



## MiTio Refund Policy

The date of withdrawal is the date a student requests by email to be dropped from the program.

A 100% refund will be given for a student who requests a refund prior to beginning/accessing the program within 72 hours after enrolling into the program.

Refunds are determined based on the proration of non-discounted tuition and percentage of program completed at withdrawal up until 50% of the program.

### **Deposits and Applications are Non-Refundable.**

The percentages will be determined on the basis of the course completed as follows:

Each Lecture is 10%	Download Materials 10%
Each Video is 5%	Live Practice Sessions 5%
Each Quiz is 2%	Discussions 2%

All refunds are paid within 30 days of the date of withdrawal

\*Once a student has completed more than 50% of an enrollment period and decides to cancel/withdraw, then the student will be billed for the remaining portion of tuition owed upon cancellation. If students pay for tuition using ISA, please see ISA Refund Policy and Agreement found in FAQ.

Dr. Nelva Lee, CEO and Founder *Nelva Lee*

Student Enrollment Acknowledgement