



21 September 2020

COVID-19 AND IMPACT ON DELIVERY

The unprecedented speed and spread of the coronavirus pandemic prompted Middle East and African (MEA) governments to undertake extraordinary measures.

As COVID-19 continues to impact the MEA region, our ability to access official registries and deliver findings to our customers for some countries is taking longer than usual.

We do still have access to registries, but restrictions are in place, and we are experiencing delays in receiving information from them as follows:

REGION	COUNTRY	IMPACT ON DELIVERY (WORKING DAYS)
GCC STATES & YEMEN	Bahrain	3-5
	Kuwait	3-5
	Oman	3-5
	Qatar	3-5
	Saudi Arabia	3-5
	The United Arab Emirates	3-5
	Yemen	5-7

REGION	COUNTRY	IMPACT ON DELIVERY (WORKING DAYS)
THE LEVANT, JORDAN & PALESTINE	Iraq (Federal Iraq)	5-7
	Iraq (Kurdistan region)	5-7
	Lebanon	3-5
	Syria	7-10
	Jordan	3-5
	Palestine	5-7
IRAN	Iran	5-7
NORTH AFRICA	Algeria	7-10
	Egypt	3-5
	Libya	7-10
	Morocco	5-7
	Sudan	5-7
	Tunisia	3-5
SUB-SAHARAN AFRICA	Angola	7-10
	Ethiopia	7-10
	Ghana	7-10
	Kenya	7-10

REGION	COUNTRY	IMPACT ON DELIVERY (WORKING DAYS)
SUB-SAHARAN AFRICA	Mauritania	7-10
	Nigeria	7-10
	South Africa	7-10
	Tanzania	7-10

We continue to do our best to complete tasks in a reasonable timescale. Due to the likelihood of longer delivery times, we recommend that you place your orders as early as you can to ensure that deadlines are met as far as possible.

Thank you.
The Diligencia team



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