



Platform Release Notes

Version 5.6.0.30

System Requirements

Workstation Requirements

Workstations must be running:

Mac OSX 10.14 through 10.12. Prior OSX versions may operate but are not tested or supported by ProMAX on this version. Apple Safari and Google Chrome are the only browsers supported.

Windows Windows 10, Windows 8 or Windows 8.1, Windows 7 (Service Pack 1 + KB3033929. Each version must be 64-bit OS; 32 bit is not supported. Google Chrome is the only browsers supported.

Installation

NOTE: During this installation, your Platform Server may reboot to install .Net 4.7. You must insure that all tasks are stopped and all users are disconnected from the system before running this update. Also, please make sure that all USB devices are removed before rebooting.

This update version has made substantial improvements to overall system performance and stability. With this release we have suppressed the performance screens, they will be added back in a subsequent release. We have also re-enabled the thumbnails when indexing platform spaces and writing files to tape.

Improvements / Fixes

The following changes have been made to the Platform product after release V5.5.1.5.

Summary
Added Cloud support For Amazon S3 and Backblaze B2. Cloud requires a license from ProMAX.
"Run Immediately" option fails when used on reoccurring cloud task (possibly LTO and Disk?)
Backup Filtering selecting entire space with all files
Mac Listener: If the 'Promax Platform Client' does not exist, the listener crashes
Create Default ProRes Encoders
When Restoring a Platform Space into another Platform Space, the Folders are not restored in the correct Order
Changing Users Permissions is not updating the Sub Web Service Cache
On Downloads Page, Update links to open in a new tab
Error when updating Platform Via Update Service and No Catalog Backup PS created
Search bar won't find files you type in until you backspace
When Applying Metadata to individual Files, with multiple selected, only the first file is getting metadata
Admin User Cannot see search results written by another user
When Writing to Tape, Tape Records are reporting as On Disk
Export TOC Should Be Flat
Export TOC should be a Task
Enable ProRes in transcode

Export Tape Catalog UI
Test Illegal Path Rename Script using Short Names
Summary reported 100% success after backup job failure.
Setting Platform Space to generate proxies from Properties starts job and fails instantly.
When a non-admin user goes to the 'admin' section loading configuration message does not close.
Inconsistency when using multiselect
Add "Calculating" Status for Tape Restore Job
Cloud Sync is failing with Object Reference Exception
Performing a search from the advanced search screen or standard search bar doesn't show you Tape results unless Platform Space checkbox is also checked.
Rename Illegal Paths via Short File Name
Ability to Get File/Folder Records from FileMetadata IDs
Search Screen Checkboxes behave inconsistently or not at all
Unable to create a copy task or a move task. Task window doesnt close
Hitbox for search platform spaces flyout options are very small
Search Platform Space Dialog selections reset when flyout is closed
VFIVEFIVE-545 Get Avid Collaboration Notarized by Apple
VFIVEFIVE-545 Get Adobe Panels Installer Notarized by Apple
VFIVEFIVE-545 Get Listener Notarized by Apple
VFIVEFIVE-545 Get DMG Image Notarized by Apple
VFIVEFIVE-545 Get Mac Listener compiling and running after needed updates
Build New Mac Notarization

Set Archive Date of Unrequested Backup Files
Premiere Panel for 2019
IP Address As Root Folder of Cloud Does Not Populate Parents
When Archiving a sub folder to tape, an error is being thrown that it cannot find the platform space
When switching between cloud, Storage Groups, and Platform Spaces, the correct search criteria is not being set
Saved Search: When Running a saved search, total size for job (search screen) is not calculating correctly
Separate Main Sections of Logs
Updating Quota on a Full Platform Space is throwing an error
Need To Remove Potential Platform Space after it has been added
Duplicate Entries in Add Existing Platform Space
When Restoring a file from cloud into a platform space with Proxy Generation On, no proxy generated
Remove AFP from admin screen
5.6 Search Screen Bug
Allow support for ExtendedHeaderRecord
Wrong Path Restored on Cache-a Tar
Add the ability to archive to cloud
When Generating Proxies on Tape, if a single file is restored, the task never finishes
Tape Screen: Add Inventory Button Back to UI
Offer Option to Export A Tape From the Tape Catalog
VFIVEFIVE-319 Display Cleaning Tape in UI
Separate App Pools in Deployment
Cache-a Restore TOC Analysis
FingerPrint on X299 MOBO generating the same ID

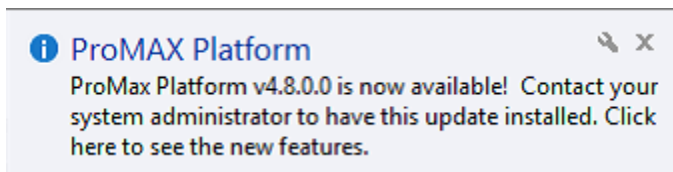
Updating tape label and location in the tape properties
Skipped long file paths should go to TOC Analysis
When Syncing a cache-a tape, add an attempt count to allow the sync process to stop
Mixed Up Logs When Sync Is Run
Task Service Log sometimes Writes to Tape Job Log Path

Updating your Platform to the Latest Release

The following describes the process for updating your Platform Server. If you wish to watch a video of the upgrade process, click the button below.



When a new Platform release is available, client workstations running the Platform listener will pop up with a message similar to the one below. This tells you that a new release is available. If you click on the message, a browser will open and you can log into the support system to see the details of the release.



To update your server with the latest release, login to the system on any workstation as Admin. Navigate to the administration section using the upper right-hand corner of the screen.



the Administration menu in

Next, click on the support tab and click on the Check for Update button.

Administration Servers Asset Management Metadata Support

Servers

Drag a column header and drop it here to group by that column

Server Name	IP Address	Team Viewer ID	Platform Version
PLATFORM1	127.0.0.1		4.7.1.4

10 items per page 1 - 1 of 1 items

Platform Update

Check for Update Latest Version: 4.8.0.0

WARNING: If you upgrade to this version, it will require any workstation using the platform to upgrade their listener software.
[Click here to install update](#)

Server	Expiration	Valid
PLATFORM1	12/31/2099	True

If you are eligible for the upgrade, you will see the upgrade listed in the grid below the 'Check for Update' button. Click on the 'Click here to install update' link. You can then enter your administrator password.

Please Wait...

Downloading update...



After you have done so, the system will begin downloading the update and upgrading your server.

When finished, you will need to log back into the system. The system may ask you to re-install the client listener on your workstation. If that is the case, every user that logs into the Platform will also be required to re-install the listener before they have access.

What if I don't have access to the upgrade?

If your ProCARE contract has expired, you will need to contact your reseller or ProMAX Systems in order to renew your maintenance agreement.