

What a load of rubbish!

Turning legislative change into operational reality

Case Study:

*Ministry for the Environment,
New Zealand*



Challenge: Responding to new legislation, including building and running a new levy system.

Solution: Outsourcing the development and operation of the levy system to a specialist provider in FINNZ.

Outcome: Challenging legislative change made real, with confidence that the outcomes meet both the legislative requirements and intent.

Champions of New Zealand's environment

Charged with “environmental stewardship for a prosperous New Zealand”, the Ministry for the Environment (“The Ministry”) is the Government’s principal adviser on the environment within the country and on international matters that affect the environment. While not involved in day-to-day environmental management, the Ministry focuses on providing environmental management systems, national direction, guidance and training on best practice, and information about the health of the environment.

Legislative change demanded response

New waste minimisation legislation was introduced that required some changes in the functions and responsibilities of the Ministry. It was given a new responsibility to encourage a reduction in the volume of waste going to landfill, which included becoming responsible for the collection of a Waste Disposal Levy and the distribution of that Levy through a Waste Grants Programme.

The Ministry wanted to look at innovative and customer focussed options and therefore determined that

the design, development and delivery of this collection function should be contracted out. FINNZ, supported by our partner firm Maven, was selected to work with the Ministry to implement the Waste Levy functions.

Approximately

**\$10 - \$12
million**

is collected through
the levy per year

Case Study



End-to-end solution analysed, built and run

With an impending statutory deadline, FINNZ and Maven worked with the Ministry to develop the tools, processes and operational framework necessary for the successful delivery of the Waste Levy collection.

This involved analysing and developing business processes requirements, building online waste levy software, creating an operational performance framework and related tools (processing checklists, operational procedures and guidelines), and establishing and running an operations team to implement the waste disposal levy collection.

Meeting the legislative challenge

FINNZ's support meant the Ministry was able to deliver the Waste Disposal Levy Collection functions in the manner and within the timeframes required by the Act.

FINNZ continues to manage operational delivery, with the levy collection functions being undertaken as required under law and in a way that provides certainty and ease of process for the Ministry's customers.

About FINNZ

FINNZ are business systems experts, providing services to organisations involved in managing and protecting our environment, natural resources, and heritage.

We help organisations implement new initiatives in their business, from providing strategic advice at the beginning of the project through to building, delivering and managing business systems.

Customers work with us because we have a unique ability to understand the real-world implications of challenging policy and legislative frameworks.

FINNZ have the right mix of people, skills and experience to deliver tangible, cost-effective solutions. We make it real.



Ministry for the
Environment
Manatū Mō Te Taiao

It all starts with a conversation, get in touch today!

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