CHANGING A BLUETOOTH LOCKBOX BATTERY

Bluetooth REALTOR lockboxes contain an internal lithium battery. These batteries can last up to six (6) years, depending on climate, storage, and use.

What Will You Need?

- 2 lithium type Panasonic CR123A/CR17345 batteries. These can be found at a local store or on hand in REALTOR offices and the local Association.
- A Phillips head screwdriver to remove the batter cover screws
- If the lockbox shows no signs of activity and you cannot access the key compartment, the battery is dead. You can use a Power Paddle to provide a temporary charge to the lockbox and access the internal battery compartment

Please note: Only remove batteries from a lockbox when a replacement is in hand. Also, do not carry unpackaged batteries in your pocket or purse as metal objects could cause a short circuit and thereby cause bodily harm or property damage.

How to Replace a Battery:

1. Use your SentriSmart app or SentriCard to open the lockbox key compartment
2. Use a Phillips head screwdriver to remove the battery cover screws
3. Flip the battery cover open and reveal the two batteries
4. Remove the current batteries with a screwdriver (or a finger)
5. Using two, new batteries, install each battery into their battery cavity. (Incorrect installation of the lockbox batteries may result in damage to the product or property. This could also result in serious injury and void the lockbox warranty.)
6. After placing the new batteries into the lockbox, install the battery cover.
7. Re-install the two battery cover screws with the Phillips head screwdriver
8. After you replace the batteries in the lockbox, update the Last Battery Replacement status on the SentriLock REALTOR Lockbox Website
   A. Log into the SentriLock REALTOR lockbox website
   B. Go to the My Lockboxes page
   C. Search for the lockbox serial number and click on it
   D. On the Edit Lockbox page, you can find the Last Battery Replacement field in the System Information. Update the Last Battery Replacement field with the most accurate date
   E. Save your changes