



J.D. POWER

Coronavirus Financial Health Pulse Survey

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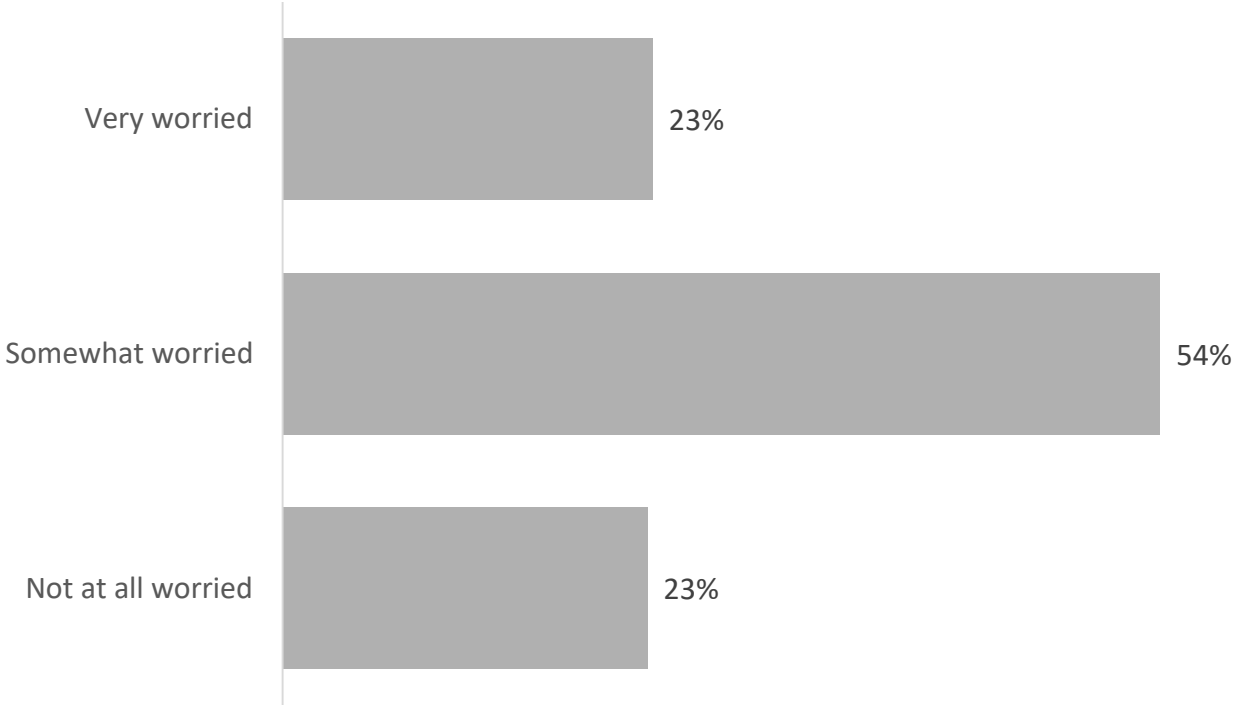
Survey Methodology:

- Survey was fielded February 28 to March 1, 2020
- 1,198 completed surveys among U.S. consumers aged 18 and older
- Survey was conducted online

77% of U.S. adults are somewhat or very worried that the coronavirus will spread in their community.

27% of 18-29 year olds and 27% of 30-44 year olds are very worried, compared to 15% of those over 60 years old and 20% of 45-60 year olds.

How worried are you that the coronavirus will spread in your community?

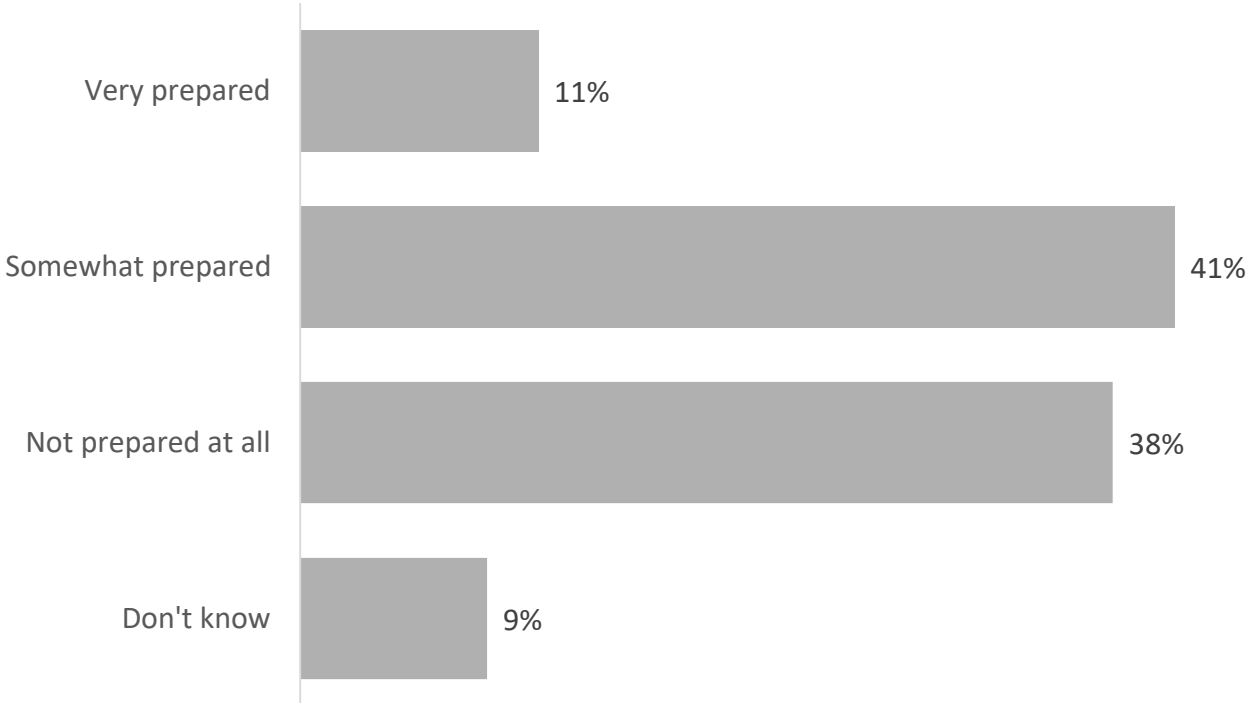


How worried are you that the coronavirus will spread in your community?

By Age:	18-29	30-44	45-60	>60	Total
Very worried	27%	27%	20%	15%	23%
Somewhat worried	53%	50%	57%	60%	54%
Not at all worried	20%	23%	23%	25%	23%

Only 11% of adults believe the U.S. is very prepared for an outbreak of the coronavirus.

How prepared is the U.S. for an outbreak of coronavirus?



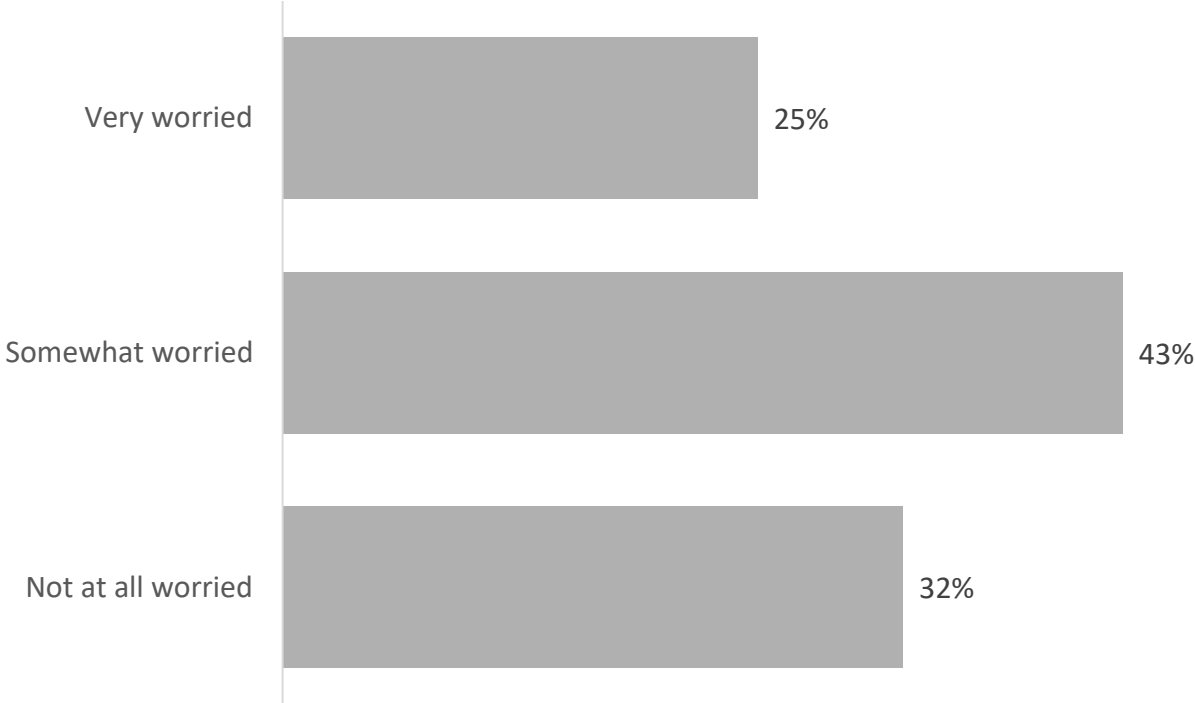
How prepared is the US for an outbreak of coronavirus?

Age	18-29	30-44	45-60	>60	Total
Very prepared	10%	11%	12%	12%	11%
Somewhat prepared	42%	40%	41%	44%	41%
Not prepared at all	40%	39%	37%	38%	38%
Don't know	8%	10%	9%	6%	9%

68% of adults are somewhat or very worried that the coronavirus will hurt their financial situation.

Older people are less likely to be very worried and about one-third of all age groups are not at all worried.

How worried are you that the coronavirus will hurt your financial situation?

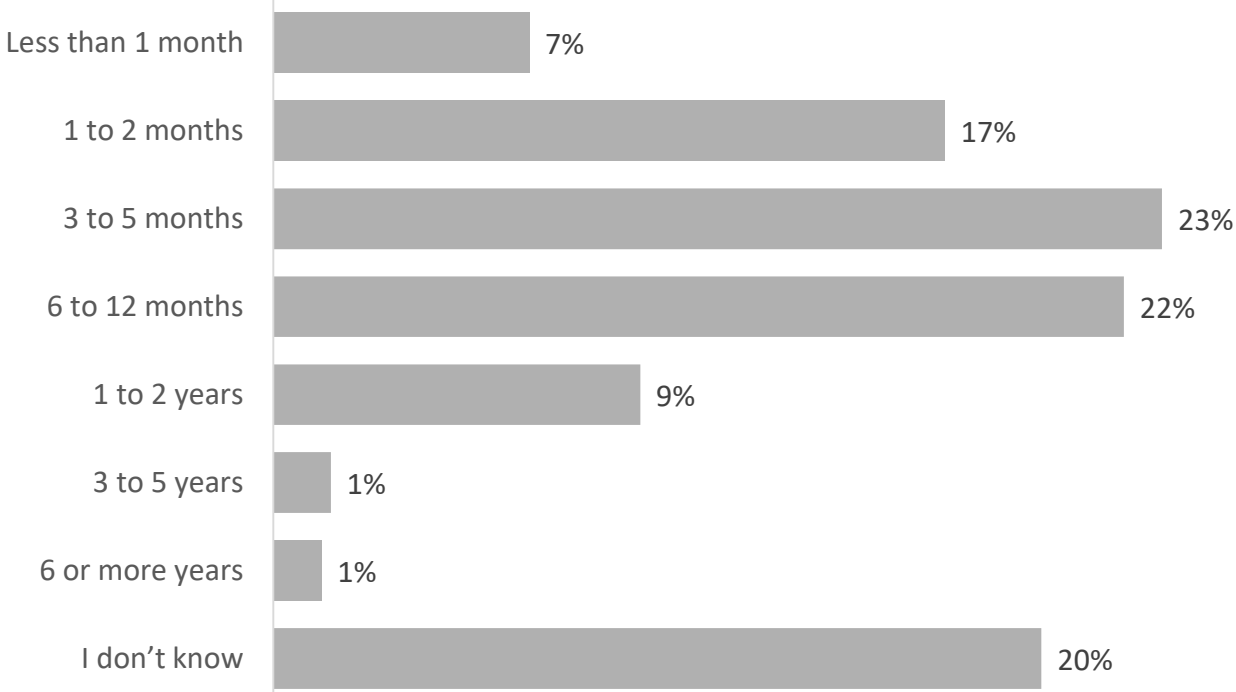


How worried are you that the coronavirus will hurt your financial situation?

By Age:	18-29	30-44	45-60	>60	Total
Very worried	26%	26%	24%	19%	25%
Somewhat worried	41%	43%	43%	50%	43%
Not at all worried	33%	31%	33%	31%	32%

11% of adults who are somewhat or very worried that their financial situation will be worse due to the coronavirus expect it to be worse for a year or longer. An additional 20% do not know what to expect.

How long do you expect that your financial situation will be worse due to the coronavirus?

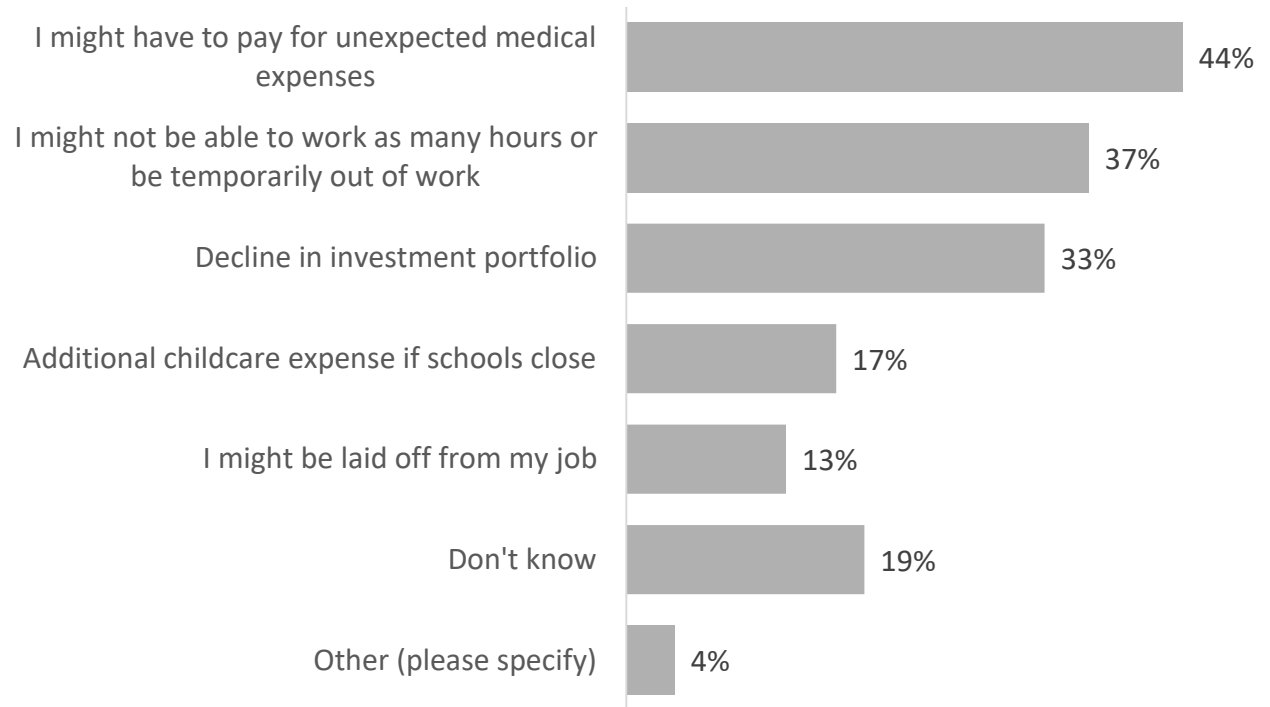


How long do you expect that your financial situation will be worse due to the coronavirus?

By Age:	18-29	30-44	45-60	>60	Total
Less than 1 month	5%	7%	8%	7%	7%
1 to 2 months	19%	16%	19%	13%	17%
3 to 5 months	27%	24%	17%	24%	23%
6 to 12 months	22%	21%	21%	26%	22%
1 to 2 years	7%	10%	11%	9%	9%
3 to 5 years	1%	2%	1%	2%	1%
6 or more years	2%	1%	1%	2%	1%
I don't know	17%	19%	23%	17%	20%

11% of adults who are somewhat or very worried that their financial situation will be worse due to the coronavirus expect it to be worse for a year or longer. An additional 20% do not know what to expect.

How do you think the coronavirus might hurt your financial situation?

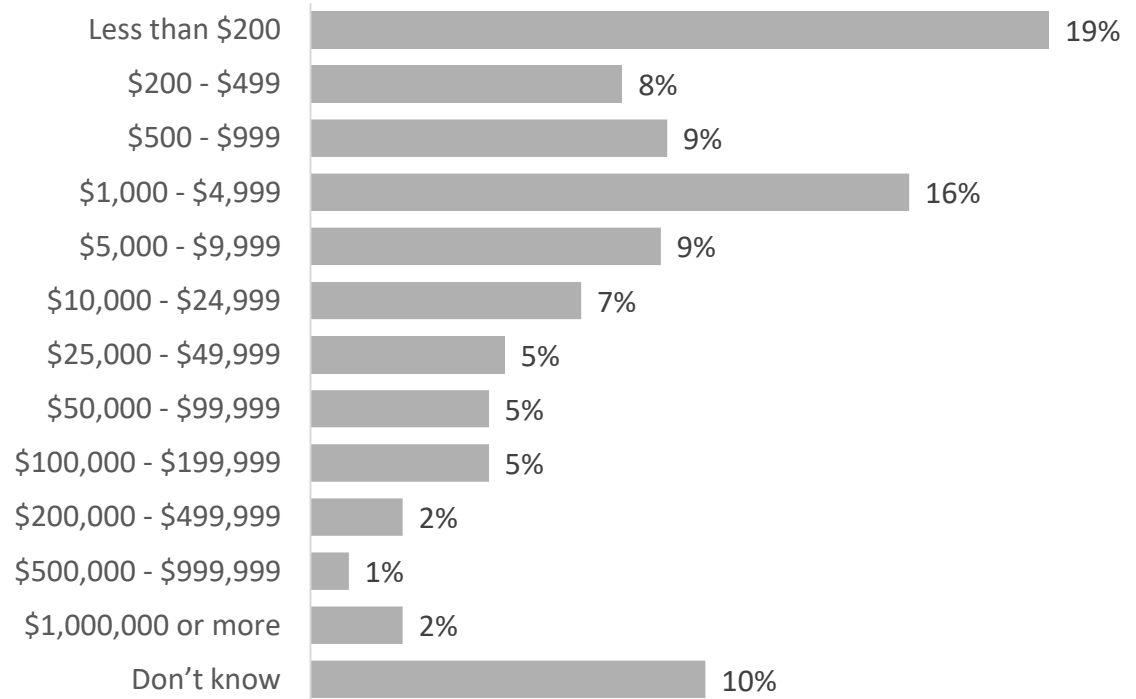


How do you think the coronavirus might hurt your financial situation?

By Age:	18-29	30-44	45-60	>60	Total
I might have to pay for unexpected medical expenses	54%	48%	37%	34%	44%
I might not be able to work as many hours or be temporarily out of work	48%	38%	32%	21%	37%
Decline in investment portfolio	21%	38%	32%	50%	33%
Additional childcare expense if schools close	22%	22%	11%	9%	17%
I might be laid off from my job	20%	12%	11%	2%	13%
Don't know	15%	13%	25%	23%	19%
Other (please specify)	2%	3%	5%	7%	4%

How much do you currently have saved?

Include cash, bank accounts and investments. Do not include equity in your house and retirement accounts.

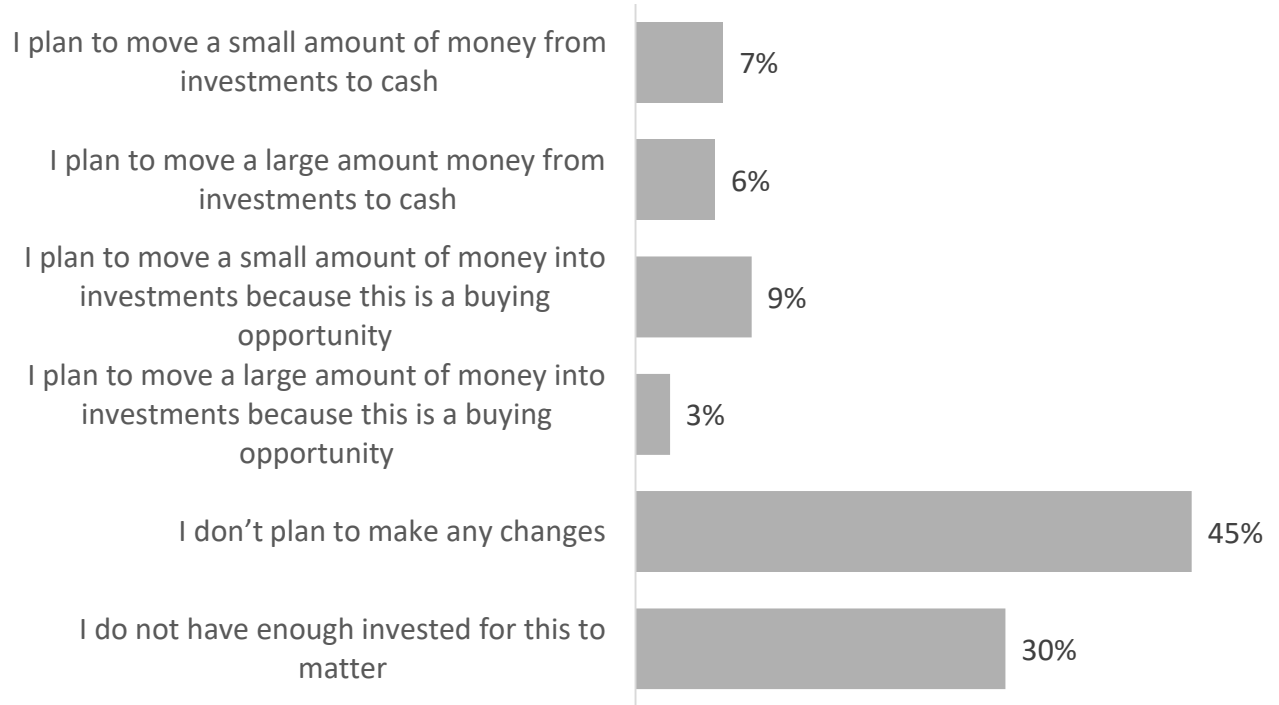


How much do you currently have saved?

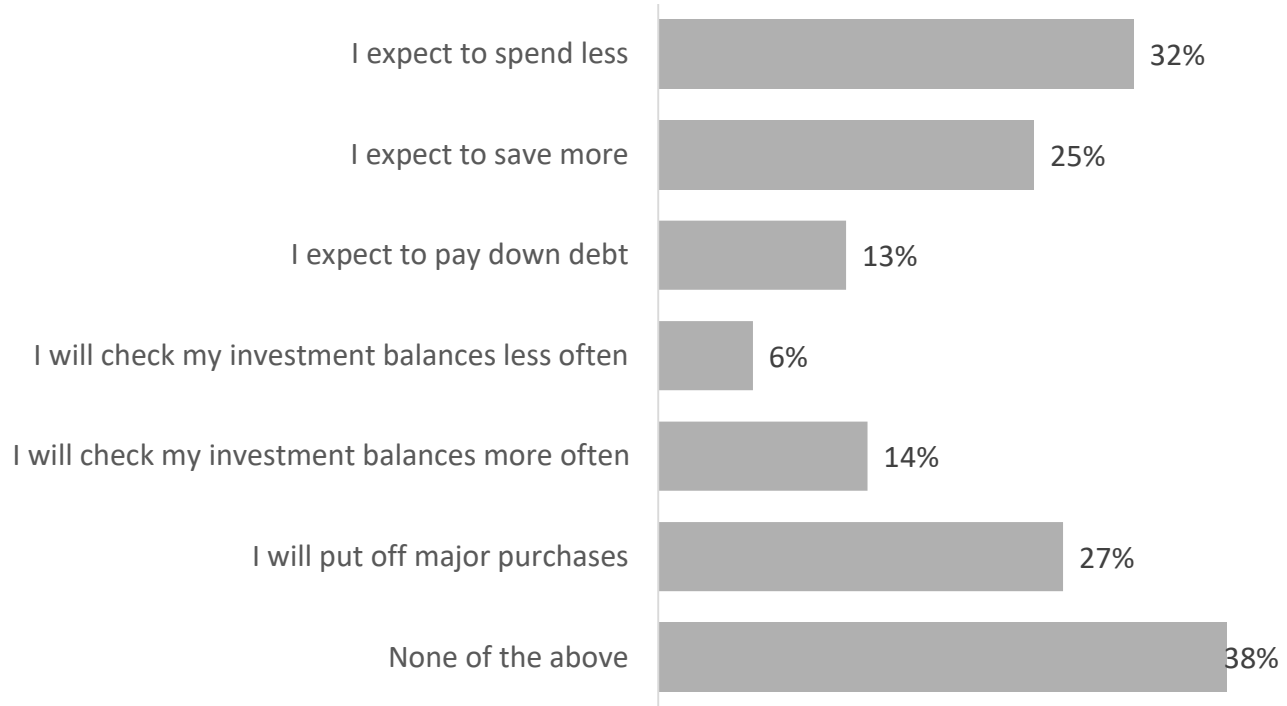
Include cash, bank accounts and investments. Do not include equity in your house and retirement accounts.

By Age:	18-29	30-44	45-60	>60	Total
Less than \$200	15%	18%	25%	18%	19%
\$200 - \$499	12%	5%	9%	6%	8%
\$500 - \$999	12%	10%	8%	6%	9%
\$1,000 - \$4,999	22%	17%	12%	8%	16%
\$5,000 - \$9,999	9%	11%	9%	8%	9%
\$10,000 - \$24,999	6%	8%	7%	8%	7%
\$25,000 - \$49,999	5%	7%	4%	5%	5%
\$50,000 - \$99,999	4%	7%	4%	3%	5%
\$100,000 - \$199,999	3%	5%	5%	7%	5%
\$200,000 - \$499,999	1%	3%	2%	6%	2%
\$500,000 - \$999,999	1%	0%	1%	4%	1%
\$1,000,000 or more	2%	2%	2%	7%	2%
Don't know	10%	9%	11%	14%	10%

As a result of the coronavirus are you planning to make any changes to your investments?

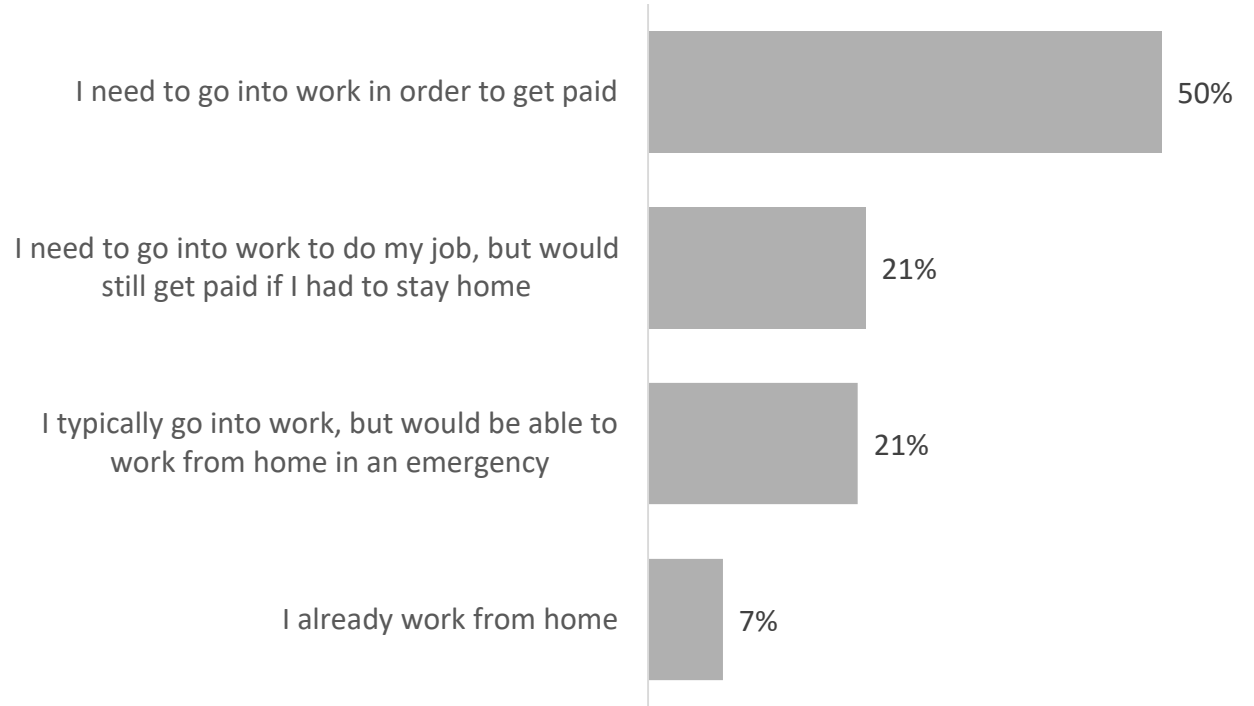


Which of the following financial changes do you plan to make due to the coronavirus?

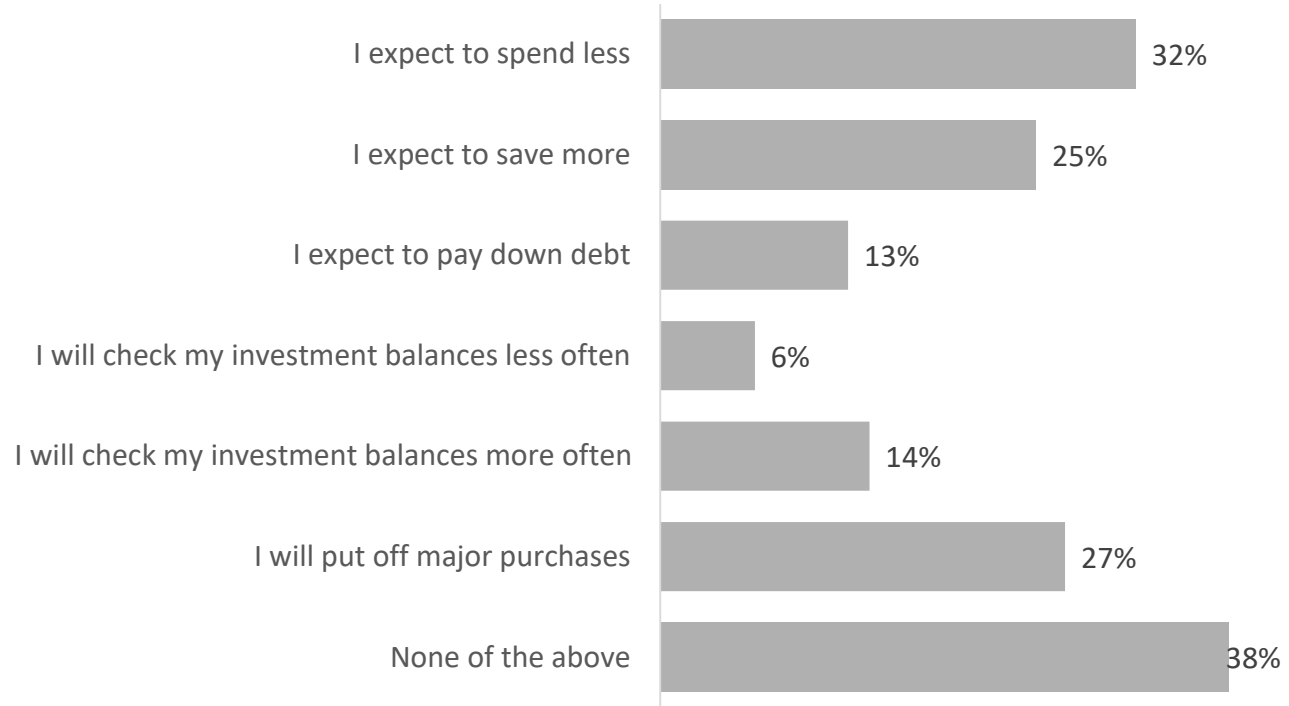


In the event of an outbreak of the coronavirus and you cannot go into work, which statement best describes your working situation?

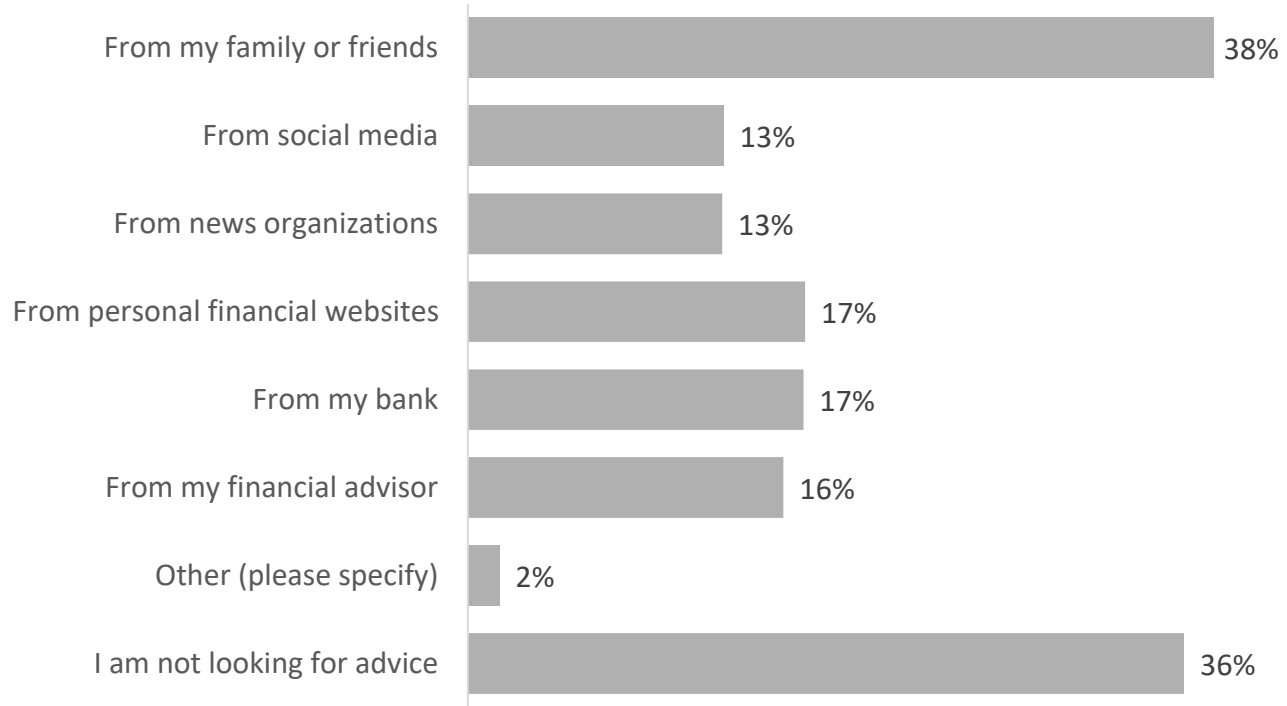
(among employed and self employed adults)



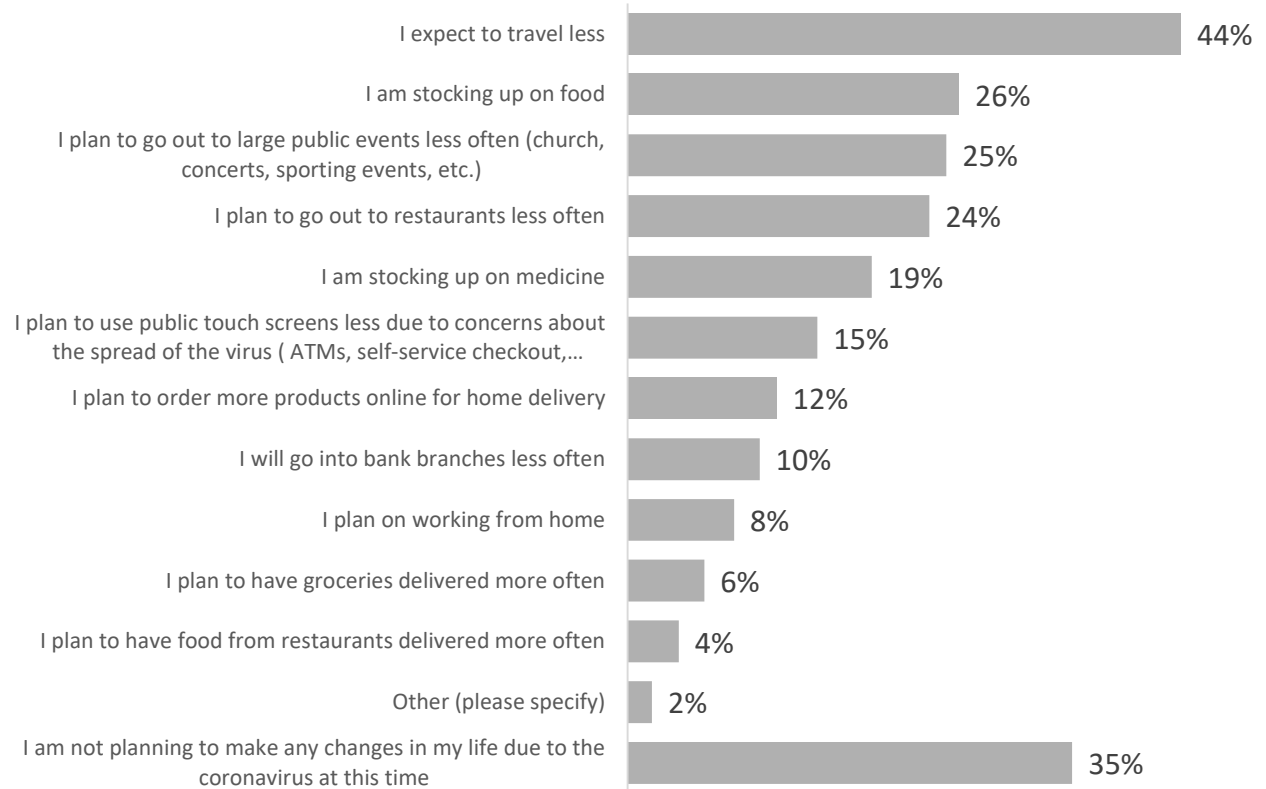
If you could not work for a month, how would you pay for your living expenses? (among employed and self-employed)



Where do you look for advice to help you better manage your money during a crisis such as the coronavirus?



Due to the coronavirus threat, which of the following do you plan to do differently?



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Beyond Measure