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|  | March 13, 2020 | ***This message is being sent on behalf of ComEd CEO Joe Dominguez.*** *Please share this information with employees who do not have access to email.* |  |
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|  | **Helping Customers and Communities in Need** | |  |
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|  | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | Today we announced that we are taking extra steps to take care of our customers affected by the health and economic impacts of COVID-19. Effective immediately, ComEd will impose a moratorium on disconnects for customers unable to pay their bills until at least May 1. This assistance further strengthens the important work we’re already doing to work with customers on a case-by-case basis to establish payment arrangements, identify energy assistance options and waive new late payment charges.    At ComEd, we know that everyone needs safe, reliable and affordable energy. Our customers should never feel vulnerable when it comes to their energy bills, particularly in these times.    These latest steps demonstrate our commitment to lifting up communities in need and being there when families need us most. Any of us may go through difficult times and face challenges resulting from the impacts of COVID-19.    We are committed to helping both customers – and you – remain healthy and safe. And I, personally, am committed to continue the dialogue with all of you as we learn more. For the latest information and resources, visit Exelon's Coronavirus Information Center at [ExelonCorp.com/Coronavirus.](https://nam04.safelinks.protection.outlook.com/?url=https%3A%2F%2Fia.t.hubspotemail.net%2Fe2t%2Fc%2F*W8v25Hw6LvRQhW5wbrrG81F2GV0%2F*N12xSCFbFbFYW8Wr_qk7TdgGC0%2F5%2Ff18dQhb0S8394y9_ZMW7JRsHb4T_wynN1qMCtCRbFtxVsd0Px1SddPTW6kfXYw1BtQMgN8WBY0wnDNk3W1SKY_p1Vccw_W8-y10r8ZSSWFW6MS4Yk8VmnQXW1SLhJ94hfywHW8TzfR72Mn9WVW4g0Jy12KFPsHW2MznrN5nbq6BVGXpVf3-jMf_N3q7vFksHHLMW5nrzXy4HWG4jW6WBcwz2ztppSW6Wpn3M6WJZw6W5T5-Tb1VK4B2W7JCxGl81bhDKW7N_KqM11X6stW83KHrF7J39pBW2phdW-5VjCnyW6GgWFh2kJDdkW3NnV4F1nJpwvW26pdfj35y0RbN4nRbGwb28HxW3GSyLH97X-JZW5F343v64kRZfW2zq5dQ4TBt5BW29c3bs5Jfjd8W6T7JRr6NyvyrW1m9RZc37v0YVW38ThHY5qQyZNW3NMSMH4WcZ-VW3fFkJ735VkxqW6PPqTb61Sd9wW5C4pZT8zf48VW8n_4Md4SKDZ-W94ggpj93_9zFW12mv4D1BgTblW53NYtc4PLwTVW7pKw0z1BkNG1W6pL0Jy2jKR3BN7K_8nRg6PKMVWDM01798DNFW4r7ZRz6Tz5-kW56fCRL1804R4W4Cgnzp56nkg2W21mPTD32wFFHw1NsfDK3wwf3c4NNL02&data=02%7C01%7CJohn.Schoen%40exeloncorp.com%7C8dea8667df804034cfb808d7c7a049ee%7C600d01fc055f49c6868f3ecfcc791773%7C0%7C0%7C637197363551698236&sdata=hjFZfT6sx%2BaPC7FCLaRGhrcFw8Y4oHXUnWsP0lX0P1Q%3D&reserved=0)    Sincerely,  Joe | | | | |  |