AMANO McGANN® PARKING SOLUTIONS

*iParc*Professional®

PARKING MANAGEMENT SOFTWARE

*Amano McGann Wireless
Event Parking System*

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FAST PROCESSING
STATISTICS
AUDIT CONTROL

Now you can revolutionize and modernize a traditionally cash business, replacing it with fast, efficient cashless automation. The Amano McGann iParcProfessional Event System creates prepaid and credit card options that speed throughput and provide secure revenue management. Reducing cash handling will minimize financial loss and maximize profits.

Amano McGann's real-time two-way communications provide the personal touch for processing presales, VIP access and keeping employees in the know. Amano McGann also offers an Internet parking ticket sales module and legacy ticketing system integration options. Gain control of your parking operations with Amano McGann Event today.

Problem Solved!

- *Fast processing of transactions minimizes queuing*
- *Proven wireless mobile handheld computers and portable printers*
- *Reduce cash handling in lanes with credit card and pre-paid transactions*
- *Unattended express lanes reduce staffing requirements*
- *Integrate real-time vehicle counts and wayfinding sign control*
- *Manage previously uncontrolled areas of any size*
- *Cost effective installation options – cellular, fiber, wireless, solar power*
- *Improve cashier monitoring and accountability*
- *Statistical reporting improves efficiencies, staffing and planning*
- *Integrate with third-party ticketing providers*

The Perfect Application

Amano McGann Event System provides up-to-the-minute management and revenue control for a variety of customer types. Better controls help you make real-time management decisions. Amano McGann Event is the perfect application to provide pay-in-advance or pay-in-lane parking.

• *Stadiums*	• *Performing Arts Centers*
• *Arenas*	• *Shopping Centers*
• *Convention Centers*	• *Casinos*
• *University/College Campuses*	• *Hotels*
• *Municipal/City Garages*	• *Fairs*
• *Race Tracks*	• *Temporary Venues*
• *Amusement Parks*	*(PGA, NASCAR, etc.)*

Configurations

FLEXIBLE COMMUNICATIONS

Communication is crucial and Amano McGann Event has it mastered. The system is designed to facilitate a variety of flexible communication techniques, such as wireless, fiber optics and telecommunications. Our secure encrypted wireless technology supports real-time two-way communications between the wireless handheld, mobile managers and server. The Amano McGann system also supports real-time count and variable message signage. With Amano McGann Thin Client and Mobile Workstations, remote management is a breeze. Our innovative solar power options can reduce civil and installation costs. Amano McGann has the technical solution to fit everything from simple to complex event venues.

- Wireless
- Fiber Optics
- Telecommunications
- Traditional Cabling
- Solar power options
- Cellular options
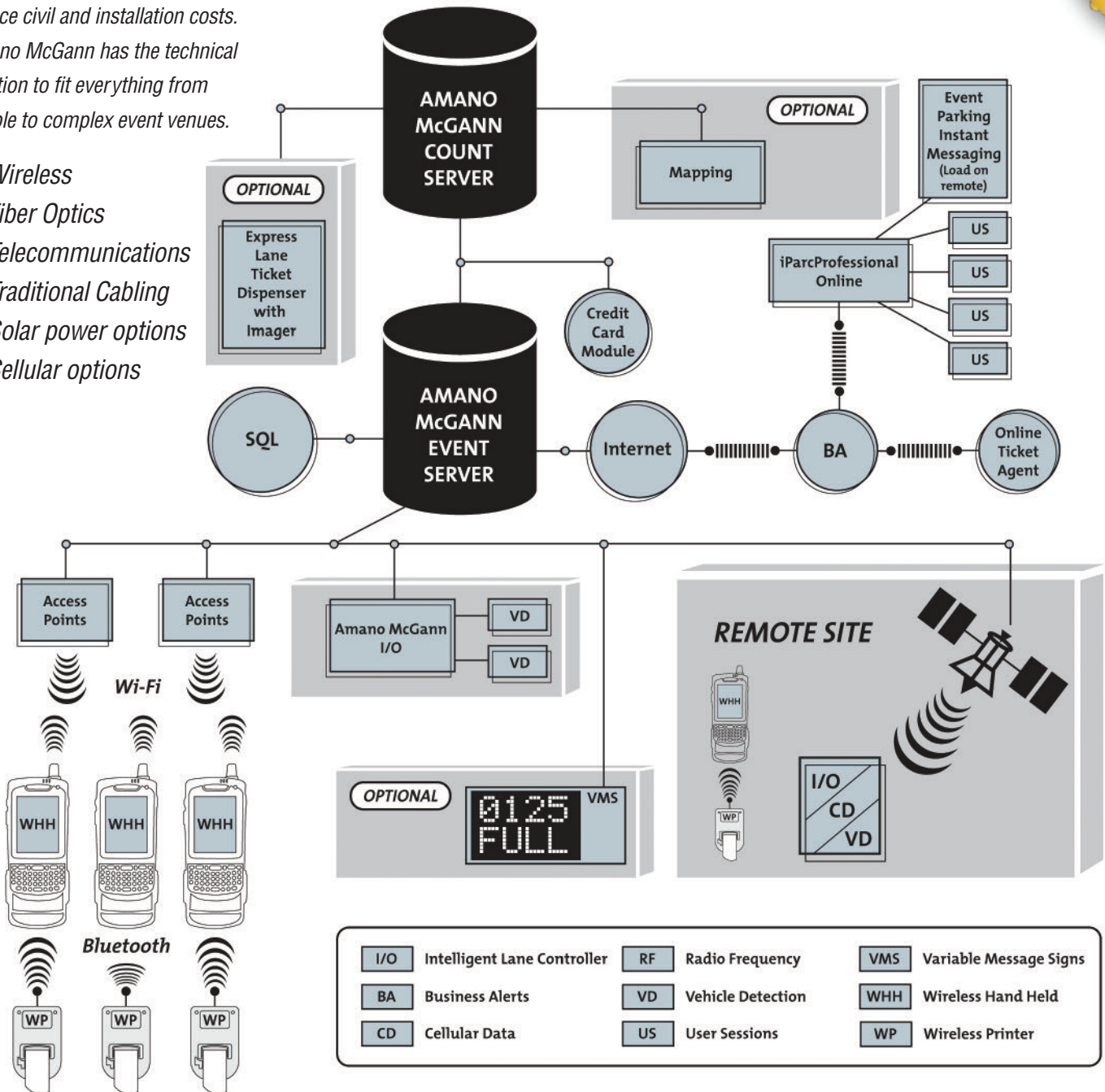
FAST TRANSACTION PROCESSING MADE EASY

Amano McGann's full-feature event system controls and manages cashless credit card, prepaid and on-line sales, in addition to traditional in-lane cash handling.

Simply scan the event prepaid parking ticket. It's that easy!

In-lane cash transactions are quick and efficient with Mobile Handheld Computers and the Amano McGann iParcProfessional Cashier Terminal Software. The cashier selects the event button (which is preprogrammed and automatically downloaded to the handheld) and the transaction fee is displayed for collection. The cashier can choose a variety of payment options (cash, credit card, etc.) to complete the transaction.

The Amano McGann iParcProfessional Event System significantly reduces cash handling in the lane. By simply scanning the 2D barcode of a prepaid sale, the system checks the validity to complete the transaction. The barcode is taken out of inventory, the transaction is recorded, and the patron is parked. Comprehensive statistics and management reports provide the tools to manage during – or long after – the event.

- *Proven Mobile Wireless Handheld and Printer*
- *Reliable 802.11 WiFi, Cellular, and Bluetooth Technology*
- *Fast Processing – Cash, Credit Card, Prepaid, VIP*

Rate Types

MULTIPLE RATES AND MULTIPLE EVENTS

The system allows management to program event and parking rates in advance so they activate automatically the day of the event.

If your facility hosts multiple events at the same time, you can track details such as the various transaction types, payment types and count statistics. The Amano McGann iParcProfessional Event System lets you manage the event's traffic flow and fill during the process. It also supports different rate structures for each specific event.

The Amano McGann iParcProfessional Event System allows for multiple rates for the same event such as daily , oversize (trucks, RV, Limousines, etc.), early bird, state residents and exceptions. The system is completely programmable so the options are virtually unlimited. It can easily facilitate premium parking, season ticket holders, and preferred patrons. With each event, your criteria can change because it is all completely programmable.
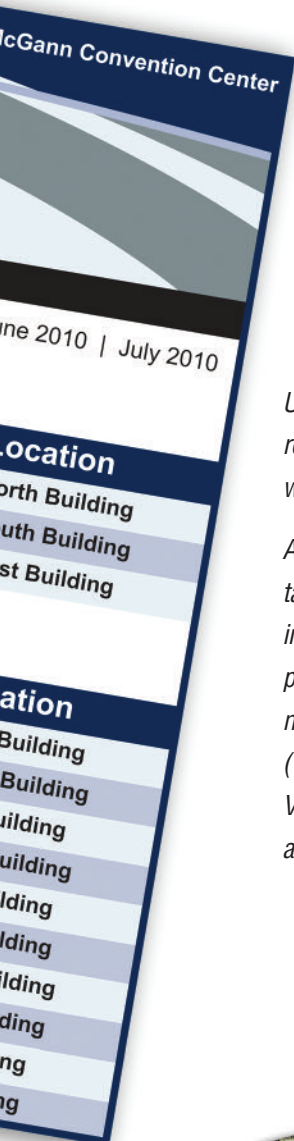
Until now event parking has been a manual, unsecured revenue source. The days of cash-only operations and waiting in long lines to park for an event are over .

Amano McGann iParcProfessional Event lets you take control of the operation with real-time payment information. The system supports a variety of payment options for fast patron processing and better money management. They include cash, credit card (Visa, MasterCard, American Express, Discover, etc.) VIP-arranged parking, prepaid ticket sales and prepaid on-line sales.

The mobile handheld computer can be operated as a credit card payment terminal with the addition of a magnetic swipe reader. With either batch or real-time processing available, Amano McGann offers the flexibility and controls the industry has been looking for. Credit card handling and processing has been designed to support PCI DSS compliancy requirements.

All payment options are tracked, detailed and itemized by payment type and quantities to produce both cashier and consolidated reporting. Amano McGann iParcProfessional Event Parking Software stores all transaction information for historical analysis.

- *Cash Processing*
- *Credit Card – Visa, MasterCard, AE, Discover, etc.*
- *On-line Prepaid Sales*
- *Ticket agency Prepaid Sales*
- *VIP-Arranged Parking*

VIP

ARRANGED PARKING/RESERVATION

The Amano McGann iParcProfessional Event System allows for allocation of reserved parking by the individual's or company name. The parking management records parker name and message in the VIP event server database. The information is stored with name, message, specific event, date, time range and fee if applicable. The Amano McGann iParcProfessional Event System automatically downloads VIP tables to the in-lane Wireless Handheld prior to the event to ensure on-line and off-line operation.
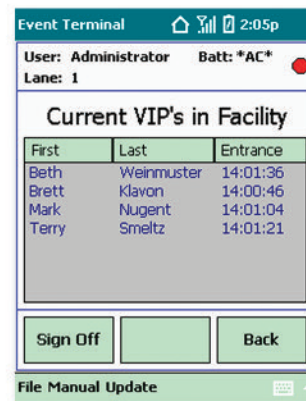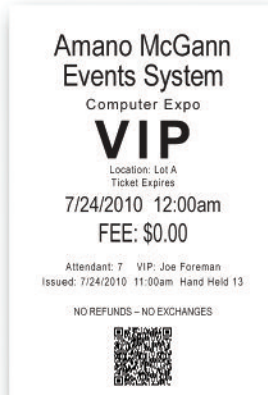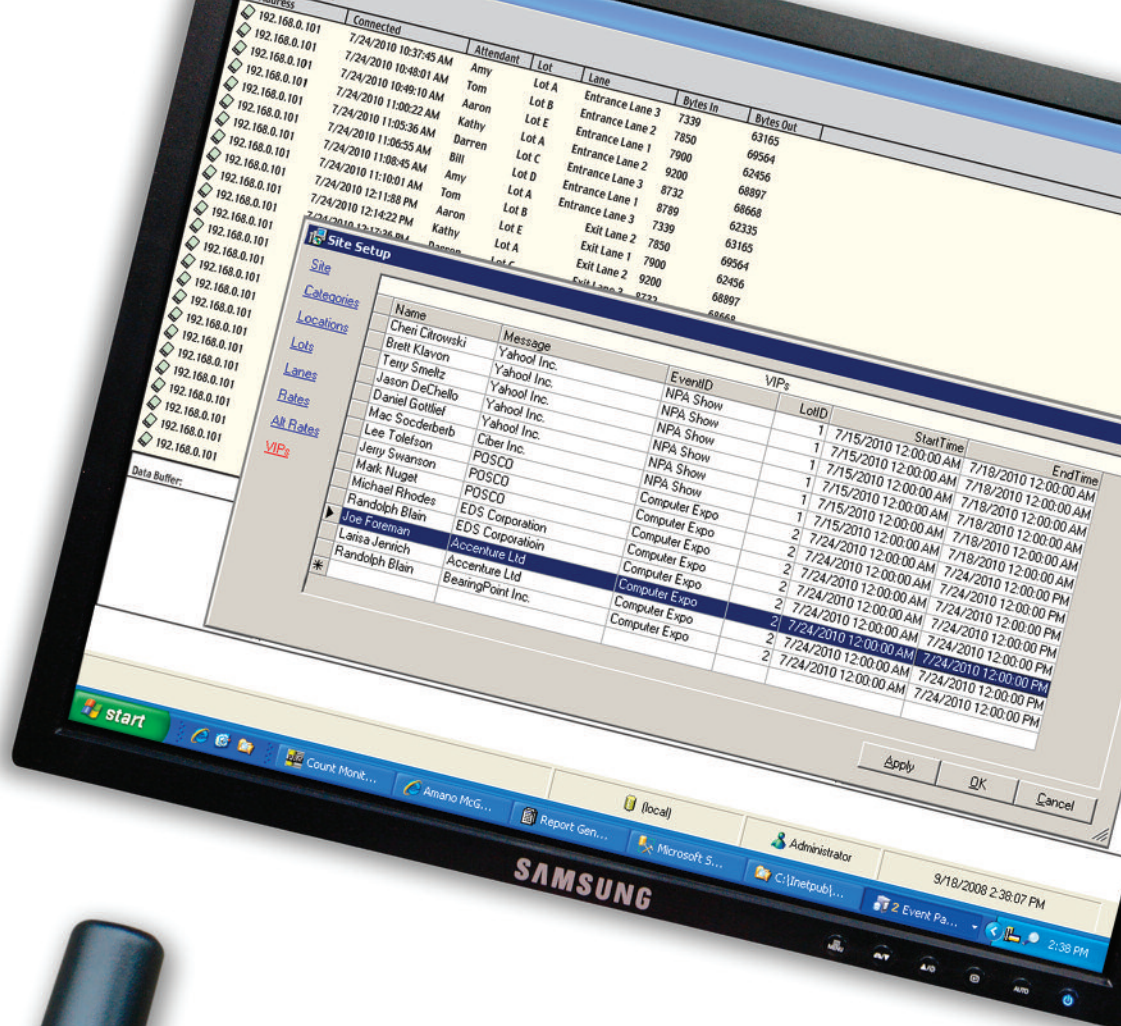
The Amano McGann iParcProfessional Event System produces a thermal print-on-the-fly receipt that records the complete VIP transaction. It includes event, fee, ticket number (2D barcoded), lot number, cashier, entrance time and date, VIP name, expiration date and time.
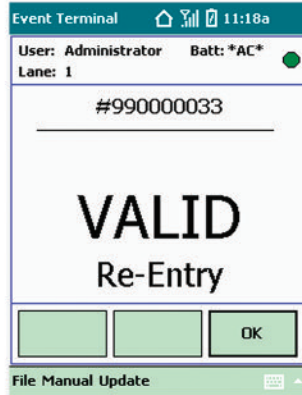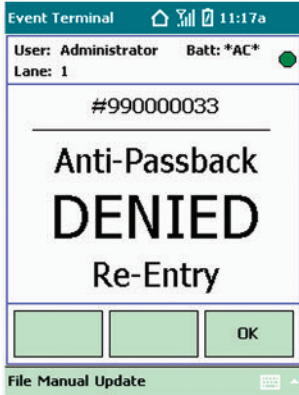
With Amano McGann real-time interactive communication, utility cashiers can quickly view a VIP access table to confirm who has already entered the facility. The user-programmable table displays name and entrance time.

CONTROL AND SECURE RE-ENTRY

Re-Entry Transactions

The Amano McGann iParcProfessional Event System supports patron re-entry for preprogrammed event types, such as multi-day parkers or same day re-entry. The system is completely programmable to allow or deny re-entry by specific day or event type. All event receipts are bar-coded with transaction numbers to provide automatic read. Cashiers simply scan the receipt to get quick "Go/No-Go" acknowledgement to gain re-entry and to record the transaction.

Event Terminal   🏠 📶 🔋 11:17a
User: Administrator   Batt: *AC*
Lane: 1

#990000033

Anti-Passback
DENIED
Re-Entry

[   ] [   ] [OK]

File Manual Update

Event Terminal   🏠 📶 🔋 11:18a
User: Administrator   Batt: *AC*
Lane: 1

#990000033

VALID
Re-Entry

[   ] [   ] [OK]

File Manual Update

Anti-Passback Control

Amano McGann iParcProfessional Event System allows the parker to reuse a prepaid parking pass via the secure on-line mode. With each cashier scan, the system checks the pass validity to ensure authenticity and unused status within your facility. The mobile handheld displays visual and audible antipassback messages (such as denied antipassback). It's the automatic way to make sure that only valid prepaid parking passes gain entry.

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Interactive Communications

REAL-TIME TWO-WAY COMMUNICATION WITH CASHIERS

Improve your operational efficiency with real-time, interactive messaging between management servers and cashiers.

Two-way communication allows cashiers to use programmable "Help Buttons" to request whatever they need: relief, change, paper, replacement battery and more. It's ideal for emergency notification and any other communication you require. The "Hot Buttons" are also used to receive and look-up pertinent event information such as bulletins, cashier updates, up-to-the-minute news, facility directions, building location information, future events, event/rate tables and disabled parker information. Real-time communication keeps cashiers in the know.
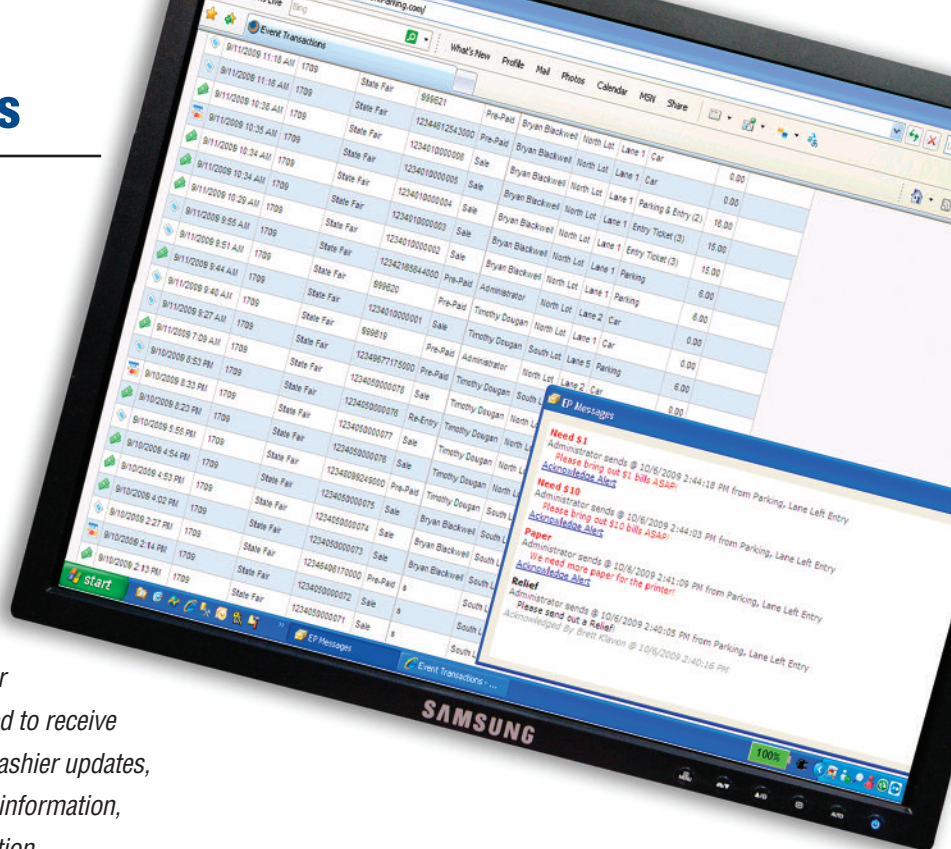
Another innovation at the forefront of revenue control technology is Business Alerts. Business Alerts send mission-critical real-time count updates via standard Internet connection. Information can be sent via email to a desktop, text-enabled PDA or cell phone to give managers the flexibility and mobility they need to manage the event on the go. Business Alerts can generate reports and send updates based on a specific time of day, day of the week, or date.

You manage your business more effectively when you stay connected … with innovative Business Alerts.

The Count Monitor System showing the Differentials window:

		% Full	Spaces Occupied	Spaces Available	Total Capacity	Yellow Alert	Red Alert
VIP Lot – Facility		25%	20	60	80	15	5
Club Lot – Facility		88%	44	6	50	15	5
Blue Lot – Facility		41%	247	353	600	50	25
Green Lot – Facility		100%	980	0	980	50	25
Red Lot – Facility		95%	1140	60	1200	50	25
Gold Lot – Facility		16%	109	591	700	50	25
Brown Lot – Facility		93%	1214	86	1300	50	25
Orange Lot – Facility		97%	1114	36	1150	50	25

SPACE AVAILABILITY IN REAL-TIME

Amano McGann is the leader in count management solutions. Our system accurately tracks and displays real-time space availability statistics, up-to-the-minute for each facility, lot or area. Multiple alerts can be programmed based on any occupancy level to help you improve the efficiency of your facility.

Amano McGann Count System can also speed facility loading by accurately updating Variable Message Signs to direct patrons to facilities or lots with available spaces. The software can improve space utilization by reporting traffic conditions and providing alternative parking based on capacity.

Real-time count statistics are displayed and stored for historical reporting.

If you are looking for count statistic accuracy and easy audit control and reconciliation, you can count on Amano McGann iParcProfessional Software.

New Message 2/6/2010 3:46 PM

To: jack.smith@mcgnstadium.com
Subj: Current Differential Counts

	Occupied	Available	Total
VIP Lot:	0010	0070	0080
Club Lot:	0034	0016	0050
Blue Lot:	0221	0379	0600
Green Lot:	0975	0005	0980
Red Lot:	1110	0090	1200
Gold Lot:	0100	0600	0700
Brown Lot:	1198	0102	1300
Orange Lot:	1110	0040	1150

Contact: Jack Lee
Phone: 612.552.3851

New Message 2/6/2010 3:01 PM

To: jack.smith@mcgnstadium.com
Subj: Current Differential Counts

	Occupied	Available	Total
VIP Lot:	0002	0078	0080
Club Lot:	0028	0022	0050
Blue Lot:	0185	0415	0600
Green Lot:	0959	0021	0980
Red Lot:	1090	0110	1200
Gold Lot:	0075	0625	0700
Brown Lot:	1127	0173	1300
Orange Lot:	1068	0082	1150

Contact: Jack Lee
Phone: 612.552.3851
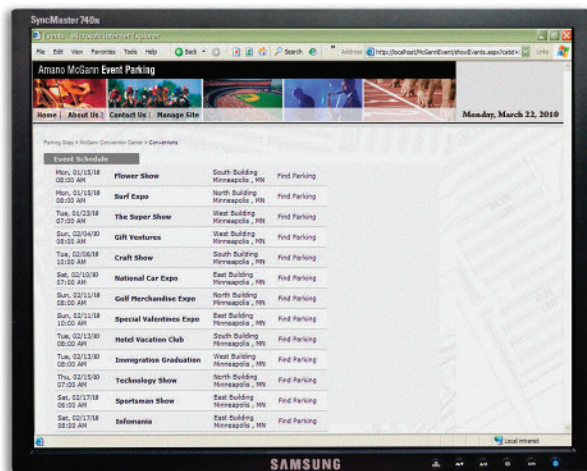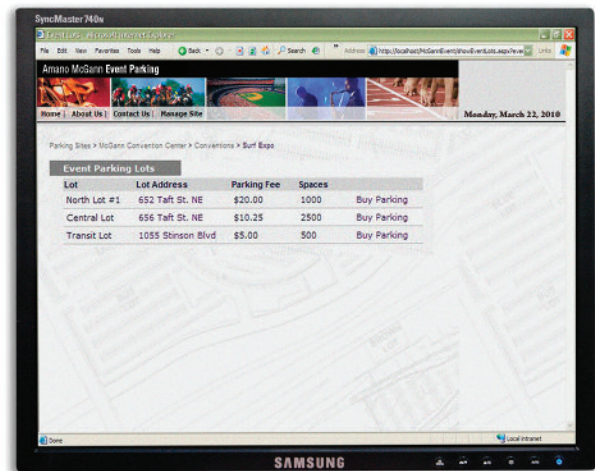
Event Online Sales

PRINT YOUR PARKING PASS FROM HOME

The Amano McGann iParcProfessional Event System allows customers to purchase event parking passes from the comfort of their home. Just as you buy airline tickets online and print your boarding pass at home, Amano McGann standard browser-based web utility gives individuals a convenient way to purchase and reserve parking online. Customers can even send the pass to their cell phone for a totally paperless transaction. Whether you use the Amano McGann online event site, host your own site or prefer to interface with your existing ticketing vendor, Amano McGann has the solution.
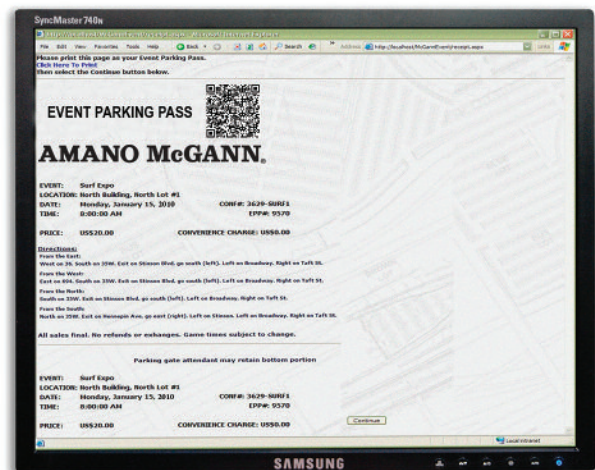

Select Event Schedule – Select Event-Find Parking

Select Event parking Lot – Buy Parking
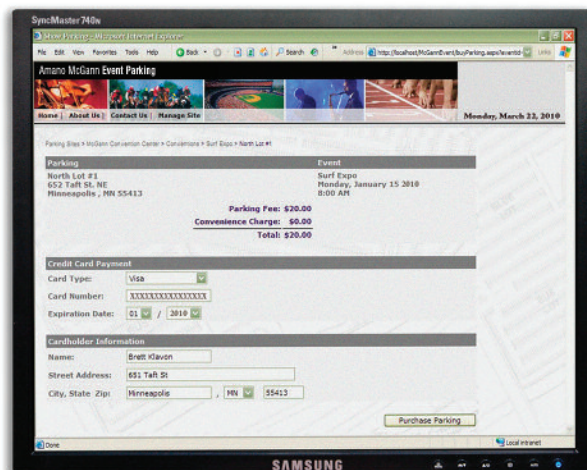
Enter Payment – Purchase Parking

Print Event Parking Pass – Verify Print Function

Amano McGann online sales lead to reduced in-lane transaction time, shorter lines, cashless transactions and happier customers. Using prepaid parking passes greatly expedites the transaction process. The prepaid parking pass is presented to the cashier who quickly scans the bar code. If the pass is valid for the event, the pass is returned to the patron and off they go. Customers aren't searching for money and cashiers aren't making change. It's that easy!

Amano McGann will also work with your event-ticketing vendor to provide a seamless integration of the parking pass ticket sales. This flexibility allows for the actual event ticket to double as the parking pass, eliminating the need to generate a separate pass for parking. Using an automated back office interface, Amano McGann and your ticket provider can populate the data fields prior to the start of the event. All "parking pass" prepaid sales are communicated real-time to the server and mobile in-lane device for fast, efficient processing. The customer presents the "parking pass" in-lane where the cashier scans the bar code. The information is checked against the database to verify authorization and the transaction is complete!

Management Functions

REAL-TIME MANAGEMENT AND AUDIT REPORTING

Amano McGann iParcProfessional Software reporting provides the power and flexibility to manage parking events effectively and efficiently. The special cashier event closeout report provides a consolidated view of all details for easy review and financial audit. The report records currency type and dollar values, credit card type and amounts, event by rate, number of transactions and tour of duty option.

Our parking software revolutionized the industry with advanced selection and sorting features, report macros, and convenient drill-down data review. It provides the ability to export reports to common data format files and send them via email. Utilizing the built-in SQL builder makes custom reporting a breeze. This extensive report generator goes beyond the standard event closeout report by offering transaction report, general revenue report, and daily revenue, to name just a few examples.

And it's reporting in ways that make managing your operation easier than ever.

EVENT REVENUE CASHIER CLOSEOUT REPORT

From: 01/20/2010 00:00
To: 01/20/2010 23:59

Printed on 01/21/2010 15:28

Attendant

Location

Report Rate/Time Range

Shift Sign On/Sign Off

Location: Lot B C D   Lane 10   Machine Number 11

Attendant: Tom Sorrenson   Attd Num: 37

Sign On: 02/14/2010 06:20:53
Sign Off: 02/14/2010 16:29:44

Payment Type Breakdown by Cash and Credit Cards

SALES RECAP

Event	Type	Rate	Cash	Amex	Visa	MC	Disc	Total Amount	Transaction Count
Surf Expo	DAILY	$10.00	$1,610.00	$100.00	$100.00	$30.00	$0.00	$1,840.00	184
Surf Expo	EMPLOYEE	$6.00	$528.00	$60.00	$24.00	$60.00	$6.00	$678.00	113
Surf Expo	OVERSIZED	$15.00	$450.00	$90.00	$150.00	$75.00	$30.00	$795.00	53
Flower Show	DAILY	$10.00	$1,400.00	$80.00	$120.00	$30.00	$0.00	$1,630.00	163
Flower Show	EMPLOYEE	$6.00	$1320.00	$90.00	$24.00	$84.00	$12.00	$1530.00	255
Flower Show	OVERSIZED	$15.00	$750.00	$60.00	$225.00	$90.00	$30.00	$1155.00	77
Total Sales			**$6058.00**	**$480.00**	**$643.00**	**$369.00**	**$78.00**	**$7,628.00**	**845**

Count Totals

Event by Rate Totals

SALES SUMMARY

Cash Transactions:	690
Credit Card Transactions:	156
Prepaid Transactions:	85
Re-Entry:	20
VIP Count:	12
Total Count:	963
Lane Loop Count:	963
Cash:	$6,058.00
Credit Card:	$1,570.00
Total Sales:	$7,628.00
Manual Transactions:	1
Duplicate Receipts:	5

Transaction Count Summary Includes: Cash, Credit Card, Prepaid, Re-Entry and VIP

Revenue Summary Includes: Cash/Credit Card

Exception Reporting

Physical Vehicle Loop Count (with Tour-of-Duty Option Activated)

Amano McGann iParcProfessional Revenue
• Daily Revenue
• Transaction Reports
• Credit Card Reports
• General Totals Reports
• Count Reports

Standard and Optional Features

STANDARD FEATURES

Receipt Printing -
You can configure your operation to print a receipt on every transaction, or only on demand. Save time and resources.

Shift Reports -
You can set up your handheld to print shift reports as best fits your operation. Print a report automatically on sign off, or by request only. Or you can choose to print all reports from the host computer, and not print from the handheld all all. You're in complete control.

Bar Code Imagers -
Our handhelds can read 1D and 2D bar codes. We use the QR Code as our standard bar code. This technology allows you to send online parking purchases directly to smartphones which can be read directly in the lane, eliminating the need to print a paper copy.

Motorola App Center Program -
We install and password protect our software on the handheld using the Motorola App Center Program. This keeps attendants from being able to access the underlying Windows Mobile OS, and keeps your operation secure.

OPTIONAL FEATURES

Event Gate Vending -
We can configure an optional bluetooth device in the gate which allows the gate arm to be raised automatically from the handheld device.

Unattended Express Lanes -
You can purchase our Ticket Dispenser with integrated barcode reader which lets you set up unattended express lanes for all prepaid parking purchases.

When selecting your event parking system, it pays to consider all of your future parking requirements. Carefully select a provider that can meet your current situation, but also your future needs. As you do, keep in mind that Amano McGann's experience and technology set us apart.

Whether your needs include unattended parking, event, valet, reservation and prepaid parking or traditional exit cashiering, Amano McGann has the ideal solution. Contact our sales team to see how we can help you in planning and engineering the best approach to your situation.

One system, one company and consolidated revenue management reporting, Amano McGann has the answer!

Specifications are approximate and are subject to change without notice.

AMANO McGANN®