# SAMPLE Patient Appeal Letter for Urgent® PC

Name of the Insurance Company

ATTN: APPEALS DEPARTMENT

Address

City, State Zip code

Patient:

Subscriber Name:

ID#:

Claim #:

Denial # (if provided):

Date of Service:

**Re: Denial for Percutaneous Tibial Nerve Stimulation, CPT® Code 64566**

Dear **Appeals Department,**

On [insert date of denial letter] I received a denial for an FDA-cleared procedure called Percutaneous Tibial Nerve Stimulation (PTNS). Because I have had great success with PTNS treatment and little or no success with more conservative treatments for my symptoms of overactive bladder, I am writing to appeal your denial and respectfully request reconsideration and payment for my PTNS treatments.

My physician describes PTNS as a minimally invasive procedure which provides electrical stimulation to “reprogram” the nerves controlling my bladder function. The initial treatment protocol consists of a needle electrode being temporarily inserted just above my ankle once weekly for 12 consecutive weeks. Depending on my response, single treatments may be required periodically to sustain results.

Prior to beginning PTNS, I suffered with intolerable and embarrassing OAB symptoms for [XX] years. Other treatments I attempted with little or no success include [list other treatments, e.g., diet modification, fluid management, Kegel exercises, biofeedback, prescription medications, etc.]

[Briefly describe your condition.]

* Specific symptoms
* Why other treatments didn’t work
* What side effects you experienced when taking prescription medication
* What specific lifestyle limitations you’ve experienced
* How your symptoms have affected your social activity, family life, ability to work (quality of life)

Based on my physician’s advice, PTNS therapy is the best available treatment option for me at this time. Please reconsider your denial, and allow coverage and payment for PTNS therapy.

I look forward to the reversal of this denial.

Sincerely,

Electronic copies of the sample patient appeal letter are available at www.urgentpcreimbursement.com