# The State of Journalism 2020

How journalists source news, use social media, and prefer to engage with PR pros.

A study by

MUCK RACK

### In this report, we seek to answer:



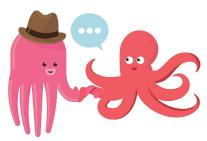
How are journalists using social media?



What are journalists' outlook on the industry?



What's the best way to pitch journalists?

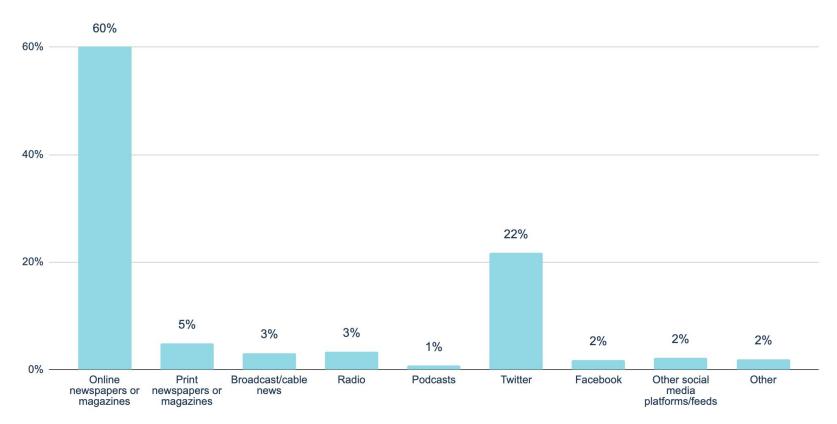


How are media relationships changing?

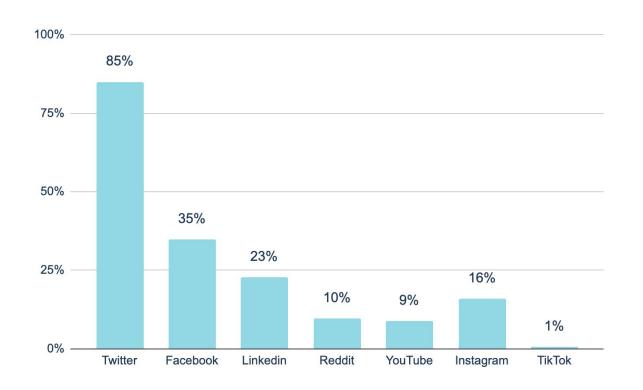


How are journalists using social media?

#### In general, where do you go first for your news?



## Which social network is most valuable to you as a journalist? (Select all that apply)

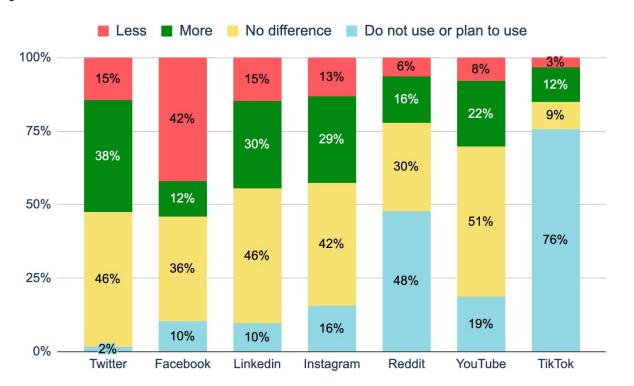


Journalists again cited Twitter as the most valuable social network (up 2% from 83% last year).

Facebook ranked second (down from 40% last year).

**Linkedin ranked third** (with a similar % to last year).

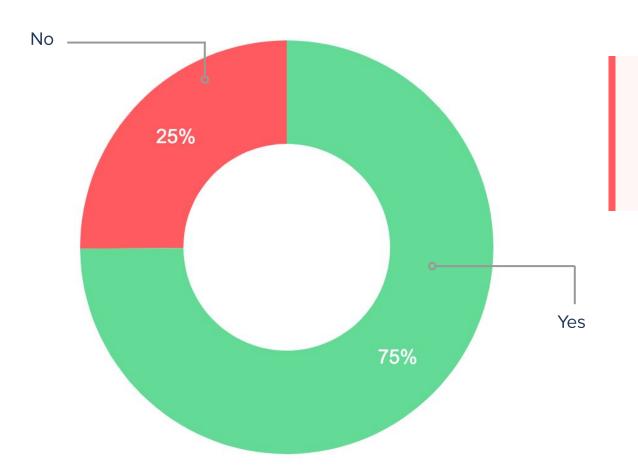
## Do you expect to spend more or less time on the following social networks this year?



Once again, Facebook was the social network journalists said they plan to use least in the next year.

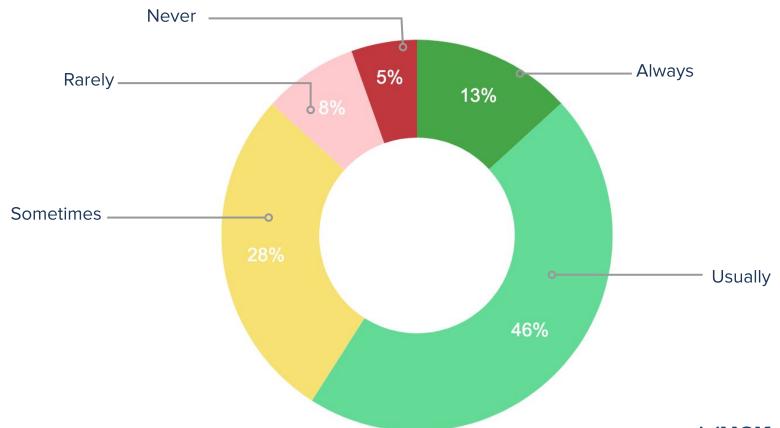
After Twitter, however, LinkedIn was the second platform journalists said they plan to use most (surpassing Instagram, which held the second place spot last year).

#### Do you like when PR pros follow you on social media?

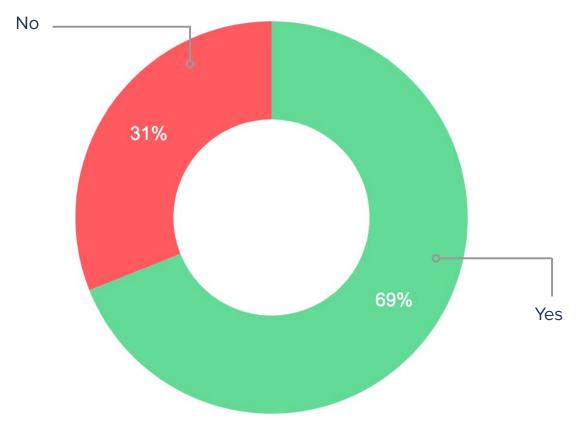


Just as **75%** of journalists like when PR pros follow them on social media, <u>The State of PR</u> found that **93%** of PR pros follow journalists on social media.

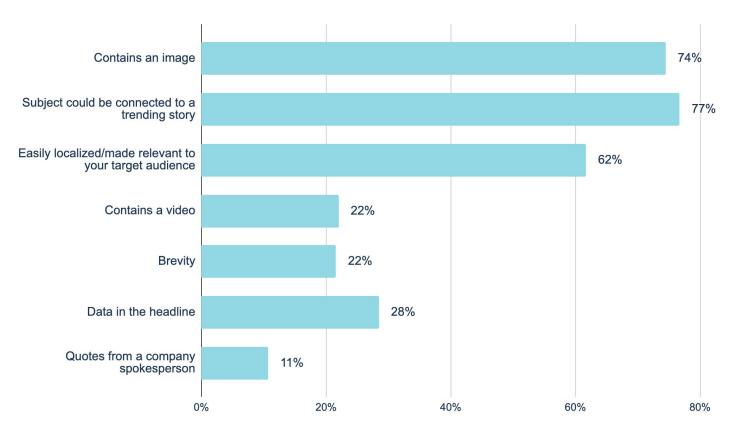
#### When reporting on a company, I consult the company's social media:



#### Do you track how many times your stories are shared on social media?



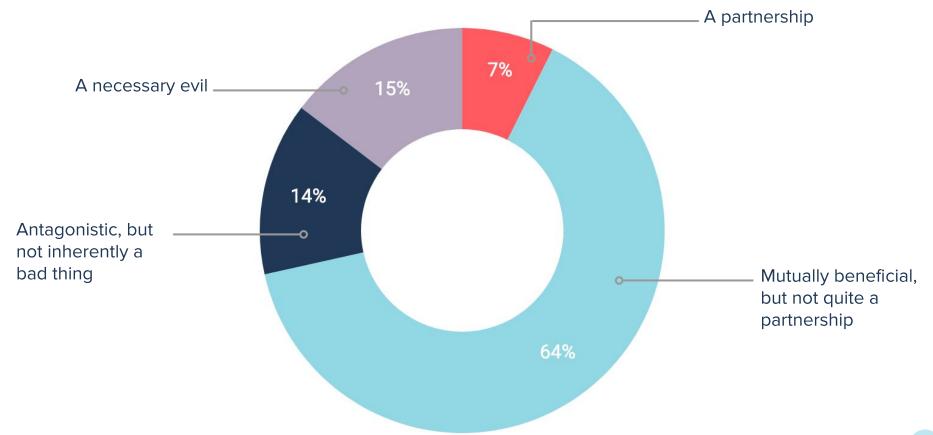
#### What makes a story more shareable? (Select all that apply)



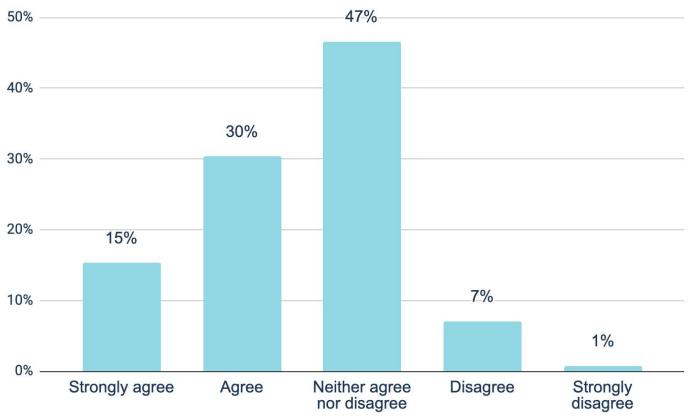


## What's the best way to pitch journalists?

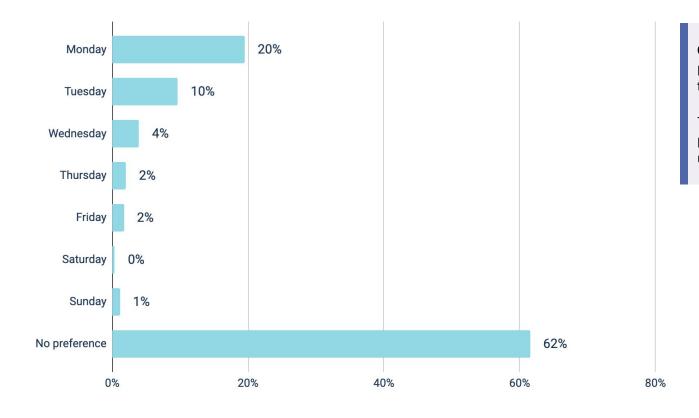
#### Do you generally see your relationship with PR firms and people at PR agencies as:



#### The way most companies share information with the media is outdated



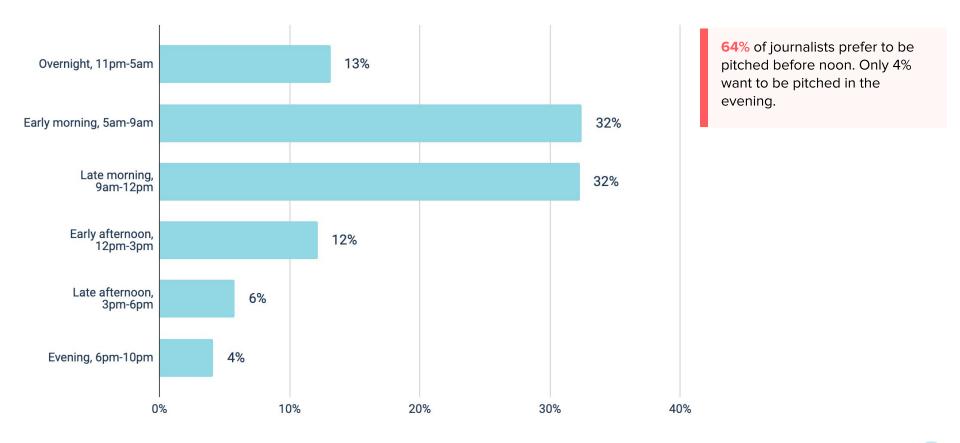
#### On what day of the week do you like to receive pitches?



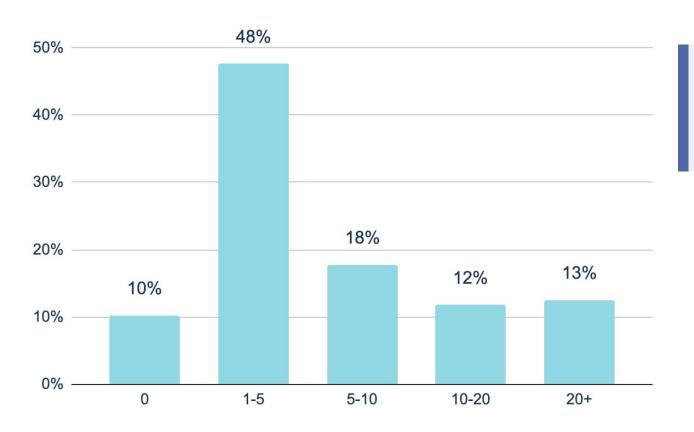
**62**% of journalists have no preference for what day they prefer to be pitched.

That said, **Monday** is the most preferred day for journalists (just under 20%)

#### When is the best time for you to receive a pitch?

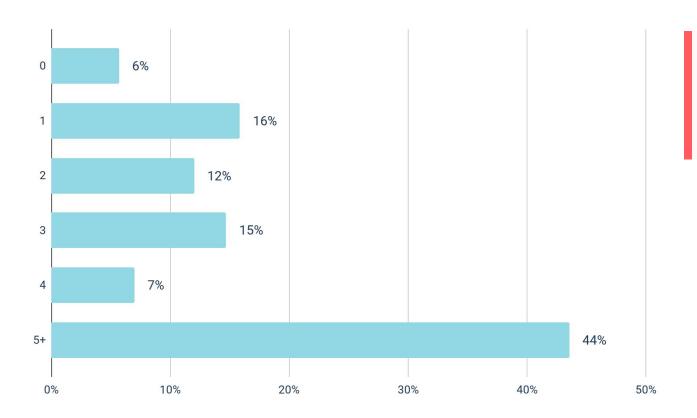


#### How many pitches do you receive on an average day?



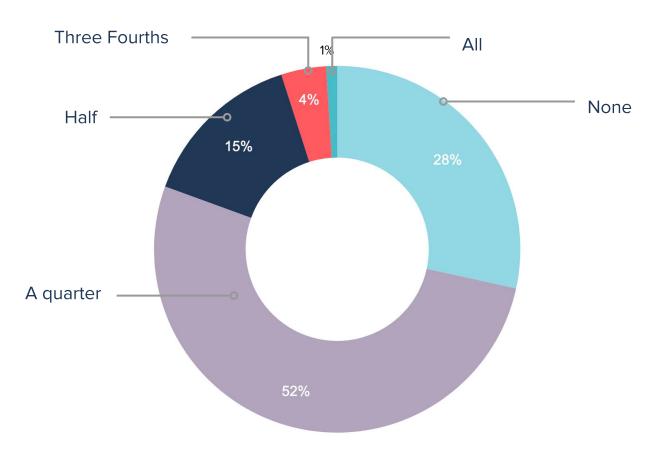
Almost all journalists receive at least one pitch a day, but most receive many more. **48**% of journalists receive one to five pitches a day, while **43**% receive five or more.

#### About how many stories do you publish in an average week?



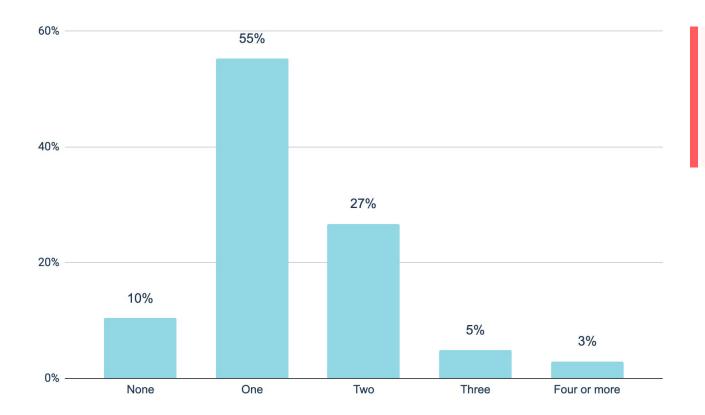
The majority of journalists surveyed still publish under five stories a week. The rest of the time is spent researching, writing, and building relationships.

#### About what portion of stories you publish originate from pitches?



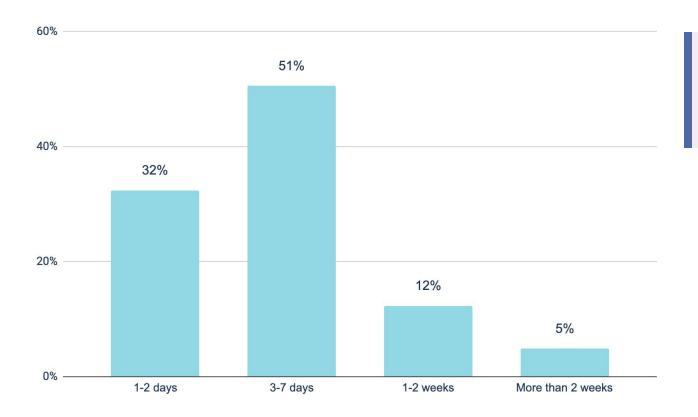
Just over **50**% of journalists surveyed said that only **1/4** of the stories they publish originate from pitches. A shocking **28**% of journalists said that **none** of their stories originate from pitches.

#### How many follow up emails are acceptable?



**55%** of journalists are OK with receiving a single follow up to a pitch they didn't initially respond to. Only **10%** would prefer to not receive any type of follow up.

#### How long after an initial email is it ok to follow up?



**83**% of journalists think it's OK to follow up within the first week, while **very few** prefer to be followed up with after two weeks time.

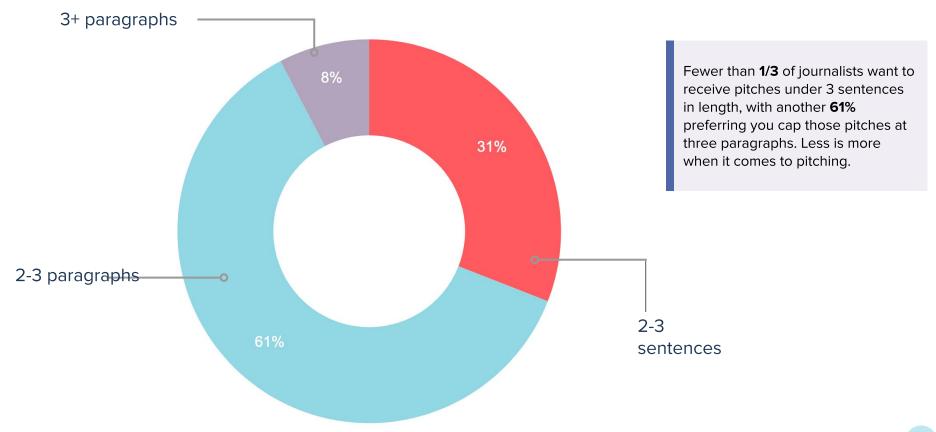
#### On which channels do you like and not like to be pitched?



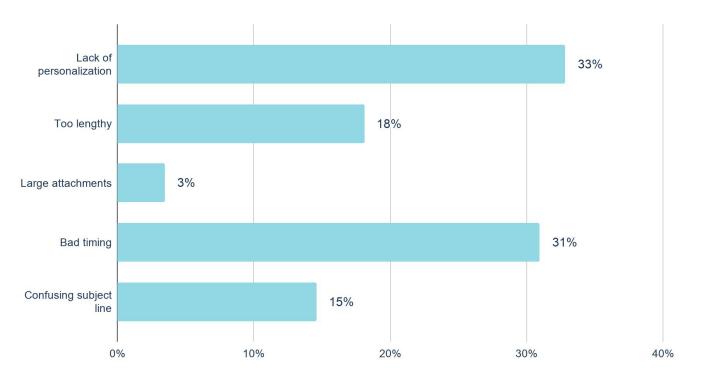
While PR pros use a variety of channels to pitch journalists, 93% prefer 1:1 emails and only 21% are receptive to mass emails.

69% of journalists would prefer you **not** reach out over the phone.

#### What's your ideal pitch length?

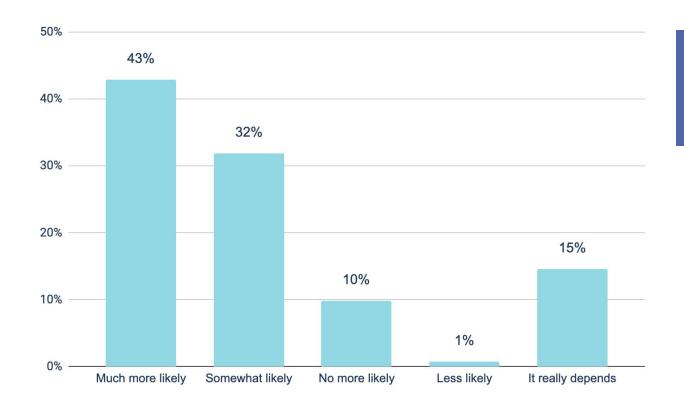


#### Why do you immediately reject otherwise relevant pitches?



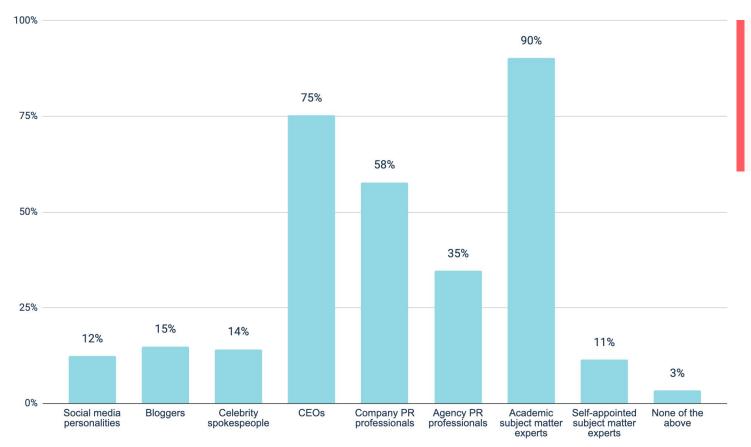
Lack of personalization is once again the #1 reason why journalists reject otherwise relevant pitches, followed by bad timing.

#### If offered an exclusive, how much more likely are you to cover a story?



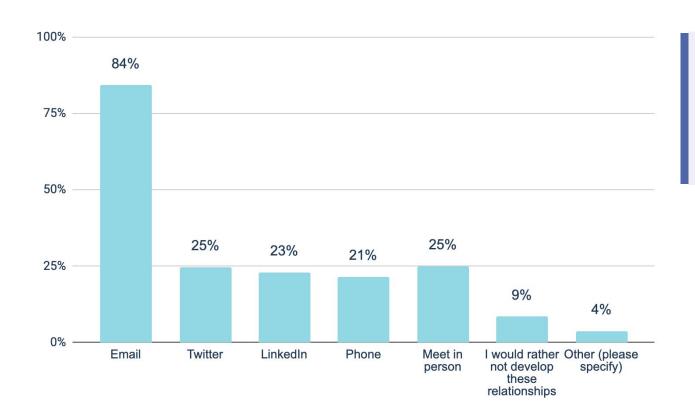
**75%** of journalists are more likely to cover a story if offered an exclusive. **Just 1%** said they would be less likely.

## Do you consider the following to be credible sources for your reporting? (Select all that apply)



90% of journalists consider academic subject matter experts among the most credible sources again this year, with CEOs considered a strong credible source at 75%.

#### After you've worked with a PR pro on a story, how do you prefer to maintain a professional relationship? (select all that apply)

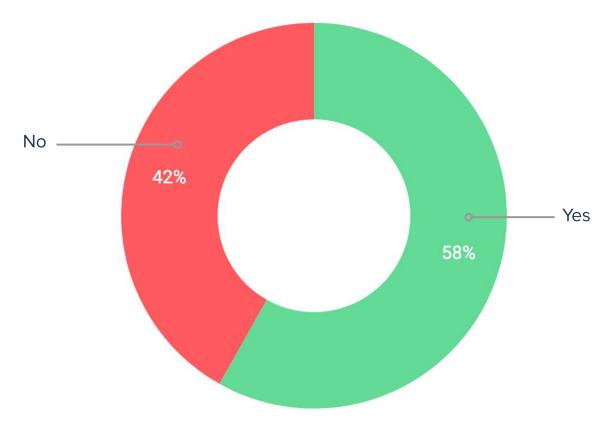


Email is the method journalists prefer most to maintain a professional relationship (84%), while Twitter and meeting in person are tied at 25% each.



## What are journalists' outlook on the industry?

#### Are you optimistic about the journalism profession?

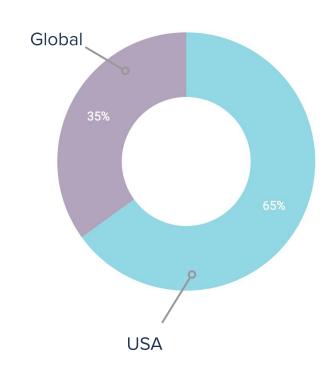


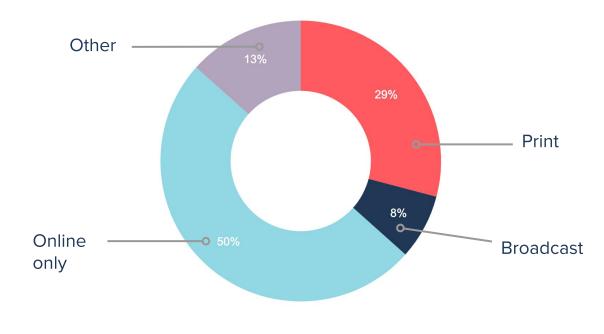


## Who took this survey?

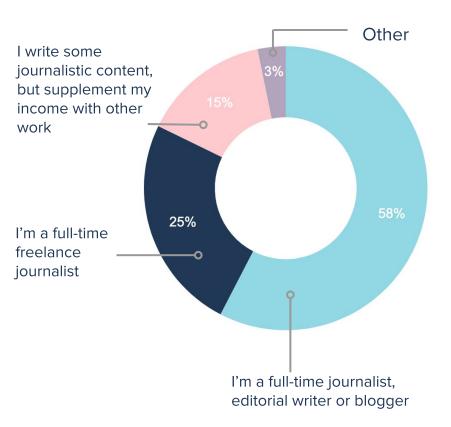
#### Where are you based?

#### In what medium do you primarily report in?

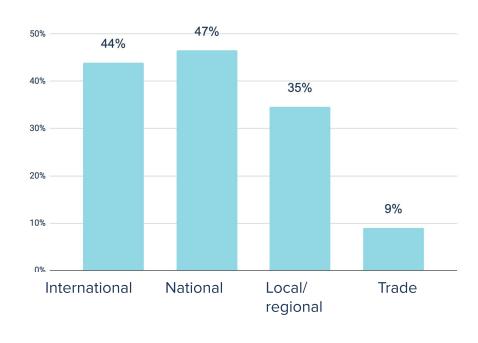




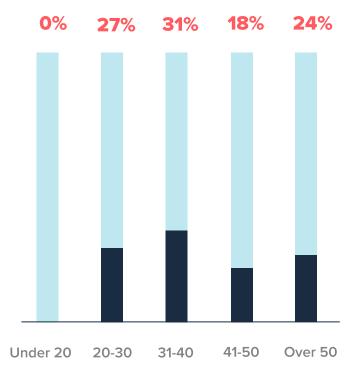
#### Which of the following best describes you?



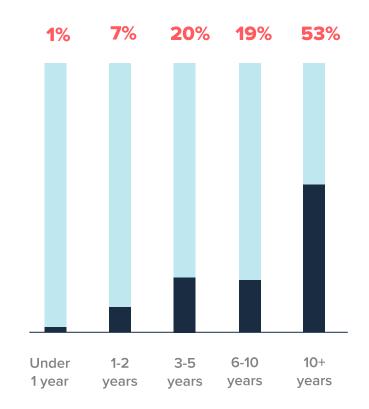
## How would you categorize the scope of your coverage?



#### How old are you?



#### How long have you been a journalist?





## **Key takeaways**

#### **Key Takeaways — How Journalists Use Social Media**

- Most journalists still go to **online outlets** or **Twitter** for their news and find Twitter the most valuable social network. After Twitter, **Linkedin** is the social network journalists plan to spend the most time on over the next year (surpassing Instagram from last year)
- Once again, journalists said that they want PR pros following them on social media (75%), while 69% track their stories on social. Meanwhile, 59% also consult company social pages when reporting on a story about that company.
- Journalists said that **connecting a story to a trending subject** was the number one factor that makes a story sharable **(77%)**, while **images in stories** was the second **(75%)**

#### **Key Takeaways — How to Pitch Journalists**

- Email is still king when it comes to pitching—93% of journalists prefer to be pitched via email, with under 25% preferring any other channel.
- Remember—almost all journalists receive at least 1 pitch a day (most receive many more) but most publish under 5 stories a week. 80% of journalists said a quarter or less of their stories originate from pitches.
- Most journalists don't have a preference for what day of the week to send a pitch (62%), though if in doubt send your pitch on a Monday (20%). 64% of journalists like to receive pitches between the hours of 5am and 12pm.
- Most journalists (83%) think 1-7 days is the ideal window of time to wait before following up on your initial email, while only 17% recommended waiting over a week. Over half (55%) are OK with receiving a single follow up to a pitch they didn't initially respond to.

## Thank you!

For media inquiries:

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