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LexisClick

The digital marketing experts for ambitious SMEs on their journey to becoming market leaders





Introduction to LexisClick

We help our customers achieve their business growth targets and increase their inbound leads and sales, by using Intelligent Marketing to help their expertise #SHINE.

- Marketing Strategy
- Search Engine Optimisation
- Content Marketing
- Online Advertising
- Email Marketing
- Social Media Marketing
- Web Design and Optimisation

To make them...





Introduction to your presenter

Lead Digital Marketing Consultant at LexisClick, 2007 – present.

Started working in online marketing, designing and building websites in 1997 – when he designed and built British Steel's first website from the delights of Scunthorpe.

Followed by 10 years working in London in digital marketing across a variety of industry sectors both within business and as a consultant – with 6 years spent at PricewaterhouseCoopers (PWC) as a digital marketing consultant.



Stephen Bavister
Managing Director
www.LexisClick.com



A few stats

> 60% of the UK's working and student population use LinkedIn

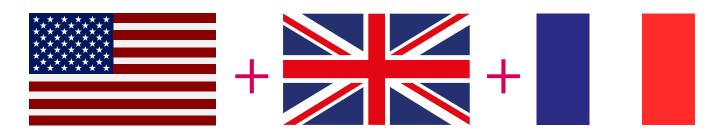


> 13% don't use Facebook



A few stats

> 433 million registered LinkedIn users

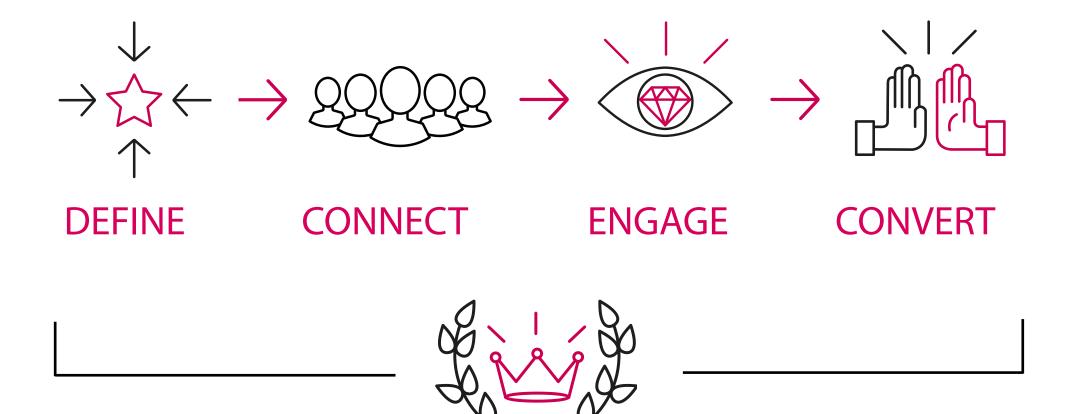


> 40% of users check LinkedIn daily

Social media can look like this...



A few simple steps



CREDIBILITY, TRUST & LEADERSHIP



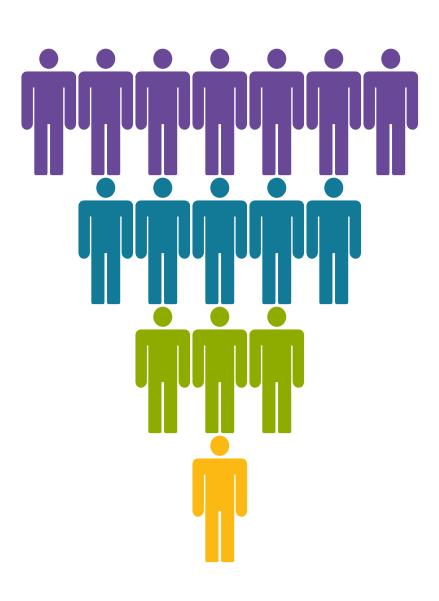


The options

- > Generate sales leads and customers
- > Find partners and affiliates
- > Increase your personal profile
- > Find new job opportunities
- > Keep in touch with existing customers and contacts
- > Recruit new staff



Your numbers



> 100 Contacts

> 20 Conversations

> 3 Opportunities

> 1 Customer



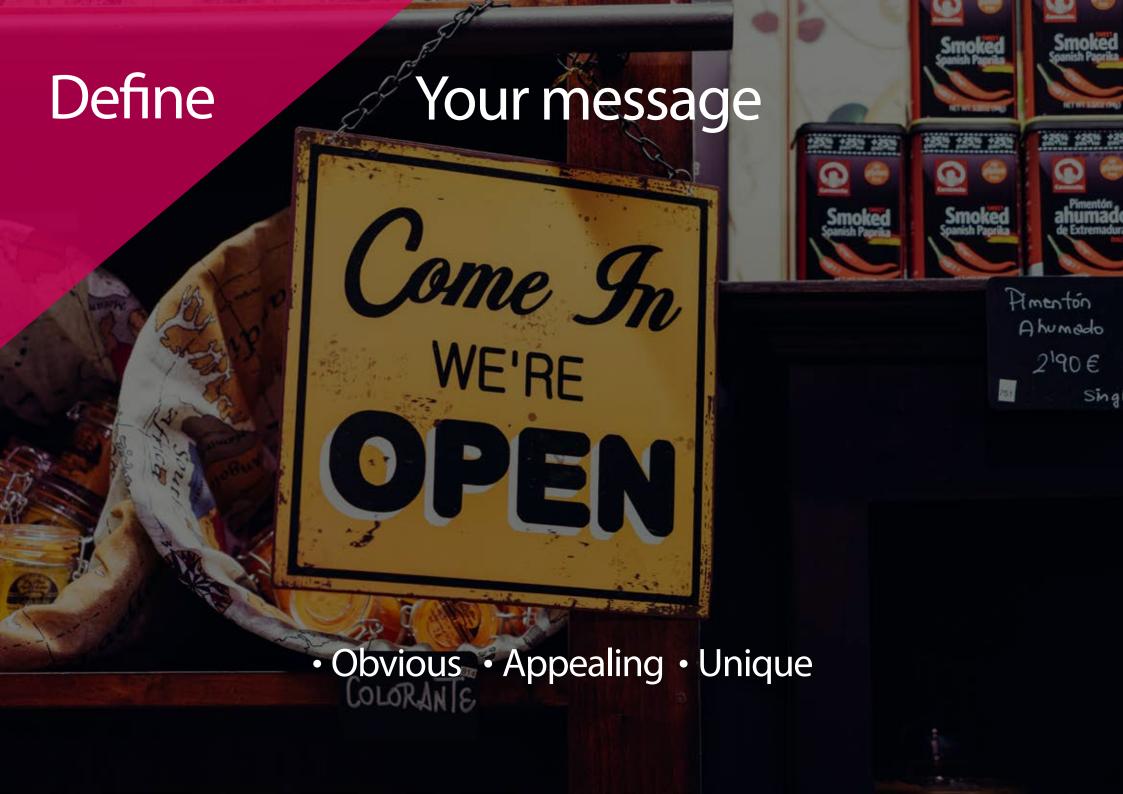
Your ideal customer



• Industry • Company size • Location • Stage



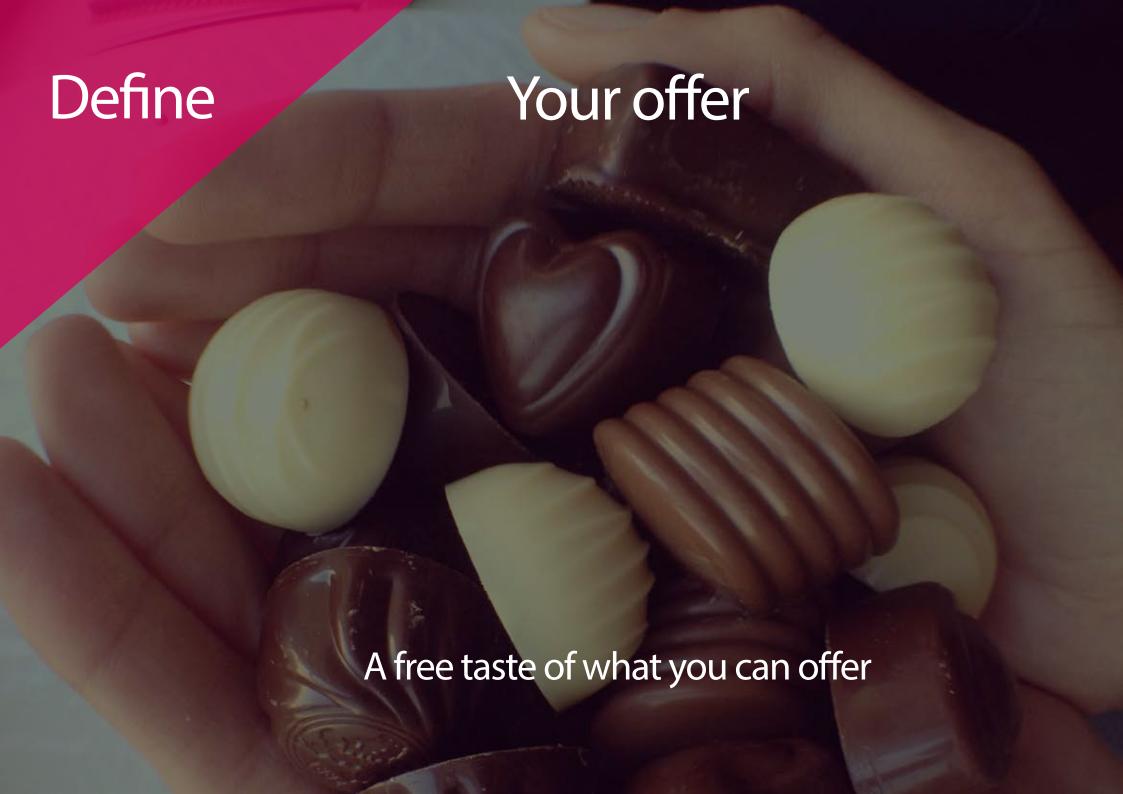




How you will provide value



• Give to get • Social serving over social selling • Your space





Connect Optimising your profile Searchable • Enticing • Engaging

Pro tips for profile updates

> Disable updates when making changes



> Add a background photo





Profile picture

- > A confident and approachable smile
- > Looking at the camera
- > Neutral background
- > The right size 500px x 500px
- > A clean head and shoulders shot
- > Smart business dress / solid colours
- > Recent photo





Profile picture

- > No photo uploaded
- > No props, pets or other people
- > No party pictures
- > No old photos e.g. 5+ years
- > No obvious selfies
- > No bad lighting / grain / pixelation





Profile picture

Linked in



Stephen Bavister

★Helping Great Businesses Grow★ Inbound Marketing Expert ✓ Inbound Lead Generation √ SEO & Content Marketing Strategist

Bournemouth, United Kingdom Marketing and Advertising

LexisClick Online Marketing Recommendations

Online Marketing UK Online Advertising

4 people have recommended Stephen

500 +



Linked in

Stephen Bavister

500+

★Helping Great Businesses Grow★ Inbound Marketing Expert ✓ Inbound Lead Generation √ SEO & Content Marketing Strategist

Bournemouth, United Kingdom Marketing and Advertising

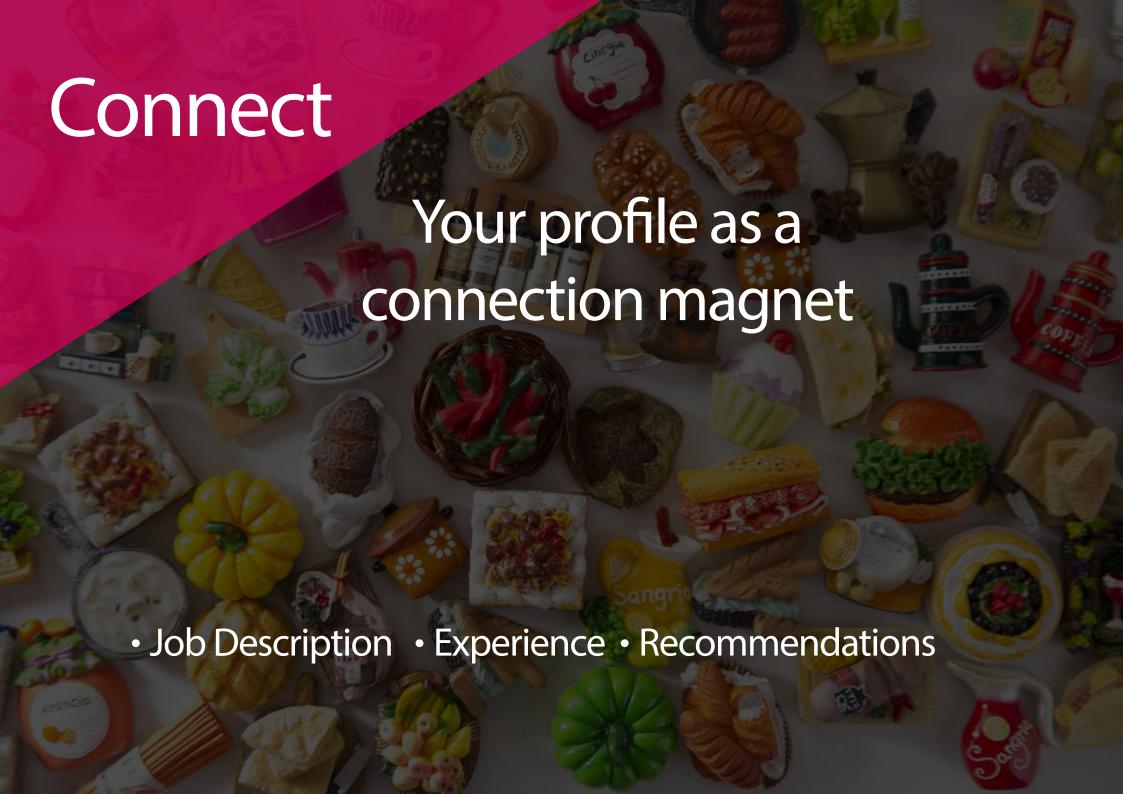
Current LexisClick Online Marketing

4 people have recommended Stephen

Online Marketing UK Online Advertising







Choosing your words wisely

> Your job description - it could be:

Stephen Bavister

Director, LexisClick Online Marketing

Bournemouth, United Kingdom Internet

> Or perhaps:

Stephen Bavister

★Helping Great Businesses Grow★ Inbound Marketing Expert ✓ Inbound Lead Generation ✓ SEO & Content Marketing Strategist

Bournemouth, United Kingdom | Marketing and Advertising

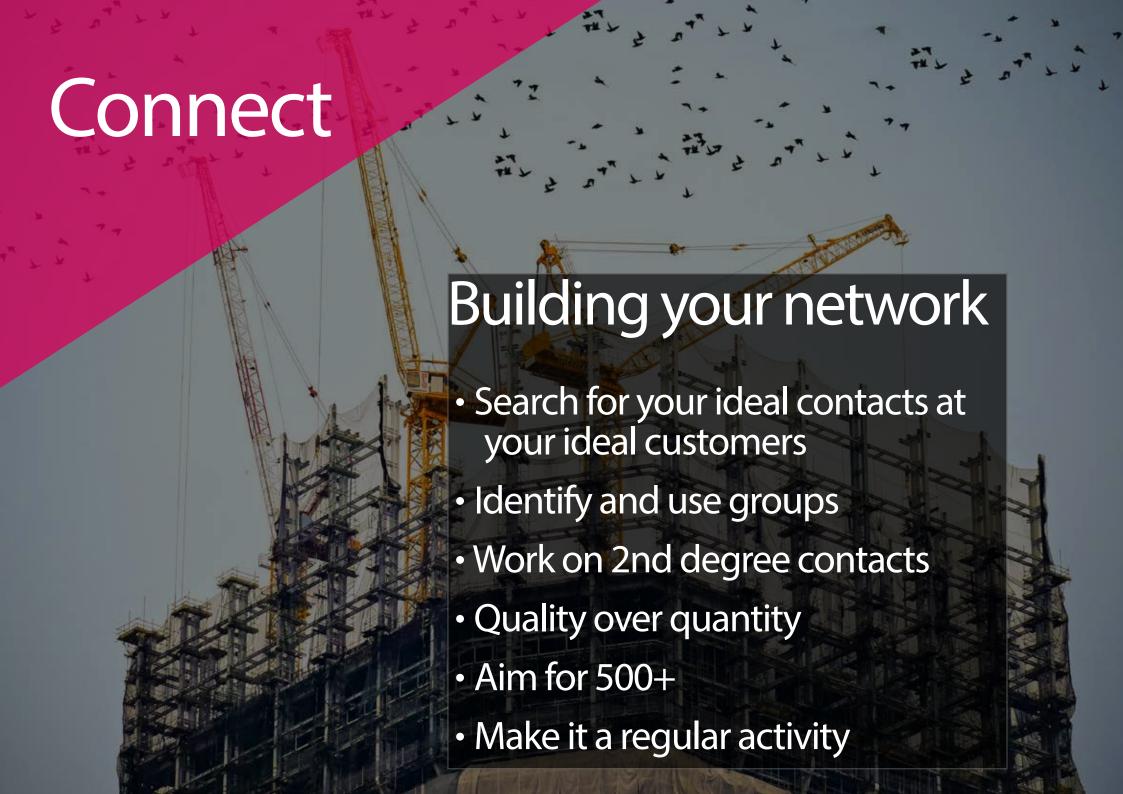




Choosing your words wisely

- > Optimise your profile for search think web page rather than CV
- > Speak to your audience and let them know how you can help them
- > Use formatting and media to stand out





Worksheet 1

Worksheet 1

| Name: | |
|----------|--|
| Company: | |

| How are you doing? | | I strongly disagree | | | l strongly agree | |
|---|---|------------------------|---|---|---------------------|--|
| | 1 | 2 | 3 | 4 | 5 | |
| We have written targets for our marketing and sales | | | | | | |
| 2. We have a written description of our target customers' company | | | | | | |
| 3. We have a written target customer description (persona) | | | | | | |
| 4. We have a clearly defined message | | | | | | |
| 5. We have defined how we will add value for our target audience through social media | | | | | | |
| 6. We have at least one offer that we can promote through social media | | | | | | |
| 7. We understand what our target customers are looking for on LinkedIn | | | | | | |
| 8. We have researched our target customers on LinkedIn | | | | | | |
| 9. Our profile pictures match best practice advice | | | | | | |
| 10. Our profiles are optimised for search | | | | | | |



Do you need to go premium?

Do you need to go premium?

Job Seeker

Land your dream job

- Stand out and get in touch with hiring managers
- See how you compare to other applicants
- Learn new skills to advance your career

Select plan

Business Plus

Grow and nurture your network

- Find and contact the right people
- Promote and grow your business
- Learn new skills to enhance your professional brand

Select plan

Sales Navigator

Unlock sales opportunities

- Find leads and accounts in your target market
- Get real-time insights for warm outreach
- Build trusted relationships with customers and prospects

Select plan

Recruiter Lite

Find and hire talent

- · Find great candidates, faster
- Contact top talent directly
- Build relationships with prospective hires

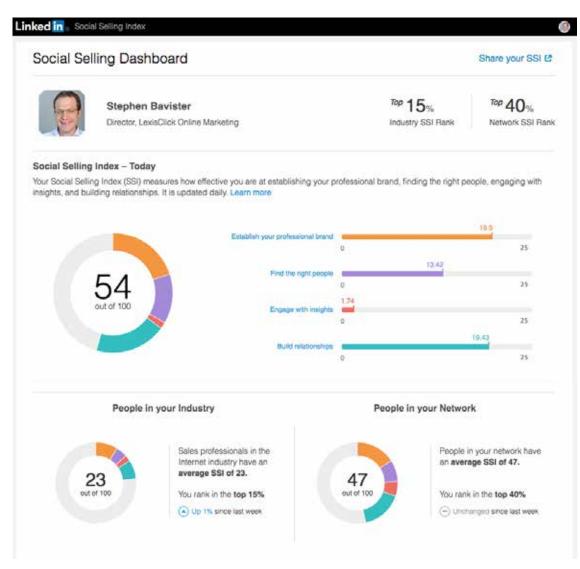
Select plan

£29.99 / Month + VAT £44.99 / Month + VAT

- Premium search
 Unlimited search
- Who's viewed your profile
 InMails

Engage

Social selling index





Engage

Regular updates



- > Position yourself as a thought leader
- > Increase visibility
- > Share useful industry content not self promotion
- > Don't over promote
- > Interesting and thought provoking





Engage

Endorsements

- List your top 10 + areas of expertise
- Give endorsements regularly
- Get endorsed by your connections
- Social proof

Recommendations

- Law of reciprocity
- Give recommendations
- More meaningful social proof
- Request recommendations from well connected contacts
- Use video testimonials



Your own group

Why

- > Build your own communication channel
- > Make your own rules
- > A simple offer
- > Strategic partnerships

How

- > Set clear criteria
- > Set clear rules
- > Set a content schedule
- > Set a contact schedule
- > Encourage engagement
- > Add value



Advanced search

- Company
- Location
- Industry
- Groups Premium (if you're not a member)
- Function Premium
- Seniority Premium
- Company size Premium
- Interested in Premium
- Experience level Premium

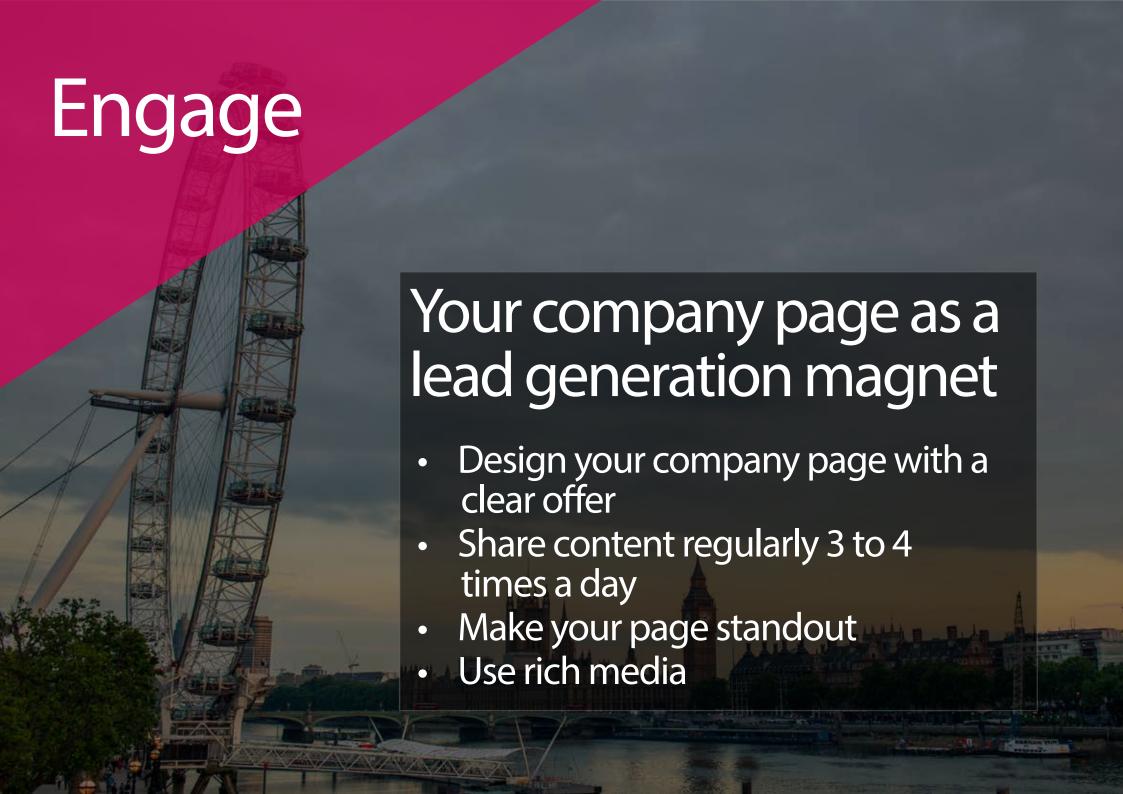
More with search

Sales navigator functionality

- Get alerts of new potential contact matching the criteria
- Receive weekly / monthly emails with new potential contacts

Searching groups

- Group membership signals interest
- Understand their involvement



Sharing on your company page

- Consistently share content 3-4 times a day
- Make the posts relevant to your offer
- Ask thoughtful questions that encourage comments
- Engage with followers in the comments
- Target each update to the most relevant audience to create a customized feed for each segment
- Use tracking links
- Promote your offers

Company showcase pages

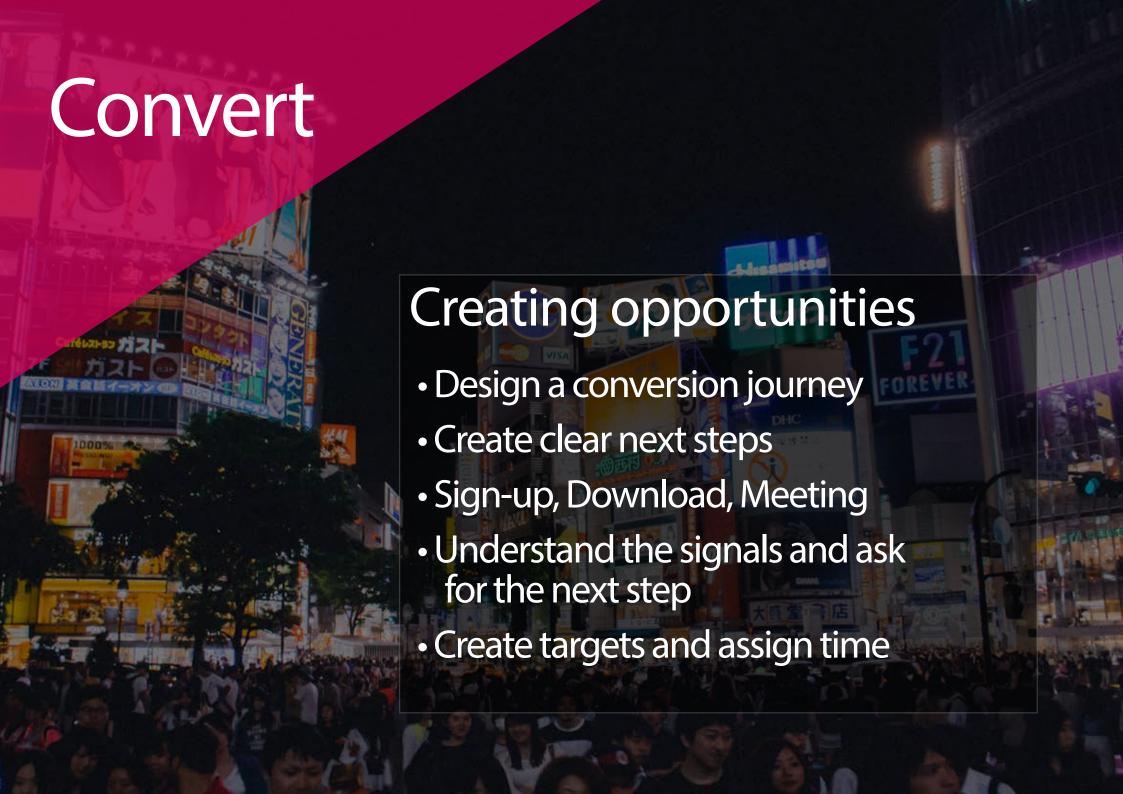
- Great for promoting different product / service
- Great for communicating with different audiences
- Follow the same rules as company pages and you're making your communication specific

Recent updates

- Shows popular updates by default
- Spend time promoting your content
- You can review contacts recent activity to understand them better
- Spend time each week reviewing your contacts activity to better target your content production







Convert

Sticking with it

Costs

- > Cost per hour: £50
- > Hours per day: 1 (253)
- > LinkedIn & associated costs: £1,040
- > Annual total: £13,690

Revenue

- > Average annual customer revenue: £10,000
- > Average customer lifetime: 3 years
- Average gross profit:50% | Net profit: 20%



Convert

Sticking with it

Revenue

- > Target customers: 8
- > Annual GP: £40,000
- > Annual NP: £16,000
- > Lifetime GP: £120,000
- > Lifetime NP: £48,000

Revenue

- > Annual ROI GP: 192%
- > Annual ROI NP: 17%
- > Lifetime ROI GP: 777%
- > Lifetime ROI NP: 251%



Worksheet 2

Worksheet 2

| Name: | |
|----------|--|
| Company: | |

| How are you doing? | l strongly disagree | | | | l strongly agree | |
|---|------------------------|---|---|---|---------------------|--|
| | 1 | 2 | 3 | 4 | 5 | |
| Our profiles are optimised to generate contacts and leads | | | | | | |
| 2. We are posting regular personal and company updates | | | | | | |
| 3. We are actively building our network weekly | | | | | | |
| 4. We are actively giving endorsements | | | | | | |
| 5. We are actively giving recommendations | | | | | | |
| 6. We are regularly involved in groups | | | | | | |
| 7. We run our own group for lead generation | | | | | | |
| 8. We have and regularly update a company and showcase pages | | | | | | |
| 9. We measure our social selling index | | | | | | |
| 10. We are using LinkedIn advertising for testing and lead generation | | | | | | |



Action plan

| Name: | Company: | | |
|-------|--------------|--|--|
| Date: | Total Score: | | |

| Action | Priority | By When | Assigned To |
|--------|----------|---------|-------------|
| | | | |
| | | | |
| | | | |
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Easy to find
A pleasure to work with
The first to return to
Regularly recommended