

Tackling Today's #1 Sales Effectiveness Challenge

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Today's #1 Sales Effectiveness Challenge...

Product Knowledge?

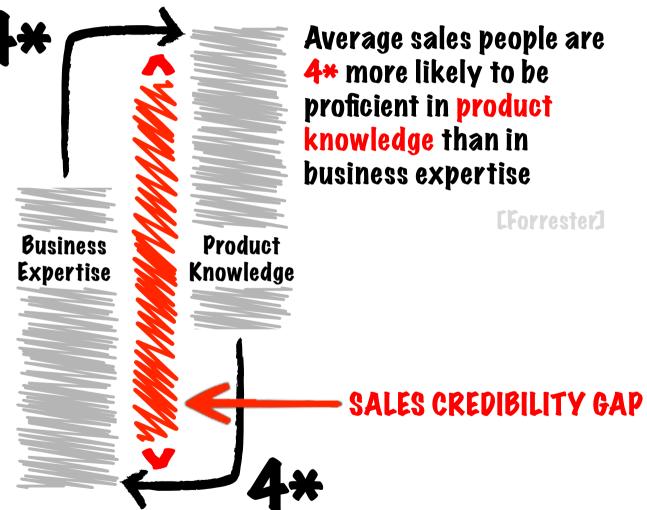
Sales Skills?

Not enough leads?

Today's #1 Sales Effectiveness Challenge...



The root cause of the problem...



Senior business execs value relevant business expertise 4* more highly than product knowledge

LSirius Decisions

As if things weren't tough enough already...

more stakeholders are now involved in a typical buying decision than 3 years ago

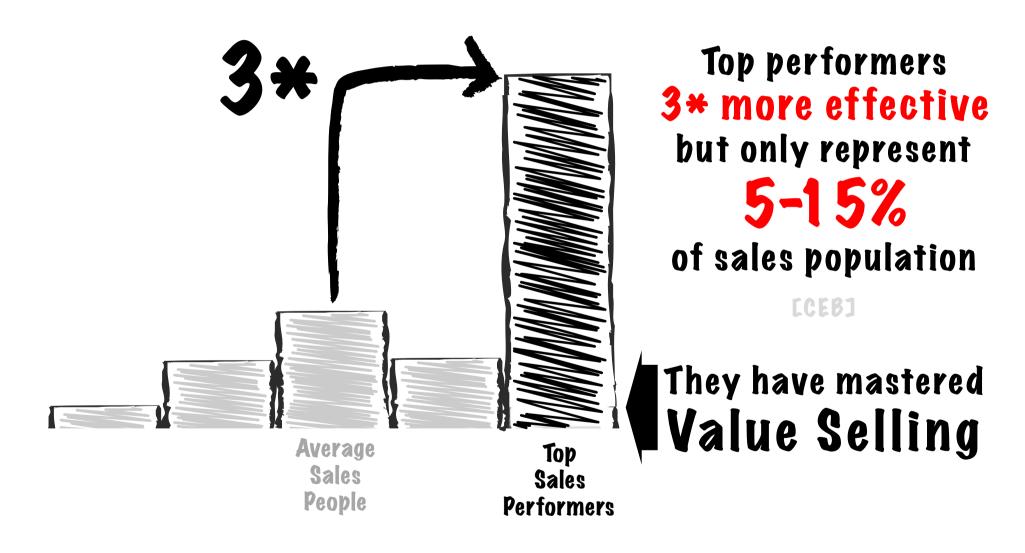
Average sales cycles 24% longer than they did are now running 24% just 2 years ago

LSirius DecisionsJ

of apparently well-qualified opportunities now end in a decision to "do nothing"

LSales Benchmark Index

The gap between the best and the rest...



Mastering Value Selling:

It's not just about the VALUE of YOUR SOLUTION...

...it's about the VALUE of solving THEIR PROBLEM

Mastering Value Selling: WHAT to Focus on...

High-IMPACT Issues

Critical Business Problem

- > Symptoms
- > Consequences
- > Causes
- > Victims



High-VALUE Solutions



Their Most Critical Problems

Your Most Valuable Solutions

Mastering Value Selling: WHO to Target...

Most Valuable Prospects

Target Organisation Profile

- > Demographics: Size, Sector, Location
- > Structural Characteristics
- > Behavioural Characteristics
- > Situational Characteristics

Most Important Stakeholders

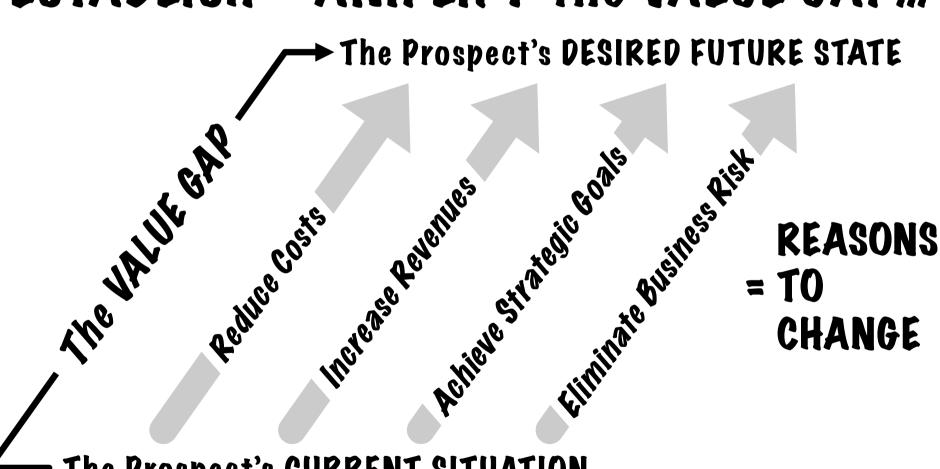
Key Stakeholder Profiles

- > Titles, Roles + Responsibilities
- > Departmental Priorities
- > Relationships with Colleagues
- > Issues, Concerns + Motivations
- > Key Sources of Influence

Which Organisations to Target?)

Which Roles to Target?

Mastering Value Selling: ESTABLISH + AMPLIFY the VALUE GAP...



The Prospect's CURRENT SITUATION

Mastering Value Selling: BRIDGING the VALUE GAP...

The Prospect's DESIRED FUTURE STATE

The PRIORITY Gap:

Convincing the prospect that this project should be at the top of their priority list



The DIFFERENTIATION Gap:

Persuading the prospect you can offer a uniquely valuable solution



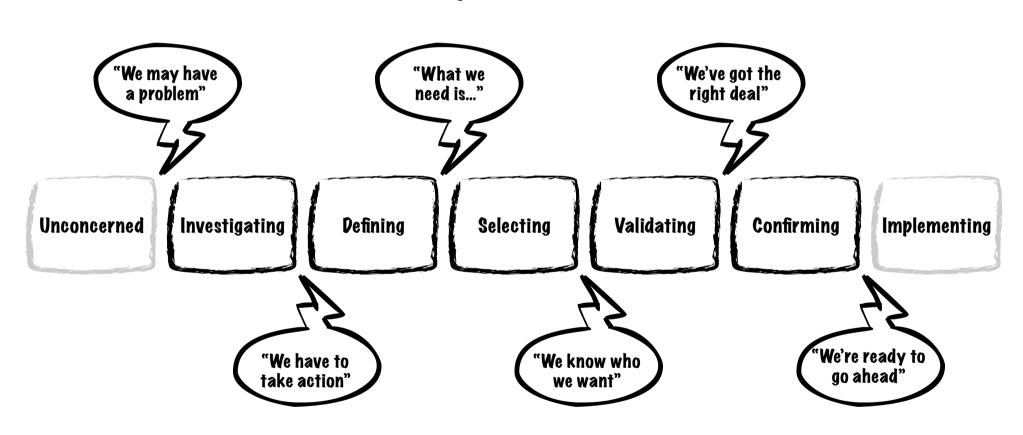
The Milk GMP. The MOTIVATION Gap:

Helping the prospect to acknowledge that there is a compelling reason to act

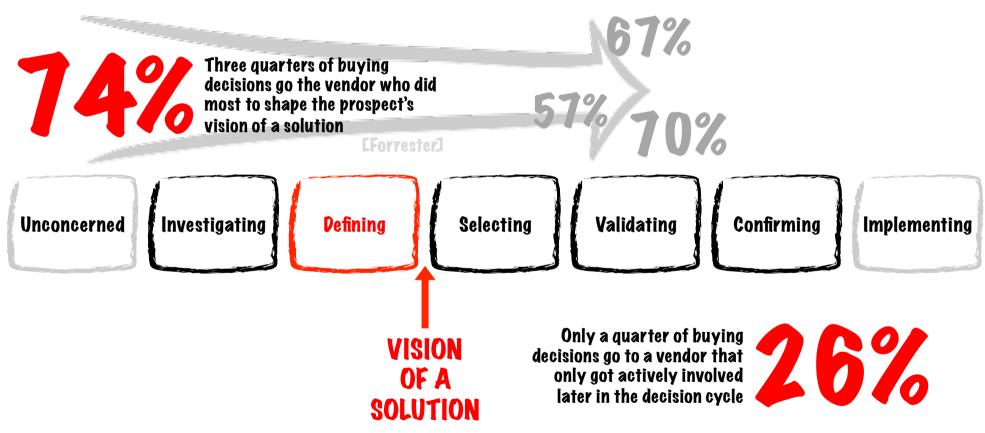


The Prospect's CURRENT SITUATION

Mastering Value Selling: Facilitate the Prospects' Buying Journey...



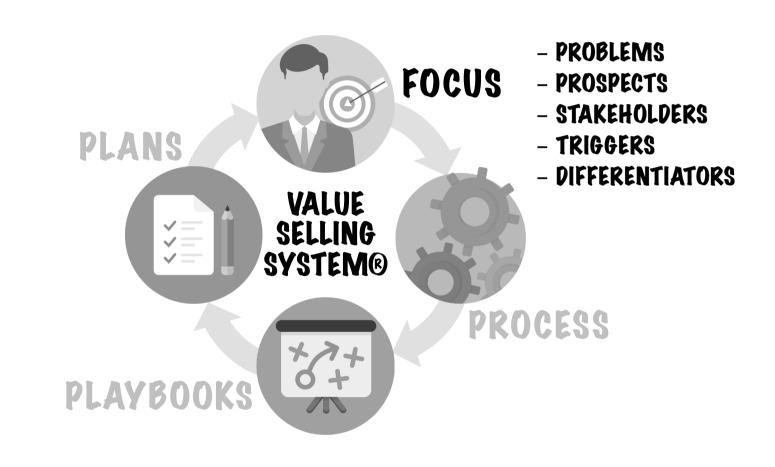
Mastering Value Selling: Engage the Prospect Early...

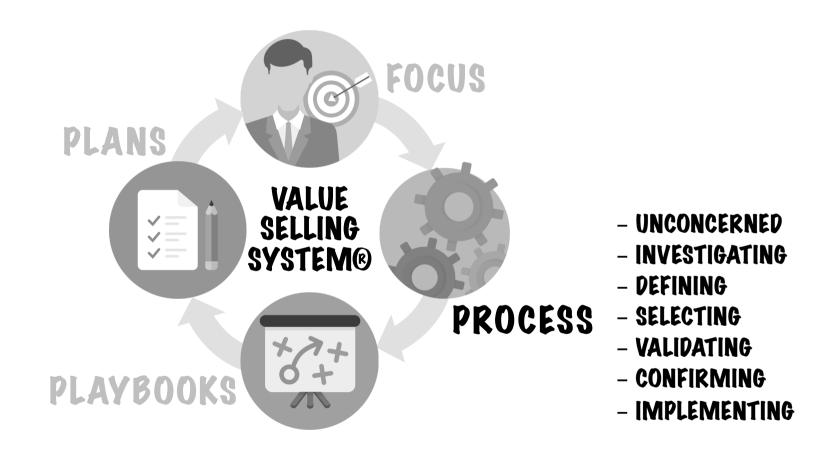


Mastering Value Selling: CREATE + CAPTURE Value during <u>every</u> phase...

MOTIVATION: Why Change? DIFFERENTIATION: Why You? -> PRIORITY: Why Now? Unconcerned Investigating Defining Selecting **Validating** Confirming Implementing **EDUCATE AMPLIFY** INFLUENCE PERSUADE **NEGOTIATE** PRIORITISE RESOLVE





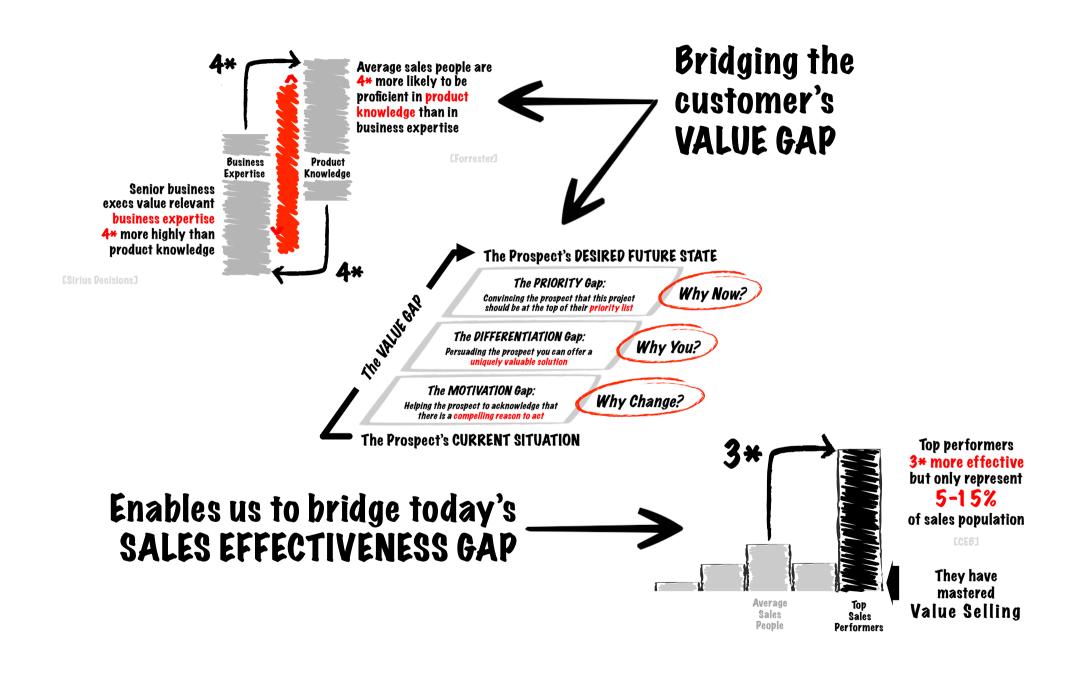




- PROSPECTING
 - QUALIFYING
 - JUSTIFYING
- DEMONSTRATING
 - PROPOSING
 - NEGOTIATING







20% reduction in average sales cycle

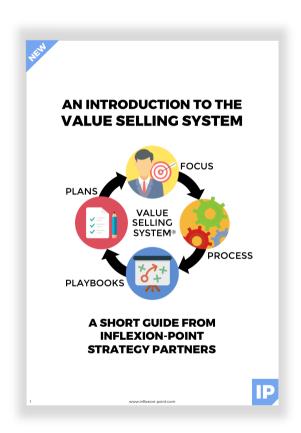
24% improvement in average win rate

15% increase in average sales value

Systematically Creating and Capturing Mutually Meaningful Value in Every Customer Interaction

Find out more: <u>www.inflexion-point.com</u>

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