

Stiff Shackle Lubrication Guide

Preparation:

Do not use any lubricant other than the one supplied by SentiLock. Please use the product only in a well ventilated area. When applying the lubricant to the lockbox, hold it at arm's length away from your face so there's no chance of any of it splattering in your eyes or mouth. Do not use this lubricant near an open flame or while smoking. Have a paper towel ready to wipe up any overspray that may occur while you're applying the lubricant.

Make sure you attach the included plastic spray nozzle stick to the spray head of the can of lubricant.

NOTE: You must use the nozzle stick (see attached photo) when applying the lubricant or you won't be able to get the lubricant into the correct parts of the lockbox!

Please follow the steps below when lubricating a SentiLock Realtor® Lockbox.



Lubrication Process – Step-by-Step Users Guide:

1.) Open the key compartment:

Insert a SentiCard into the lockbox and key in the PIN + ENT. When the green READY light illuminates, remove the SentiCard to open the key compartment.



2.) Lubricate the key door latch release:

Lubricate the lockbox's key compartment latch release **by inserting the spray nozzle stick ½ inch into the rectangular latch release hole** at the top of the key compartment that the key door latch normally slides into (*make sure the nozzle stick is all the way inside the hole*). Depress the sprayer for ¼ to ½ of a second to dispense the lubricant. The lubricant is extremely effective and requires very little spray to achieve the desired effect. Spraying more than ½ of a second will result in excessive lubrication and is not recommended. Close the key door.



- 3.) Tilt the lockbox right-side up (shackle pointing up) and then upside down (shackle pointing down) to ensure that the lubrication is evenly distributed to the necessary parts.

4.) **Release the shackle:**

Insert the SentiCard of the lockbox owner (or team member of the owner) and enter the PIN + ENT. The green READY light should appear. After the READY light, press FUNC + 1 + ENT. This will cause the lockbox to triple beep 5 times and then the shackle will release.

5.) **Lubricate the lockbox shackle holes:**

Lubricate the lockbox's body shackle holes *by inserting the lubrication stick nozzle approximately ½ inch inside the first shackle hole* and depress the sprayer for ¼ of a second. *Repeat the same process on the second shackle hole.* The lubricant is extremely effective and requires very little spray to achieve the desired effect. After the lubrication of both holes is finished, insert the shackle.



6.) **Test the lockbox:**

Make sure to test the lockbox by opening the key compartment and releasing the shackle one time each. If the lubricant has been properly applied you will notice that the motor noise during key compartment opening and shackle release is now more smooth and even, comparing to the noise from prior to applying the lubricant.