



Mental Health Center of Denver

A True Partnership for a Total Solution



The Mental Health Center of Denver is known nationally and locally as a model for innovative and effective community behavioral healthcare. Their comprehensive system of integrated services uses a strength-based culture to engage consumers in their own personal recovery plan. Their goal is to enable adults to live more fulfilling and productive lives, children to be more resilient, and families to be happier and healthier.

Founded in 1989, the Mental Health Center of Denver (MHCD) is a private, nonprofit, 501(c) (3) organization and the community mental health provider for the City and County of Denver. MHCD employs over 600 highly trained professionals and offers a wide array of mental health services while specializing in the treatment of serious mental illness. As Denver's source of comprehensive and accessible mental health and substance abuse treatment, MHCD offers treatment, housing, education, and employment services for adults, and is the leading resource of treatment for families and children.

An Intuitive Solution for a Growing Team

Serving more than 15,000 adults, families, and children in more than 35 locations, MHCD needed a human resource solution that was intuitive and could be used by a diverse HR team. Having the ability to configure data for their growing team of mental health professionals servicing the Denver community was critical. MHCD needed an effective and flexible solution for their HR and Payroll needs, and their team felt it was important to use a system they could trust. They wanted everything to be found in one platform to help with their time and organizational issues.

Ignite's NuView Human Capital Management suite stood out from other vendors for several different reasons; including top-notch customer service and flexibility in one solitary platform. The advanced technology platform and comprehensive

Industry

Nonprofit

Problem

Mental Health Center of Denver needed a strategic HR and payroll solution that was configurable, easy to use, and affordable.

Solution

Mental Health Center of Denver chose Ignite's NuView solution because of its advanced HCMS technology, top-notch customer service and flexibility in one solitary platform.

Results

- Easily accessible data has enabled greater decision making capabilities while improving the bottom line
- The easy to navigate system allows MHCD to spend more time on strategic-based initiatives

product with a hosted delivery option set Ignite's NuView solution apart from the other vendors with its ability to streamline practices, workflow and employee communication. "NuView Systems provided us with a total solution and the ability to configure, which truly set them apart from other vendors" said Kim Baumert, Payroll Manager at MHCD. "We were not alone in the implementation. NuView Systems Customer Service is superior. I know I can pick up the phone and ask the support team for help and they will get me through it." Together, MHCD and Ignite's NuView team worked through a phased implementation which included strong input and participation by all MHCD's team members. The implementation was smooth with processes now streamlined and automated, saving valuable time.

The Outcome

MHCD stressed that Ignite's NuView team is always there at a moment's notice to support any issues that arise with their platform. Ignite's NuView product is intuitive and replaced MHCD's old system that was similar to a "paper trail." The flexible, integrated solution is a system that every team member in HR can easily use as well as produce accurate reporting. Ignite's NuView solution empowers MHCD with easily accessible data that enables greater decision making capabilities while improving the bottom line. The system is easy to navigate and has allowed MHCD to spend more time on strategic-based initiatives. "We have a true partnership with NuView Systems that will allow us to continue to grow and thrive as we serve families in Colorado. Our business is focused on mental health, so it was essential to have a caring, committed company as our partner," said Baumert. MHCD's team is able to clearly express what they need from the company and the product. Ignite's NuView Core HRMS and Payroll Administration has provided essential solutions allowing workforce information to flow seamlessly across departments.

About Ignite

Founded in 2000, Ignite is a privately-held company that was reinvented in 2013 on the heels of an ownership and senior management change. Ignite's mission from that point forward has been to develop and deliver an expanding set of unique business applications that help organizations perform better by enhancing the capabilities and impact of their workforce.

Ignite operates with focus on a simple, lead objective – 100% Customer Success – which ensures success is measured through the achievements of customers.

Ignite is headquartered in Austin, Texas. For more information on Ignite's solutions, visit www.ignitetech.com



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