

Bilingual (Spanish & English) Quality Assurance Analyst

WellRight is a leading provider of corporate wellness software that helps companies help their employees become healthier. Our mission is to change people for good through positive habit formation. WellRight provides a fun, energetic and supportive environment to work in. Our solutions are industry leading and built on the latest web-scale, cloud technologies. Our mission is to change people for good through positive habit formation.

The Quality Assurance Analyst is a crucial role that establishes and maintains an acceptable level of quality for web-based and mobile products in a fast-paced agile environment. QA also plays a key role in troubleshooting and methodically investigating potential issues that require cross-functional product understanding. Testers are a valuable source of Product SME knowledge and help research complex product questions, provide thoughtful design feedback, and help onboard new team members.

The Analyst contributes to improvements in testing processes. Successful candidates are self-motivated, have excellent verbal and written communication skills, and well-developed problem-solving skills. They exhibit strong independent learning traits and seek information and knowledge. Ideal candidates have a strong desire to learn and contribute to the team's success. Also, candidates should bring a sense of professionalism and demonstrate a strong dedication to work and meeting deadlines.

Job Requirements

Must be proficient in both written and verbal Spanish fluency to support large multilingual system

- 2+ years in information technology, in an agile development environment preferred
- Experience with some type of bug logging system or enterprise defect tracking tool
- Skills in test execution, test case creation, and detailed bug logging
- Knowledge of Excel and Google drive a must (spreadsheets, docs, etc)
- Technical aptitude to create large test data files, and strong analytical skills to investigate complex production issues
- Experience in supporting large enterprise-wide system, not just basic websites
- Experience testing native mobile apps, both iOS and Android
- Schedule flexibility for planned release support, which sometimes requires evenings or early mornings

Primary Responsibilities

- Perform web-based and mobile application testing: integration, functional, regression, mobile device, interface/compatibility based on functional and nonfunctional specifications and test plans
- Employ well-developed analytical and communication skills to log bugs, clarify requirements, validate test plans and release status updates
- Effectively communicate defects to Development with clear information about the failed requirement, its impact on the system, and clear steps to reproduce
- Working independently, but must also provide progress updates to the QA Manager, noting any milestones reached and potential barriers to on-time delivery of tasks
- Participate in production release smoke testing to ensure production-quality products and client-specific configurations are launched, sometimes off-hours
- Provide consistent feedback to the QA Manager regarding the accuracy of test estimates and adequacy of test plans
- Maintain the regression test checklist and work with other QA team members on the creation of constant new test cases/scenarios
- Manage simultaneous releases of web and mobile, by taking the initiative to gain an understanding and act upon constantly changing priorities
- Ability to handle large manual data testing from multiple sources, such as device, upload files of user data, and simulation of electronic feeds. (sometimes hundreds or thousands of rows of data)
- Integral production support role in research and bug triage and overall issue prioritization

Release Responsibilities

- Late night release support to achieve monthly release deadlines
- Flexibility in schedule to support off-hour early or evening Patches