



# New England Research Institutes

Using Ignite's NuView Technology to Better Serve Employees



New England Research Institutes (NERI) provides an unmatched portfolio of clinical and epidemiological research services to both the private and public sectors. As a global, specialty Contract Research Organization (CRO), they deliver customized clinical trial solutions and patient registry services to pharmaceutical, biotechnology, biomaterial and medical device companies.

## Industry

Technology and Research

## Problem

New England Research Institutes needed a web-based, easy to use HR system that didn't require an IT team or involve ongoing maintenance as their business needs and structure changed.

## Solution

New England Research Institutes chose Ignite's NuView solution because of its flexibility, powerful reporting capabilities and depth of functionality under a single system.

## Results

- Report writing capabilities for any field in the database (including NERI defined fields)
- Faster response times to employee and manager questions/queries
- Time and cost savings across all functions
- More attractive and timely reports for senior management

New England Research Institutes (NERI) was founded in 1986 and has grown to become a research organization with a global reputation for high-quality research, innovative thinking, and the use of state-of-the-science tools and techniques. NERI continues to be a leader in public health research (with an emphasis on understanding health disparities), clinical trials management, survey research, epidemiology, and state of the art media and dissemination research.

### A Better Solution to Serve Employees

NERI needed a web-based, easy to use HR system that didn't require an IT team or involve ongoing maintenance as their business needs and structure changed. After looking at eight different competitors in the industry, NERI chose Ignite's NuView Core HRMS through a comprehensive vendor evaluation process. Through the evaluation process, NERI recognized that the flexibility and configuration capabilities of Ignite's NuView solution far outweighed the offerings of any other vendor. In the end, it was the flexibility, powerful reporting capabilities and depth of functionality under a single system that earned NERI's selection. "NuView Systems had a lot of the system tools built into their basic system and the reporting tools are just phenomenal. The system is so user-friendly that anyone can use it with very little training," said Jamie Araujo, Human Resource Representative for NERI.



## A Smooth Implementation

The implementation approach was also a critical factor in selecting Ignite's NuView solution, as NERI felt that the experience and depth of Ignite's NuView implementation team, and the assurance of a smooth process, were essential to the success of the project. The software training, combined with a separate high-level implementation meeting, enabled the NERI team to fully understand each of the system areas and configurations. "The system was very easy to use and NuView Systems' project management was spectacular," said Araujo. "We were thoroughly impressed with the team from start to finish – the professionalism, knowledge and availability far surpassed our expectations."

## Customized Field and Reporting Tool

By implementing Ignite's NuView Core HRMS, NERI now has a comprehensive HR system that provides the following benefits to all areas of their organization:

- Paperless, electronic organization
- Report writing capabilities for any field in the database (including NERI defined fields)
- Information stored safely in a single location for greater efficiencies and data privacy/protection
- Faster response times to employee and manager questions/queries
- Time and cost savings across all functions
- Convenience of working from home and accessing data because Ignite's NuView Core HRMS is web-native
- More attractive and timely reports for senior management

## About Ignite

Founded in 2000, Ignite is a privately-held company that was reinvented in 2013 on the heels of an ownership and senior management change. Ignite's mission from that point forward has been to develop and deliver an expanding set of unique business applications that help organizations perform better by enhancing the capabilities and impact of their workforce.

Ignite operates with focus on a simple, lead objective – 100% Customer Success – which ensures success is measured through the achievements of customers.

Ignite is headquartered in Austin, Texas. For more information on Ignite's solutions, visit [www.ignitetechnologies.com](http://www.ignitetechnologies.com)



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