



WISCONSIN
Coalition on Student Debt

FOR IMMEDIATE RELEASE:

June 01, 2020

Wisconsin Coalition on Student Debt hails Ascendium Education Solution's Announcement of Free Student Debt Hotline for Wisconsin Borrowers

MADISON, Wis. – The Wisconsin Coalition on Student Debt is excited to announce its partnership with Ascendium Education Solutions to create the **Wisconsin Student Loan Help Hotline** to help student loan borrowers during the pandemic.

The new dedicated toll free number is 833-589-0750.

The current COVID-19 crisis has highlighted the need for student loan borrowers to have credible sources for information about their student loans. This is particularly true because borrowers who lack such information can fall victim to fraudulent student loan debt relief scams.

Ascendium's Repayment Support Team will provide a unique toll-free number (833-589-0750) that borrowers can call to get general information about COVID-19 relief and about where to go to get more information about their loans or repayment options based on their specific circumstances.

John Wedge, one of the board members of the Wisconsin Coalition on Student Debt stated that, "The Coalition is very excited about the partnership. The COVID19 pandemic has made payment of loans even more difficult for our most vulnerable debt holders. This is exactly the kind of resource we need to help people in Wisconsin."

Beth Erickson from Ascendium explained of Ascendium's decision to partner with the Coalition: "We are very pleased to be partnering with the Coalition to offer the hotline. It aligns perfectly with Ascendium's philanthropic mission of advancing financial wellness as well as access and success to higher education."

Ascendium will provide The Wisconsin Coalition on Student Debt information about call volume and the struggles people with student loan problems are facing. This information will be aggregated, and no personal information will be collected or reported.

This number will be available on the websites of the Higher Educational Aids Board (<http://www.heab.state.wi.us/>) and the Department of Financial Institutions ([WDFI.org](http://www.wdfl.org))

For more information on the Student Debt Hotline contact Benjamin Lee, Associate Counsel, at Ascendium Education blee@ascendiumeducation.org or 608-294-7648.

For more information about the Wisconsin Coalition on Student Debt - <https://debtsmarts.org/>
You can contact John Wedge at WiCoalitionStudentDebt@gmail.com or 920-287-1503.