™] Ext. Price [™] Price	Expand all Remove
Image: Stryker Medical 3002407950-CPU FLASH 12 PCB ASS Aurora Health Medical Center Outright 1 \$1,277.32	•
Shipping/Processing: \$	77.32 70.25 \$0.00 47.57
Billing Address: Billing Attention: Accounts Payable Saved Address: PRIMARY SHIPPING Shipping Attention: EARL GREY 411 W. Randolph Hopewell, VA 23860 US	
Payment Option:* Purchase Order Number * Credit Card Shipping Carrier and Priority for the order: PartsSource, Inc. Credit Card Shipping Carrier and Priority: UPS Ground Stimated Delivery Date: Friday, April 03, 2015	

PartsS	Source	e. Inc	Order Cor	nfirmation: 122	Page 1 of
77 Lena l		,	Order Con Order Date:	5/8/2014 1:10 PM	4593
Aurora, Ol			Sales Rep:	DCLARK	
hone: 330-5			PO:	DAC	
	62-9901		Asset ID:		
odays Date: 5/8/2014 1:41 PM			Cost Center:		
,.			Part S/N:		
			Equipment S/I	N:	
Customer:			Ship To:		
Rappaport G	eneral Hospit	al	Rappaport (General Hospital	
101 Harris D	r		101 Harris D	Dr	
Kilmarnock, Attn: EARL (Kilmarnock, Attn: EARL		
Aun. EANEY				GRET	
Qty U/M	Ref #	Part Number	Description	Price Ext.	Price
1 EA	1736472	25020	3.5V HAL DIAG	\$168.15	\$168.15
		Replacement Part: 25020-O			
		Non-Returnable Part			
		Typically available for Overnight			
		the endered here		Total:	\$168.15
Price represents th					
		ble sales tax plus shipping and ha	ndling.		
			ndling.		
he final involce will	include any applica		ndling.		
he final involce will Payment Me	include any applica		ndling.		
he final involce will Payment Me	thod: Order: DAC	ble sales tax plus shipping and ha	ndling.		

5. Order Confirmation will display which can be printed, exported (e.g. PDF), saved and or emailed.



Adding Multiple Parts to an Order

1. After completing the entry of the first part and selecting the pricing option (e.g. OEM Original)

```
click the ••• Add another part
```

2. The first part will be summarized and collapsed. A new set of fields will display and the second part request can be entered (following instructions on page 5, section 1 "<u>New Order</u>", once

	complete click	🖌 Part complete	and proceed to check	out or click 😳	Add another par
		Ix Each 3.5V HAL 25020 from Welch All Ready to submit	DIAG OTOSCOPE yn Inc.	Z. Edit pa	rt
	The second se	Ix Each Power Su 25020-PS from Welch Ready to submit		<u> Edit pa</u>	rt
G Ac	dd another part				

Favorite Part (Saving & Loading Favorite Parts)

- Saving Favorite Part: Provides the user the ability to save frequently requested parts for future loading of the New Order form without having to re-key the request in.
 - a. After entering a 0 Part Number and searching 2 the digital catalog the

🚖 Save favori	button 🙆 displays	
b. Click the 🖄	Save favorite part	
c. 🄺 Part saved	<mark>d as favorite</mark> will display	
🏦 Home 🛛 🙇 New 🤇	Drder 🛛 🔀 Approve Orders 🛛 🧃	My Orders 🛛 <u>]</u> MyServices™ 🗐 Reports
Part Order Type *	Part Order	★ Save favorite part
Part Number *	25020	
Quantity *	1	Attach Part Image (2 MB max file size)
OEM *	Welch Allyn Inc. 👻	Awaiting purchase order <u>What's this?</u>

2. Load Favorite Part:

Enables the user the ability to recall frequently requested parts without having to re-key the part number and details each time.

- a. After selecting the New Order tab clicking the saved favorite parts list.
 - New Order tab clicking the coat raver to part will display the t.

Load favorite part

b. Select a favorite part to add to the order by clicking on the details or image.
i. To remove a part from the Favorite Parts list click on the ^(C) image.

Fa	vorite parts		۲
Se	elect a favorite	e part to add it to your order.	•
		GE Healthcare	_
		ROTOR CONTROL BOARD 46-232786G2B from GE Healthcare AMX 4 PLUS / EACH	
		Hill-Rom Services, Inc.	
		HEAD HYDRAULIC CYLINDER SA1741 from Hill-Rom Services, Inc. CENTRA 850 / EACH	
		MAQUET Medical Systems USA (GETINGE Group)	
	- 🔌 -	HUMIDIFIER BRACKET ASSY 6523935 from MAQUET Medical Systems USA (GETINGE Group) SERVO I / EACH HAINTENANCE KIT 5000H, 6532621 from MAQUET Medical Systems USA (GETINGE Group) SERVO I / EACH	Ť

Favorite Order (Saving & Loading Favorite Orders)

1. Saving Favorite Order:

Provides the ability to save multiple parts as a favorite order (e.g. PM Kit)

- a. After entering 2 or more parts on the New Order screen scroll down to the bottom of the screen and select the hyperlink <u>Save order as favorite</u>.
- b. Save Favorite Order dialog box will display, enter the Name and Description then click Save. This group of parts is now saved as a Favorite Order.

Save favorite order	
Name	
Otoscope PM Kit	
Description	
Includes Otoscope head and Power Supply	
Cano	el Save

2. Loading Favorite Order:

Provides the ability to select one or more saved favorite orders to automatically load the New Order screen.

a. Hover over the New Order tab and click the Load Favorite Order sub tab.



c. Click the Favorite Order hyperlink (e.g. Otoscope PM Kit) and the New Order screen will automatically populate all the parts saved in the Favorite Order ready for selecting the purchase options and Checkout.

Service Information

- 1. Additional information can be associated with each part request such as Asset ID, Work Order, Cost Center etc. Additionally, these fields can be selectively set to be required fields to be completed.
- 2. To access the service information fields, click the arrow to the left of the Service Information text which will expand the window and provide access to completing any or all fields
- 3. Any text entered into the Notes field is also displayed to your PartsSource Inc. account manager.

₩	Service information
Asset ID	
Cost Center	
Account	
Equipment Serial No.	
Work Order	
Part Serial Number	
Notes	

eQuotes

- 1. The eQuotes tab has 5 sub tabs:
 - a. eQuotes
 - b. Pending Orders
 - c. Orders Shipped
 - d. Repairs
 - e. Back Orders

eQuotes

- 1. Has three sections: Recent Activity, eQuotes & Pending eQuotes
 - a. Recent Activity:
 - Provides the user with up-to the minute information on part request and orders.
 - i. Selecting any of the listed items will automatically take you to the appropriate queue (e.g. Clicking on the Exchanges expiring 10 days hyperlink will display the Exchange queue)

	<u> </u>	-
	Recent Activity	
	1 Order eQuoted	7 Orders Shipped
	3 Exchanges expiring 10 days	2 Parts Backordered
C.	My Orders 🛛 📃 MySe	ervices™ 👘 Reports
	1	1

- b. eQuotes Queue:
 - i. All part request that have been quoted or set to Awaiting Purchase Order are displayed.

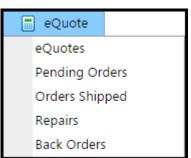
eQu	otes						
	Ref # 🤝	Order #	Part Description	Requestor	Facility	Date Entered	In Cart
>	1736465	1224588	Humidifier Bracket Assy	EARL GREY	Rappaport General Hospital	5/7/2014 8:51 AM EDT	
>	<u>1736463</u>	1224586	Rotor Control Board	STEVE ELERBY	Aurora Health System	5/7/2014 8:49 AM EDT	

ii. Clicking the arrow to the left of the Ref # or the Ref # will expand the details of the part request and display the pricing options

	Ref # 👻	Order #	Part Descri	ption		Requestor	Facili	ty		Date Entered			In Cart
×	1736465	1224588	Humidifier	Humidifier Bracket Assy		EARL GREY	Rapp	aport General Hos	pital	5/7/2014 8:51 AM EDT			
	Part: 6523935 Mfg: MAQUET Medical Systems USA (GETINGE G Model: SERVO I OEM Price: \$498.64			Group)	Quantity: 1			Status: Order Type:	eQuoted Part Orde	Attachn art Order <u>Service I</u>		[<u>0]</u> nents: [<u>0]</u> Information rder Details	
	Conditon			Warranty	Retu	rn Status		Est. Lead Time	Your Price	E	xt. Price	-	
	OEM Original - Outright		90 Day Non-returnable		and a second state of second	art 3 days	474.89	474.89		Add To (

the sent was due fair Charden with ... Clicking any the Add To Court links adds the most

- c. Pending eQuotes:
 - i. These are part request that are waiting for PartsSource Inc. to quote, once they are quoted they will automatically move to the eQuoted queue.



Per	iding eQuotes					<u>E</u>	xpand all
	Ref # 👻	Order #	Part Description	Requestor	Facility	Date Entered	
>	1736464	1224587	Power Supply	STEVE ELERBY	Aurora Health System	5/7/2014 8:50 AM EDT	

Pending Orders

- 1. Displays orders of statuses from Requested →eQuoted, Submitted for Approval or Submitted for Punchout (Lawson).
- 2. Part request with the status of "One or More Parts Available" can be selected and purchase options are available and can be added to the Cart.

Pe	nding Orders				Expand all
	Order No	Company	Date Entered	Requestor	Status
>	<u>1224592</u>	Riverside Regional Medical Center	5/7/2014 11:42 AM EDT	STEVE ELERBY	Submitted for Approval
>	1224588	Rappaport General Hospital	5/7/2014 8:51 AM EDT	EARL GREY	One or More Parts Available
>	<u>1224587</u>	Aurora Health System	5/7/2014 8:49 AM EDT	STEVE ELERBY	Requested
>	1224586	Aurora Health System	5/7/2014 8:49 AM EDT	STEVE ELERBY	One or More Parts Available
>	1224564	Aurora Health System	5/5/2014 9:01 AM EDT	STEVE ELERBY	Submitted for Approval
>	<u>1224544</u>	Aurora Health System	5/2/2014 1:08 PM EDT	STEVE ELERBY	Submitted for Approval

Orders Shipped

1. Displays orders that have shipped the current day and also can select the Last 7 Days

Orders Ship	ped Today	-								
Order No	Line Past 7 Days	<u>us</u>	Tracking Number	Company	Urgency	Date Entered	Manufacturer	Model	Part Number	Qty
1224599	1736478	Shipped	1ZXX05920190486434	Aurora Health System	STD	5/9/2014	GE Healthcare	AMX 4 PLUS	46-232786G2B	1

Repairs

1. Displays Repairs that have been purchased but not yet returned.

Repairs										
<u>Order</u> <u>No</u>	Line Item Ref No	Status	Company	Urgency	ETA Date	Date Entered	<u>Manufacturer</u>	Model	<u>Part</u> <u>Number</u>	Qty
1224412	<u>1736280</u>	Repair	Riverside Regional Medical Center	STD		4/15/2014	Welch Allyn Inc.	SURETEMP PLUS 670	25020-PS	1

Back Orders

- 1. Ordered Parts that have been placed on Back Order
- 2. Back Orders can be filtered by company and exported out as a Microsoft Excel CSV file
- 3. Clicking on the Ref No displays the full part details

Filter										
Filter:	(Choose company)	•								
Export these results to Microsoft Excel		xcel								
<u>Order</u> No	Line Item Ref No	Status	Company	Urgency	ETA Date	Date Entered	Manufacturer	Model	<u>Part</u> Number	Qt
1224585	<u>1736461</u>	Completed	Riverside Regional Medical Center	STD	6/7/2014	5/7/2014	MAQUET Medical Systems USA (GETINGE Group)	ALPHASTAR	6640044	1
1224410	1736278	Completed	Rappaport General Hospital	STD	5/30/2014	4/15/2014	Hill-Rom Services, Inc.	GPS 881 STRETCHER	47087	1

My Orders

A powerful data-mining and reporting tool for requests just entered to as far back as 2002:

- 1. My Orders will display by default the last seven days of all requests statuses. Custom date ranges can be used by selecting the **1** From: and/or To: date field.
- Most commonly used search criteria are displayed on the top two rows? ; Date Range, Requestor, Status and Facility. If any of the fields are changed simply click the Search button to update the search results
 - a. Additional search criteria are available by selecting the 3 Show Advanced Search link.

👚 Home	🧾 New Order	🏳 Appro	ve Orders	🎒 My Orders	👔 MyServi	ces™ 🗍 R	eports 🛛 💥	Admin				
My Orders											7	Export to CSV
From: 05/02/14 Requestor: (All)												
To: 05/09/14	Status:	(AII)	2	•				Search	3			
Show Advanced	Search 🗿											
Choose Columns 5 Save Column Layc									ve Column Layout			
Ref No	Requestor	Facility	Qty	Part	Manufacturer	Date Created	Status	Part Received	Sale Price	Invoice #	Model #	Tracking #
<u>1736478</u>	STEVE ELERBY	Aurora Health System	1	46-232786G2B - Rotor Control Board	GE Healthcare	5/9/2014	Shipped	Check In	\$350.00	N/A	AMX 4 PLUS	1ZXX05920190
<u>1736472</u>	EARL GREY	Rappaport General Hospital	1	25020 - 3.5V HAL DIAG OTOSCOPE	Welch Allyn Inc.	5/8/2014	Ordered		\$168.15	N/A	767	
<u>1736471</u>	STEVE ELERBY	Riverside Regional Medical Center	1	3002407950 - CPU FLASH 12 PCB ASSY	Stryker Medical	5/7/2014	Submitted for Approval		\$845.27	N/A		

- 3. Columns can be moved, added and sorted. To add additional columns click 😔 Choose Columns
 - a. Columns can be added or deleted by "Right Mouse Selecting" the column header or selecting <u>Choose Columns</u> link and scrolling down to Columns and checking / un-checking columns desired (Arrows on top and bottom of the columns box enable scrolling through all choices). As columns are checked they are added at the far right column, to rearrange columns, drag selected column header to desired location. Keep in mind only columns displayed will be exportable.
 - i. Once the desired columns are selected and displayed they can be saved by selecting the ³ Save Column Layout link.
- 4. Search Results can be exported as a CSV file by selecting the *O* Export to Excel 📴 link.
 - i. Data exported is based on what is displayed in the grid. Additional data can be exported by adding the required data columns.

MyServices

My Services is a collection of reminders and actions that are required to avoid Add Bills, process return requests and return for Depot Repair items.

Exchanges

1. Displays a list of parts purchased on exchange that the core return is still outstanding.



- 2. Each Exchange RGA is highlighted to indicate nearness to the due date to avoid Add-Bills.
 - a. White or grey highlighting indicates 10 or more days till the due date
 - b. Yellow highlighting indicates due now or within next 5 days
 - c. Red highlighting indicates past due 5 days or more (Add Bill sent)
- 3. Exchange RGA's can be **1** filtered by company and also **2** exported to Microsoft Excel for further disposition.

- 4. Clicking on the Section RGA Number will display the Exchange details and provide the ability to re-print the Packing Slip and Return Label.
 - a. Clicking on the ④ 🖶 Print Form link will display the Packing Slip and Return Label that can then be printed.
 - b. The ^(a) Shipping Carrrier Return Ship Method and ^(a) Tracking # are pre-populated if provided by PartsSource Inc.
 - c. Once the Exchange Core has been shipped back to PartsSource Inc. the Date Shipped can be completed and the Submit button clicked.
 - i. The Exchange will be cleared from the queue and the status at PartsSource Inc. will be electroncially changed from "Customer" to "In Transit".

🏦 Home 🛛	鷱 New Ord	ler 🛛 🔂 Appro	ve Orders 🛛 🗿 My Orders	MyServices™	1	Reports	💥 Admin	
				Exchange Ord	ers			
				Return Orders				
Filter: (Cho	ose compar	ıy)	- (1)	Repairs				
Export these	results to Mi	crosoft Excel 🙋						
<u>RGA Number</u>	<u>Order</u> <u>No</u>	Line Item Ref No	<u>Company</u>	<u>RGA</u> <u>Reason</u>	<u>Qty</u>	<u>RGA</u> Entered	Due Date	Manufacturer
EXC135001	1224408	1736276	Riverside Regional Medical Center	Exchange		4/15/2014	5/8/2014	GE Healthcare
EXC14105004	1224414	1736282	Riverside Regional Medical Center	Exchange		4/15/2014	5/8/2014	Hill-Rom Services, Inc.
EXC14112001	1224447	1736315	Aurora Health System	Exchange	1	4/22/2014	5/15/2014	GE Healthcare
EXC14106001	1224418	1736286	Rappaport General Hospital	Exchange	1	4/16/2014	5/9/2014	Welch Allyn Inc.
EXC14111001	1224431	1736299	Aurora Health System	Exchange	1	4/21/2014	5/14/2014	Welch Allyn Inc.
EXC14114001	1224458	1736326	Rappaport General Hospital	Exchange	1	4/24/2014	5/19/2014	GE Healthcare
EXC14118003	1224500	1736370	Rappaport General Hospital	Exchange	1	4/28/2014	5/21/2014	GE Healthcare
EXC14119001	1224523	1736391	Rappaport General Hospital	Exchange	1	4/29/2014	5/22/2014	GE Healthcare
EXC14127001	1224450	1736318	Aurora Health System	Exchange	1	5/7/2014	5/30/2014	GE Healthcare
Return Ship I	nformation	1						
Return Ship Method:	UPS	•	Date Shipped: 605/14/14					
Tracking #:	1ZXX05	5921299232582	5 Submit	🖶 <u>Print Form</u>	4			
RGA Informat	ion							
RGA Number:	EXC14	134001	RGA Status:	RGA Sent to Cu	ustome	er		

Returns

Displays a list of Return request and Due date before the return request expires. Return details, return Ship information and printing Packing Slip and Return label is identical to Exchanges.

Repairs

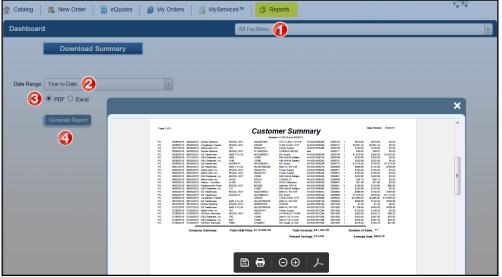
Displays a list of Repair request that require the part/equipment to be returned for repair and due date to facilitate the repair. Return details, return Ship information and printing Packing Slip and Return label is identical to Exchanges.

Reports

Displays and enable printing and exporting Customer Summary reports of parts shipped for one or more facilities and date ranges.

1. Reports can be filtered by **1** Facility/Company and **2** Date Range.

- 2. Exported out as **O** PDF or Excel file.
- 3. Clicking on the Generate Report will display the report results based on the selected filtering (Last 7 Days, Last 30 Days, Month to Date, Year to Date or Custom).

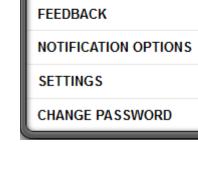


MyPartsSource

Provides access to:

- 1. Help
 - a. Video of the New Order screen and process
- 2. FAQ
 - a. Listing of frequently asked Questions
- 3. Release Notes
 - a. As ePartsFinder[®] is updated a listing of the changes are provided
- 4. Feedback
 - a. Displays a feedback form that enables the user to formally provide feedback to PartsSource Inc.
- 5. Notification Options
 - a. Selectable list of e-mail events the user wants to receive
 - b. Ability to add additional email recipients
- 6. Settings (Default)
 - a. Landing Page
 - b. Facility
 - c. Shipping Address
 - d. Shipping Priority
 - e. Credit Card Settings
 - i. Provides the ability to edit ad remove any references to the saved credit cards
- 7. Change Password
 - a. Note, if you use the ePartsFinder[™] plug-in with your CMMS or ERP, please ensure your local admin synchronizes your passwords.

Any questions, comments or feedback on this document please contact PartsSource Inc. Client Services at 877-497-6412



RELEASE NOTES

HELP

FAQ

MyPartsSource™ | LOG OUT