# Partnership Agreement: The ResQ Service

CAREFULLY READ THIS PARTNERSHIP AGREEMENT (THE "AGREEMENT"). BY REGISTERING IN THE RESQ SERVICE AS A PARTNER AND/OR CLICKING THE APPLICABLE BUTTON TO COMPLETE THE REGISTRATION PROCESS AS A PARTNER IN THE SERVICE, YOU AGREE TO BE BOUND BY THE TERMS OF THIS AGREEMENT. IF YOU DO NOT WISH TO BECOME A PARTY TO THIS AGREEMENT AND BE BOUND BY THE TERMS AND CONDITIONS OF THIS AGREEMENT, DO NOT USE THE RESQ SERVICE AND IMMEDIATELY INFORM RESQ (AS DEFINED BELOW) THEREOF SO RESQ MAY SUSPEND YOUR USER ACCOUNT. IF YOU ARE ACCEPTING THIS AGREEMENT ON BEHALF OF A COMPANY OR OTHER LEGAL ENTITY (I.E. THE PARTNER), YOU AGREE THAT AND REPRESENT AND WARRANT TO RESQ THAT YOU HAVE DUE AUTHORITY TO BIND THAT ENTITY TO THIS AGREEMENT.

The terms of this Agreement apply to any use of the Service by or on behalf of the Partner and the use of the Service by or on behalf of the Partner is subject to the terms of this Agreement.

This agreement is valid from 1.6.2018 onwards for new partners and 1.7.2018 onwards for existing partners until further notice.

#### 1. Definitions

Capitalized terms used in this Agreement shall have the meaning as described hereunder.

"Agreement": the present Partnership Agreement, including all appendices thereto, each as amended from time to time in accordance with the provisions of this Agreement.

"**Effective Date**": the date and specific time on which the Partner registers as a Partner in the Service.

**"End User"**: a person using the Service and ordering the Portion Offered by the Partner in the Service. Where applicable, the End User shall also include such other persons that the original End User assigns the Portion to or shares the Portion with or who may pick up the Portion on behalf of the original End User.

"Offer": the description of the Portion, offered quantities of Portions, the price per Portion, the pickup time for the Portion, the Pickup Location for the Portion and other information in accordance with this Agreement. Verb "Offer" shall have the correlative meaning.

"**Parties**" the Service Provider (as defined below in Section 4 (Identity of the Service Provider) and the Partner jointly. The Service Provider and the Partner each are severally referred to as a "**Party**".

"Partner": is a company in the food and hospitality industry operating Venues (as defined below) and using the Service and hence being a Party by virtue of explicit or deemed acceptance of the terms of this Agreement.

"**Pickup Location**": a particular Venue where the order is collected by the End User and as identified in the Offer.

"**Portion**": food and drink products which would otherwise end up as food waste.

"Venue": a restaurant, café, hotel or other physical place of business operated by the Partner in premises generally accessible to any person and End User without, for example the End User being required to use a particular access code to access the venue in question.

"**Service**": the online ResQ service, which is developed and marketed by the Service Provider (or its affiliates) and which allows its registered partners to, subject to the terms of the applicable agreements, offer Portions to the End Users, which can order and pay for the Portions through the Service.

## 2. Preconditions for the use of the Service by the Partner

In order to use the Service, the Partner:

- 1. must correctly create a partner account for the Partner in the Service by following the registration instructions in the Service;
- 2. must accept and agree to be bound by the terms of this Agreement; and
- 3. must operate a Venue in full compliance with any applicable laws and other statutes and permits within European Economic Area and only set the Pickup Location to such a Venue.

# 3. Service Description

The Service is an online sales channel through which the Partner can sell take away Portions to the End Users, to reduce food waste at the Venues the Partner operates. The Service is developed and marketed by the Service Provider. The Service aims to reduce food waste in the food and hospitality industry.

In particular, the Service is intended to function as follows:

- 1. Through the Service, the Partner can submit Offers for Portions.
- 2. The Service informs End Users of Portions Offered according to the Offers made by the Partner in accordance with Section 3. 1 above.
- 3. End Users buy and pay through the Service for Portions Offered by the Partner in the Service.
- 4. The Service Provider notifies the Partner of Portions bought by End Users from the Partner through the Service.
- 5. The contract for the sale and purchase of a Portion is concluded through the Service between the Partner and the End User upon acceptance of the Partner's Offer by the End User. Order by the End User is considered an acceptance of the Partner's Offer.
- 6. The End User collects the ordered Portion from the Pickup Location as indicated in the Offer by the Partner and before the closing time informed by the Partner.
- 7. The Service Provider pays the Partner the sales income generated by sales through the Service pursuant and subject to the provisions of this Agreement. The Service Provider is only obligated to make such payments once a month pursuant and subject to the provisions of this Agreement.

More information about the Service is available at Service Providers' website and Partners' user interface of the Service.

The Service Provider (or any of its affiliates) is not the seller, manufacturer or offeror of the Portions. It is acknowledged that the Service Provider (or any of its affiliates) generally is not in the position (and is not in any case obligated) to inspect the Portions or Offers and compliance thereof with the provisions of this Agreement and applicable laws, regulations, directives, governmental orders or other statues nor is the Service Provider obligated to carry out such inspections.

The Service Provider grants non-exclusive, non-transferable, non-sublicenseable, non-alienable and non-assignable usage of the Service to the Partner for the term of this Agreement, but subject to and under the terms and conditions as set forth in this Agreement.

# 4. Identity of the Service Provider

ResQ Club Oy (Finnish business ID: 2725420-3), a limited liability company duly

incorporated and organized under the laws of Finland

Address: c/o San Francisco Oy, Eerikinkatu 28, 00180 Helsinki, Finland

Phone number: +358 50 531 8115

Email: info@resqclub.com

Website: https://resq-club.com/en/ (The "Service Provider" or "ResQ").

### 5. Authorizations

By virtue of this Agreement, the Partner hereby authorizes the Service Provider and its affiliates (i) to conclude on behalf of the Partner via the Service contracts of sale and purchase of Portions in accordance with each Offer made by the Partner between the Partner and the End User; and (ii) to make the settlements with and repayments to the End User on behalf of the Service Provider pursuant to Section 7 (Reclamations, Liabilities and Indemnity) of this Agreement. Without prejudice to the Service Provider's obligations in accordance with Section 6 (Rights and Obligations of Parties) of this Agreement, the Partner irrevocably undertakes not to make any claims against the Service Provider hereby authorized, or its affiliates or their representatives, for any action, decision or other act of representation made based on this authorization. Without prejudice to the Service Provider's obligations in accordance with Section 6 (Rights and Obligations of Parties) of this Agreement, the Partner further irrevocably undertakes to indemnify and to the fullest extent keep the Service Provider, its affiliates and other persons hereby authorized, and their representatives, harmless from any and all costs, expenses, claims, damages, liabilities and obligations that the Service Provider, its affiliate or their representative, may accrue for acting based on this authorization.

# 6. Rights and Obligations of Parties

Without prejudice to other provisions of this Agreement, the Parties have following rights and obligations under this Agreement.

#### Service Provider:

- Subject to provisions of Section 12 (Amendments and Availability of the Service), provides a Service that is in accordance with the service description in Section 3 (Service Description) above.
- Aims to inform of scheduled Service outages in advance.
- Uses its best commercially reasonable efforts to fix problems that arise in the Service without undue delay.
- Keeps a record of the Portions ordered through the Service and their corresponding payments for a limited time deemed necessary by the Service Provider. However, it is agreed and understood that both Parties shall be responsible for taking back-up copies of data and data files they deem necessary and for verifying the functionality of such back-up copies.

#### Partner:

- Chooses which Portions to Offer for sale via the Service.
- Ensures that the Offered Portions are vendible and of good and suitable quality.
- Pays the Service Provider the applicable fees in accordance with <a href="Appendix 1">Appendix 1</a> (Pricing) of this Agreement.
- Provides adequate, accurate, true, correct and not misleading information about the contents of the Offered Portions.
- Duly stores and preserves the Portions Offered and ordered through the Service duly as well as complies with the requirements of law and applicable self-monitoring regulations.
- Gives the Portions ordered by the End User during the day of order at the Pickup Location specified in the Offer

- Pays the Partner the sales income generated from the Portions sold by the Partner through the Service to which the Partner is entitled to according to the Agreement, particularly <u>Appendix 1</u> (<u>Pricing</u>).
- Does not guarantee the Partner any specific sales volume through the Service during the term of this Agreement.
- Is allowed to target and limit the visibility of the Partner's Offers to different End Users.
- The Service Provider or any of its affiliates shall in no event be liable toward the Partner for any indirect or consequential damages or losses such as loss of profit; loss of revenue; loss of, damage to, or alteration of data, files or records; loss of goodwill or loss of opportunities.
- The aggregate liability of Service Provider and its affiliates toward the Partner in respect of any cause of action relating to or arising out of this Agreement is limited to and shall not exceed the sales revenues paid to the Partner by the Service Provider for the previous payment period.

- within the time frame informed by the Partner through the Service.
- Is responsible in ensuring that the Pickup Location specified in the Offer is accessible without restrictions by any End User during the pick-up time frame specified in the Offer.
- Notifies the End User and the Service Provider without delay if it seems likely that the ordered Portions cannot be given to the End User, it being understood that such a notification does not release the Partner from liability arising out of such non-fulfillment of the sale and purchase contract of the Portion Offered.
- Informs the Service Provider of problems detected in the Service.
- Is not obligated to list Offers in the Service during the term of the Agreement.
- Shall when using the Service and making Offers and also otherwise in its operations relating to the Service observe and comply and procure observance and compliance with <a href="Appendix 2">Appendix 2</a> (ResQ Service safety guidelines, EU) and all applicable laws, directives, regulations, governmental orders and other corresponding applicable statutes and orders applicable on the Portions and/or Offers (whether or not explicitly required under this Agreement), including but not limited to those related to food safety and sale of alcohol.
- Shall be responsible that the user identifiers and related passwords linked to the Partner's Service account are stored in a safe manner and not disclosed to any unauthorized persons.
- Shall be responsible for any use of and actions made with the user identifiers and passwords related to the Service and linked to the Partner's Service account.
- Shall be responsible to procure that its employees and other representatives

representing the Partner or acting on its behalf when using the Service observe and comply with the provisions of this Agreement.

- Procures and is responsible as for its own that any employees, directors, officers and other representatives of the Partner comply with the provisions of Sections 8 (Confidentiality), 9 (Personal Data) and 10 (Intellectual Property Rights) of this Agreement as if they were the Partner.
- Obtains, maintains and procures security of any devices, equipment, software and connections needed for access to and use of the Service and all money traffic related thereto.
- Undertakes not to use or attempt to use another entity's or person's Service account and/or access another entity's or person's payment data on the Service.

#### Mutual

The aim and interest of both Parties is to provide a high-quality service (including the actual Service, the Offered Portion(s), and the delivery process) to End Users and to maintain high customer satisfaction among the End Users.

The Parties aim to present each other in a positive light in their communications with End Users.

# 7. Reclamations, Liabilities and Indemnity

The Service Provider is responsible for reclamations made by End Users regarding an order or payment through the Service insofar as they concern the operating of the Service.

The Partner is responsible for the Offers and the Portions and fulfilling its statutory and contractual obligations related to said Offers toward the End Users. Once the End User orders the Portion Offered, a binding contract for the sale and purchase of the Portion Offered in accordance with the Offer is entered into between the Partner and the End User and cannot be cancelled, terminated or amended by the Partner.

The Partner is responsible for all reclamations made by End Users which are related to the Portions Offered or ordered through the Service. The Service Provider transmits the Portion-related reclamations to the Partner.

In the case that the Portion that the End User receives from the Partner (or its representative) does not match the Offer; does not match the Offer's dietary requirement tags; or does not otherwise meet basic quality standards or requirements arising out of the applicable laws, regulations, directives, governmental orders or other corresponding statutes; or otherwise deviates from the statutory requirements or requirements based on this Agreement, the Partner shall be liable toward the End User and any third parties for the consequences of any claims made, suits or other action brought, and any damages, costs and losses suffered by the End Users or third parties as a result thereof. The aforementioned provision and the liability of the Partner applies correspondingly also in case the Partner has changed the retrieval time of the Portion during the time the Offer is displayed in the Service or after the order has been made and as a result the End User is prevented from retrieving the Portion; or if the Portion is not available for pickup for the End User at the pickup time and at the Pickup Location specified in the Offer.

If the liability of the Partner toward the End User arises pursuant to the above or otherwise based on the provisions of this Agreement or if the End User issues a reclamation on the Portion, the Offer or other issue related to the Portion and/or the Offer, the Service Provider has the right to, on behalf of the Partner, cancel the order (or the particular contract on the sale and purchase of the Portion) and/or return the payment for the Portion to the End User. The aforementioned applies also if the Service Provider suspects that (a) the End User has breached the terms of use of the Service; (b) the End User has placed a false order (c) if there is reasonable doubt about the correctness or authenticity of the order submitted by the End User. In case of cancellation or refund, the Service Provider is not obligated to pay to the Partner the Partner's sales income for the Portion to which the Partner would otherwise be entitled to according to Appendix 1 (Pricing) of the Agreement. For the avoidance of doubt, the Service Provider is not obligated to cancel the order, although it may have right to do so pursuant to the above.

The Partner agrees to indemnify and hold harmless the Service Provider and its affiliated companies and their employees, officers, directors, subcontractors and other representatives (together, the "Indemnified Persons") from and against all losses (including reasonable legal and other professional fees and costs) and other consequences which an Indemnified Person may suffer or incur as a result of any claims, actions, proceedings, suits, demands or judgments ("Third Party Claim") which may be asserted from time to time in any jurisdiction directly or indirectly against any Indemnified Person, in any such case, arising as a result of and/or related to food safety, defect in the Portions Offered by the Partner or any breach or non-observance of the provisions of this Agreement or statutory provision by the Partner or any breach or non-observance of the Partner's obligations toward the End User. In case a Third Party Claim would arise that could lead to indemnification obligation by the Partner hereunder, the Service Provider shall promptly inform the Partner of such claim. The Service Provider agrees to and procures that the Indemnified Persons agree to give the Partner control over the defense of such claims, suits, actions or demands referred to above. The Service Provider agrees to reasonably co-operate in the defense at the Partner's expense. The Partner shall accept no liability or settlement in the context of claims or actions the consequences of which would be likely to give rise to indemnification pursuant hereto, without the prior written consent of the Service Provider, which must not be unreasonably withheld or unless such settlement agreement includes a full and unreserved clause of exclusion of liability of the Service Provider and the other Indemnified Persons in the context of such dispute. Notwithstanding the Partner's primary right to have control over any such defense the Service Provider and each Indemnified Person may take any necessary steps, at the expense of the Partner, to defend itself unless the Partner assigns a counsel acceptable to the Indemnified Persons and carries out defense in a professional manner. If the Partner takes control of the defense in accordance with the above, the Service Provider shall be kept fully informed of the proceedings as well as any actions or settlements made.

Furthermore, the Partner undertakes to compensate the Service Provider and its group companies for any losses, damages, liabilities and other consequences incurred by the Service Provider or its group companies as a result of breach or non-observance of the provisions of this Agreement by the Partner. For the avoidance of doubt, the Partner shall be liable for the acts and omissions of its personnel and representatives as for its own.

## 8. Confidentiality

"Confidential Information" means the information included in this Agreement and any information and material in whatever form disclosed to the Partner by the Service Provider or its affiliates or their representatives and either marked as confidential or should be understood to be confidential and any information on Intellectual Property Rights (as defined below in Section 10 (Intellectual Property Rights)) related to the Service or other information related to the Service. Also the personal data visible in the Service or transmitted via the Service shall be Confidential Information. The Partner acknowledges and hereby agrees that the contents, concepts, ideas and expressions thereof contained in the Service, as well as any information provided to the Partner by the Service Provider or its affiliates or their representatives in connection with the Service, are Confidential Information of the Service Provider.

The Partner shall keep in confidence all Confidential Information and shall not disclose the Confidential Information to any third party or use the Confidential Information for any purpose other than for the purpose of this Agreement.

The Partner shall have the right to (a) copy Confidential Information only to the extent necessary for the purpose of this Agreement; and (b) disclose Confidential Information only to those of its employees and sub-contractors fulfilling the obligations of this Agreement who need to know Confidential Information for the purpose of this Agreement; and (c) disclose Confidential Information to its own advisors provided that such advisors are bound by confidentiality provisions at least as restrictive as contained in this Section. The Partner shall further have the right to use the personal data visible in the Service or transmitted via the Service in (and only in) accordance with Section 9 (Personal Data) hereof.

Notwithstanding the foregoing, the confidentiality obligation shall not be applied to any material or information (i) which is generally available or otherwise public other than by a breach of this Agreement on the part of the Partner or its representative; or (ii) which the Partner has received from a third party without any obligation of confidentiality; or (iii) which pursuant to written evidence was in the possession of the Partner prior to receipt of the same in connection with the co-operation pursuant to this Agreement without any obligation of confidentiality related thereto owed to the Service Provider or otherwise; or (iv) which the Partner has developed independently without using material or information received in connection with the co-operation pursuant to this Agreement; or (v) which the Partner shall disclose pursuant to a law, decree, or other order issued by the authorities or judicial order applicable upon the Partner.

The Partner shall cease using Confidential Information upon termination of this Agreement or when the Partner no longer needs the Confidential Information in question for the purpose of this Agreement and, unless the Parties separately agree on the destruction of such material, return the material in question and all copies thereof to the Service Provider. The Partner shall, however, be entitled to retain copies required by law or regulations.

The Partner warrants the observance and proper performance of the obligations in this Section 8 by all of its employees, subcontractors and other parties to which Confidential Information has been disclosed.

Provisions of this Section 8 shall survive any termination, cancellation or expiry of this Agreement.

### 9. Personal Data

Once the End User orders the Portion Offered, the name and phone number of the End User are made available to the Partner via the Service's user interface visible to the Partner. The Partner undertakes not to collect, use, copy, reproduce, transfer or otherwise process any personal data visible in the Service without the prior written consent of the Service Provider, it being understood that the use of such personal data is allowed to extent as necessary for the Partner to carry out its obligations arising from the Offer or this Agreement toward the End User in question.

The Partner shall procure that any devices, equipment, software and connections are secured to ascertain that unauthorized persons cannot access the personal data included or visible in the Service. If the Partner suspects that the security of the personal data included or visible in the Service might be or might have been endangered, the Partner shall immediately notify the Service Provider thereof.

The Partner acknowledges that the Service Provider may compile and process personal data of the Partner's representatives representing the Partner in the co-operation pursuant to this Agreement including those individuals who have been submitted personal identifiers to the Service, all in accordance with the privacy statement of the decision maker register of the Service Provider. The personal data is

compiled from the Service Provider, from the individual identified and in connection with using the Service, and is processed for marketing purposes, for developing the Service and to implement the co-operation pursuant to this Agreement. The Partner undertakes to notify the aforementioned persons that their personal data might be compiled and processed as set forth above.

The Partner shall comply with and is responsible for compliance of all applicable laws and regulations with regard to the use and process of personal data with regard to the Service. The Partner does not process the personal data on the Service Provider's behalf but on its own behalf.

## 10. Intellectual Property Rights

"Intellectual Property Rights" shall mean copyrights and related rights (including photography, database and catalogue rights), patents, utility models, design rights, trademarks, tradenames, trade secrets, know-how and any other form of registered or unregistered intellectual property rights.

All Intellectual Property Rights in or related to the Service and thereto related documentation and all parts and copies thereof shall remain exclusively vested with and be the sole and exclusive property of the Service Provider and/or its subcontractors/licensors. By virtue of this Agreement the Partner is not granted any Intellectual Property Rights in the Service other than the non-exclusive, non-transferable, non-sublicenseable, non-alienable and non-assignable right to use the Service for the term of this Agreement subject to the provisions of and in accordance with this Agreement. Any Intellectual Property Rights (including copyright and right to amend, assign and transfer such works) that arise from the provision of the Service or the co-operation between the Parties under this Agreement shall vest automatically exclusively in the Service Provider.

The Partner undertakes not to: (a) copy, modify or create derivative works of the Service or any related technology; (b) reverse engineer, decompile, disassemble, decipher or otherwise attempt to derive the source code for the Service, or any part thereof; (c) collect, use, copy, or transfer any information obtained from the Service without the consent of the Service Provider other than to the extent as necessary for the Partner to carry out its obligations arising from the Offer or this Agreement toward the Service Provider or the End User in question; or (d) access the Service except through the interfaces expressly provided by the Service Provider.

### 11. Term and Termination

This Agreement enters into force on the Effective Date. The Agreement shall remain in force until further notice.

Both Parties have the right to terminate this Agreement in written form. The term of notice is 2 weeks. After the termination, the Service Provider is responsible for paying the Partner the sales income for the actual sales of Portions through the

Service from the time before termination which the Partner is entitled to according to <u>Appendix 1</u>. Correspondingly, the Partner is obligated to pay to the Service Provider the applicable fees according to <u>Appendix 1</u> accrued prior to the effective date of termination.

Each Party shall have the right to terminate this Agreement with immediate effect upon written notice to the other Party if (a) the other Party commits a material breach of any of the terms and conditions of this Agreement and fails to remedy such a breach, if the breach is capable of being remedied, within 7 days of the other Party's written notice thereof; (b) the other Party is insolvent, declared bankrupt, is put into liquidation, sells all of its assets, ends its business or it otherwise ceases with its payments; or (c) there is a material change in control or ownership of the other Party. A change is deemed material if control or ownership is acquired by a competitor of the other Party. The Parties shall notify the other Party of such material changes in the ownership or control without undue delay.

The Service Provider has the right at its sole discretion to suspend the Partner from the Service if (i) the Service Provider suspects that the Partner has materially breached its obligations arising from this Agreement; (ii) the Partner has not paid all the matured applicable fees in accordance with <u>Appendix 1</u> of this Agreement to the Service Provider; or (iii) there is reasonable doubt about the correctness or authenticity of the Partner's Service account.

Termination, cancellation or expiry of this Agreement shall not release the Parties or such Party, as the case may be, from any liability under any obligation pursuant to this Agreement, which at the time thereof has already fallen due for performance or any prior breach of this Agreement. This Agreement shall remain binding on the Parties even after the expiry, termination or cancellation of this Agreement to the extent the context so requires in order to safeguard the rights of the Parties and the exercise of the provisions agreed upon herein. In particular, provisions of Sections 8 (Confidentiality) and 18 (Governing Law and Settlement of Disputes) shall survive any termination, cancellation or expiry of this Agreement.

### 12. Amendments and Availability of the Service

This Agreement is subject to amendments and changes.

During the term of this Agreement, the Service Provider has the right to unilaterally at its discretion amend the terms of this Agreement. The Service Provider informs the Partner of such amendments in the terms via email or in the Service. By continuing to use the Service after such amendment and notification of such amendment in accordance with the above, the Partner agrees that it is then deemed as having accepted the amendments to this Agreement to the effect that the Agreement is then in force in such form and substance as then amended and notified by the Service Provider.

During the term of this Agreement, the Service Provider also has the right to unilaterally at its discretion amend the fees applicable from time to time. The Service Provider informs the Partner of such amendments in the terms via email or in the Service at least four weeks before the amended fee takes effect. By continuing to use the Service after such fee amendment comes into effect, the Partner agrees that it is then deemed as having accepted the amended fee (as applicable) to the effect that the Agreement is then in force in such form and substance and such fees being applicable as notified by the Service Provider in accordance with the above.

The Partner understands and accepts that the Service Provider continues to develop its Service. New features may be added to the Service and current features may develop during the term of this Agreement at the sole discretion of the Service Provider.

The Service Provider does not give any warranties or guarantees as to and is not liable for the availability of the Service. The Service Provider is entitled to cease providing the Service at any time.

## 13. Entire Agreement

This Agreement together with its appendices constitutes the entire agreement between the Parties with respect to the subject matter hereof and supersedes all prior agreements, proposals, undertakings, and other representations and communications between the Parties.

In the case that the Parties detect that the Agreement and its appendices contain contradictory information, the phrasing in the appendices will be applied.

# 14.Assignment

The Partner shall not have the right to assign this Agreement or any of its rights or obligations hereunder to any third party without the prior written consent of the Service Provider. The Service Provider may transfer this Agreement and the rights and obligations hereunder to such a third party to which the business activities related to this Agreement have been transferred or to any affiliated company of the Service Provider.

# 15. Force Majeure

"Force Majeure Event" means any failure by a Party to perform its obligations under this Agreement caused by an impediment beyond its control, which it could not have taken into account at the time of the conclusion of this Agreement, and the consequences of which could not reasonably have been avoided or overcome by such Party. Such impediments may include, but are not limited to, acts of government in its sovereign or contractual capacity, fires, floods, epidemics, quarantine restrictions, strikes, lock-outs, industrial disputes, riots, acts of terror or specific threats of terrorist activity, transportation or energy. Strike, lock-out, boycott and other industrial action shall constitute a Force Majeure Event also when the Party concerned is the object or a party to such an action.

Neither Party shall be liable for delays and damages caused by a Force Majeure Event.

A Force Majeure Event suffered by a subcontractor of a Party shall also discharge such a Party from liability if subcontracting from other source cannot be made without unreasonable costs or a significant loss of time.

A Party shall notify the other Party in writing without delay of a Force Majeure Event. The Party shall correspondingly notify the other Party of the termination of a Force Majeure Event.

### 16. Communications

The Service Provider shall be entitled to send any notification based on or relating to this Agreement by email to such email address as linked to the Partner's Service account or to any other email address communicated to the Service Provider by the Partner for this purpose or via the Service, and sending an email to such an address by the Service Provider or notification in the Service by the Service Provider is considered as duly sent notification.

### 17. Reference

The Partner acknowledges and agrees that the Service Provider and its affiliates may, at its own expense, place an announcement in such websites, applications, social media, newspapers, periodicals and other media, as it may choose, marketing the co-operation between the Parties hereunder and additionally use the co-operation between the Parties hereunder as reference in any discussions and media.

# 18. Governing Law and Settlement of Disputes

This Agreement shall be governed and interpreted under the laws of Finland notwithstanding such choice of law provisions that would lead to application of other laws than laws of Finland. The aforementioned shall be without prejudice to the Partner's obligation to comply with all applicable laws, statutes and orders by authorities when using the Service and/or making Offers applicable on or relating to the Portions Offered (including preparation, storing, marking and packaging thereof) and/or Offers made.

If the terms of this Agreement are subject to disagreement or differing interpretations, the Parties aim to settle such disputes primarily through negotiation. In the case that a dispute between the Parties cannot be resolved through negotiation, it will be settled exclusively in the public courts of Finland, Helsinki district court being the court of first instance.

### 19. Exclusivity

During the term of this Agreement, the Partner furthermore agrees not to create or have created or participate directly or indirectly in creation of a service platform or application corresponding to the Service.

### 20. Other Provisions

A failure of a Party to insist upon the performance of any or more of the terms or conditions of this Agreement or a waiver of any term or condition of this Agreement will not be deemed to be a waiver of any rights or remedies the Party may have in subsequent similar situations.

If any provision in this Agreement is found or becomes invalid, unlawful, or unenforceable to any extent, the provision in question will be severed from the remaining provisions of this Agreement, which will continue to be valid and enforceable to the fullest extent permitted by law.

This Agreement shall not be interpreted or construed to create an association, agency, joint venture or partnership between the parties or to impose any liability attributable to such relationship upon either Party.