# **Customer Service & Shipping Software**

# DCWAREHOUSE AUTOMATION

# Simplify Your Supply Chain

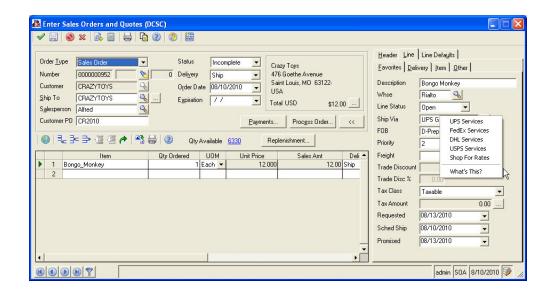
There is nothing more satisfying than processing an order, picking it, packing it and then shipping it. It is the heart of your business.

There is nothing more *costly* than an expensive remedy for shipping out the wrong product, a damaged product or missing a promised date. Using <u>non-integrated software applications</u> can be the very cause of these dreaded shipping errors!

#### By eliminating:

- A Stand-Alone or Third-Party Shipping Application
- A Separate Warehouse Automation Application
- Non-Integrated ERP Application
- Disjointed Systems and Databases
- Bad Shipping Addresses
- Chargebacks for Missed Dates or Improper Packaging

The DCWarehouse Automation® Solution is ideal! Our package manager allows you to shop for rates right at order entry or packaging. From order entry through pick/pack/ship, the DCWMS Solution works as a completely integrated solution. If you are evaluating new technology for your distribution business, please consider working with us!





# The DCPackage Manager Allows You to:

- Shop for Rates right at order entry to communicate with your valuable clients!
- Add up charges based on your costs by a flat \$ amount or a %.
- Apply special FOB Rules based on customers and their ship-to addresses.
- Keep both sales and warehousing on the same page!
- Automatically transfer ASN Data to an EDI Application.
- Package your orders and keep track of the boxes, pallets and contents inside!

Call for a Demo! (314) 664-2200





### Is It Right for Your Distribution Company?

Regardless if you use UPS®, FedEx®, USPS®. DHL®, DYMO Endicia®, your own trucks, outside carriers, or a combination of shipment methods, the DCPackage Manager provides you the flexibility you need and the visibility from order entry through pack/ship.

You can ship orders out (fulfillment) or ship transfer orders between your multiple facilities. All of this is handled with <u>one single-source solution</u> that updates your ERP Database in real-time. You can ship both domestically and internationally, even to APO's. Gone are the mistakes and the redundancy of using non-integrated software packages.



**HOW DO YOU MAKE IT ALL WORK?** 

#### **Our DCWarehouse Automation Customers Do It All:**

Smaller order volumes of less than 50 per day to larger volumes of up to 20,000 shipments per day. They sell to Mom/Pop Retailers, distributors, manufacturers, contractors, Big Box Retailers and some even provide fulfillment for other companies (Blind Shipping) to consumers. Please tell us more about what you do and we will offer you an honest assessment to see if we can meet your needs!

# How does it all work with one completely integrated solution? Orders!

Customer Service and Salespeople have real-time information access to communicate effectively and accurately to important customers. This includes item information, pricing, inventory availability, shipping costs, delivery times and much more!

Orders can be keyed in through our order entry system, imported from outside sources such as Web Store Fronts, Customer Service Intranets, Wireless Devices or EDI Solutions. Once the order is in the system, it is immediately visible to your warehouse personnel. That is when the fun really begins! By providing one single-source solution that updates your ERP Database in real-time, everyone is on the same page! You can actually see your orders all the way through shipping and beyond.

YOU CONSIDER THE DCWAREHOUSE AUTOMATION SUITE.



One completely integrated solution is less costly to maintain and provides real-time information.

DCWarehouse also ensures your customers special needs such as packaging, EDI Information, Shipping Information and more are not lost during the pick/pack/ship process. That is because everything flows easily through a 100% completely integrated solution.

All tracking information is stored indefinitely so you can easily report and communicate properly with your customers. At any given time you can trace information down to the date the order came in, the individual who packaged it, the shipment date, delivery date and detailed item information. Gone are the huge file cabinets with paperwork crowding your valuable space.



# Picking!

Regardless if you do wave picking, zone picking, pick-to-box or cart, pick to materials handling equipment, or leverage our Ready-To-Ship Pre-boxed Merchandise, your personnel will be using wireless devices to accurately track products throughout the process.

You can also rest assured that the DCWarehouse Product can do even simple things—such as warn your warehouse personnel not to ship a canceled order or even combine multiple orders to save on shipping costs. This is good for you and your customers.

### Packing and Shipping!

You can start packing your orders right during the picking process (pick to box) or move your products to a packaging area. Because of the intuitive software—packers will not have to guess what forms to print, what carrier to use etc. All of this is determined up-front to avoid *costly* mistakes.

Right at the packaging process—in real-time —you can print the proper pack lists, shipping labels, ASN labels, bills of lading and even invoices. Due to our real-time integration with FedEx®, UPS®, USPS®, Dymo/Endicia®, and DHL®, the appropriate labels will be printed with the tracking number.

That tracking number can be e-mailed automatically to your customer and will be readily available through our tracking inquiries. We can package single boxes, we can package boxes into pallets and much more! We can handle lot items, serialized items, kits, BTO kits, parts, supplies and much more!

If you leverage your own fleet or use other freight companies, we provide the load planning and staging of your orders. The entire solution works on one database so your entire company is on the same page.

#### Wish Your Customers Were This Loyal?



With DCWarehouse, They Will Be!

# Learn More About DCWarehouse Automation!

www.DCSCCORP.com