

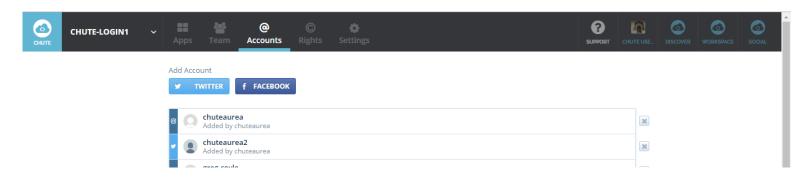
Instructions for authenticating Facebook within Chute Platform

Due to recent change of permissions, if you have not authenticated your Facebook account within the Chute Platform since Monday, December 3rd, we recommend that you do the following:

1. Please make sure your Instagram account is configured as a business account and link it to your Facebook page, if it is not already linked. You do not need to repeat this step if this has already been completed.

Please refer to: https://help.instagram.com/356902681064399

2. On the Chute platform homepage, please go to the accounts page and authenticate with your Facebook account which has permission to manage the linked Facebook account. If the Facebook account is already mapped, a reauthentication would be required.



3. Verify the Facebook page is linked to your Instagram account and was added to the accounts list.

Ignite Technologies
Committed to 100% Customer Success