

COVID-19 Update

exeloncorp.com/coronavirus

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An Exelon Company

COVID-19 Resources for all Questions and Concerns

You're receiving a lot of information about resources available to you during this challenging time. To make things easier, we've created the list below, so you know where to go and when. There are many places you can go for support, starting with your supervisor.

We also know that some of you are worried for yourselves and have unique circumstances. If you have concerns related to COVID-19 that remain unclear or need additional attention, you can call a new voicemail box that will be checked regularly. The team will work with key contacts across the company, get the answers and counsel you directly. We will also update the leadership team to ensure they're hearing your concerns directly and confidentially. The number for the COVID-19 voicemail box is 630-437-2006. Please remember to adhere to our values around respect while leaving messages as this is considered a work-related tool.

Unlike the survey monkey link for questions directed to Joe and Terry for weekly all hands calls, the COVID-19 hotline voicemail box is meant to address specific questions that employees would like follow up to. For general questions that apply to other employees and for an anonymous question, continue to submit your questions through survey monkey [here](#).

Ask a safety pro

You can submit safety questions using this form or by calling 630-576-SAFE (7233). IMPORTANT: Is this an emergency? If so, STOP! Call 911 and/or the OCC as appropriate.

https://exeloncorp.sharepoint.com/sites/comed_safety_platform/Pages/AskASafetyPro.aspx

Time Out for Safety

Everyone is encouraged to stop a job when there is a safety concern. The process is straightforward: If you have a concern and cannot reach a resolution with your supervisor, call the safety hotline at 630-576-SAFE (7233).

Leading through COVID-19

Leading through uncertainty and potentially in a virtual environment can be stressful. It's important that you prioritize self-care and the care of your team in a time of crisis.

<http://exeloncorp-1.hs-sites.com/covid19-leader-toolkit>

Working virtually

Resources for working virtually include tools to be successful while working remotely or collaborating with distributed teams, and to manage stress.

<http://exeloncorp-1.hs-sites.com/workingvirtuallyresources-0>

Exelon COVID-19 information center

The information center has the latest answers to common employee questions, new policies and is updated daily.

<http://exeloncorp-1.hs-sites.com/exelon-coronavirus-information-center>

Exelon COVID SharePoint

This newest resource shares information on COVID-19 cases at Exelon, including by operating company.

[Exelon COVID-19 SharePoint](#)

Employee Assistance Program

If you or members of your team need more support, Optum Live & Work Well is available to you. Confidential counseling services are available 24/7. There's no cost to call and Exelon pays for up to six sessions. Use of the benefit is confidential.

Livewellandwork.com (access code: Exelon) or 1-866-872-1666

When – and when not – to call OHS

If you are exposed or come into contact with someone who has been exposed to COVID-19, you should contact OHS – If you are not at a work location when the exposure or suspected exposure occurs, do not report to a work location until you are cleared by OHS. Send non-urgent questions to OHSRequests@exeloncorp.com

If you are not feeling well, please stay home and follow these instructions:

- If you develop a fever and symptoms of respiratory illness, such as cough or shortness of breath, you should immediately call a healthcare professional to discuss your symptoms. This will help your healthcare provider suggest precautions to keep others from getting sick.
- If you have had close contact with someone showing these symptoms, you should immediately call a healthcare professional and mention your close contact. Your healthcare professional will work with your state's public health department and CDC to determine if you need to be tested for COVID-19.
- Consistent with company policy, call the Exelon Absence Management System at 1-877-7EXELON (1-877-739-3566). They will notify OHS.

Checked these resources and still have concerns? Call the COVID-19 voicemail box at 630-437-2006.

Regards,

Susie Kutansky

