

Intercity Cloud Management Platform Service Fact Sheet

Make Intercity Cloud Management Platform your single pane of glass for unified multi-cloud orchestration and DevOps automation.

Intercity Cloud Management Platform (CMP) provides a comprehensive and convenient tool for managing:

- Your private Intercity Cloud compute environment
- Your public cloud computing environments
- Your on-premise virtualised environments

Intercity CMP is based on the Morpheus cloud application platform (“**Morpheus**”) from Morpheus Data. Integrated with over 80 best-of-breed apps and services (see table on the next page) it covers the end-to-end lifecycle requirements for setting up and managing an operation in the most cost-effective way.

Why Choose Intercity CMP from Intercity



Get it for Free with Touch Cloud

Touch Cloud is our managed, private cloud computing service, which we use to provide bespoke tailored solutions for development and production applications.

Touch Cloud comes with Intercity CMP, configured to manage your computing environment, including creating, scaling and deleting virtual machines (VMs).

You also get access to a comprehensive catalogue of integrations, enabling you to provision apps and services onto your VMs.



Manage Hybrid Cloud Deployments

Intercity CMP is available to manage VMs in the public cloud, including AWS, Azure and Google, as well as your own private on-premise virtualised environments.

Our pre-sales solutions consultants capture your requirements, enabling us to configure Intercity CMP to access your public and private environments.

This is subject to a professional service charge and a daily rental per managed VM, applied monthly in arrears.



Systematic Approach to Cloud Management

The overarching objective for Intercity CMP is to help developers move quickly without operations getting in the way. Intercity CMP covers all the end-to-end

minutiae for setting up an application, addressing the following four key aspects of cloud management:

- Analytics – rightsizing to reduce cost
- Governance – taking back control
- Automation – faster provisioning
- Production – simplifying operations

Intercity CMP pulls all the pieces together in a more technology-agnostic way, setting out the various management functions side-by-side.



Key Features

Top-level features cover the following cloud management activities:



Operations - Dashboard (pictured) with reporting, analytics, guidance on spend and other operational checks/balances.



Logs - gauges, charts and a continuously-updated table of system activities (info, warnings and errors).



Provisioning - creation and management of hosts (hypervisors, Docker hosts) and nodes (VMs, containers).



Monitoring - system health checks, type-specific checks applied to every VM and container and incident reporting.



Infrastructure - organising groups of clouds, hosts and user roles, adding load balancers and storage.



Services - secure cypher storage, archiving buckets and VM image builder.



Backups - backup management using local storage or integration with services such as Commvault, Veeam and Zerto.



Administration - creation and management of tenants, pricing, users and policies.

Integrations Catalogue

Apps and services available for management under Intercity CMP are as set out below.

Category	Apps & Services
Automation	Ansible, Ansible Tower, Chef, Jenkins, Puppet & Salt
Backups	Avamar, Commvault, Rubrik, Veeam & Zerto
Cloud	AWS, Azure, Azure Stack, Google Cloud, Hyper-V, Morpheus, SCVMM, VMWare VCenter & vCloud Director
Container	Docker & Kubernetes
DNS	AWS Route53, Microsoft DNS & Power DNS
ITSM	Cherwell, Remedy & ServiceNow
Library	ActiveMQ, Apache, Cassandra, CentOS, Confluence, Debian, Devstack, Elasticsearch, Grails, Hadoop, IIS, JBoss, Java, Magento, Memcached, Mongo, Moogsoft, My SQL, Nexus, Nginx, Node, Oracle Linux, Percona, Postgres, php, RabbitMQ, Rails, Redis, Rethink, Riak, Riak CS, SQL Server, Solr, Stash, Tomcat, Ubuntu, Windows, WordPress & Zookeeper
Load balancers	A10, Amazon ALB, AVI, Azure LB, Citrix NetScaler, F5, FortiADC & HAProxy Container
Logs	LogRhythm, Splunk & Syslog
Monitoring	AppDynamics, NewRelic & ServiceNow
Networking	Bluecat, Infoblox & phpIPAM
Network services	Cisco ACI & VMWare NSX
Service discovery	Consul
Source Code Management	Git, GitHub

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UK Infrastructure



Multiple data centres

We deliver Intercity CMP and Touch Cloud from our UK-based, geo-redundant data centres, enabling us to offer 99.99% service availability and an SLA of a 4-hour fix time for any critical incident.



Data sovereignty

Our platform is based exclusively in mainland UK, so there is no possibility of Intercity CMP data transiting or being stored in any location which is not under the jurisdiction of UK law. For some of our customers, this is the number one driver for using Touch Cloud, removing any uncertainty that their data may ever leave the country.



Round-the-clock service assurance

We monitor our service delivery platform 24 x 7 from our Intercity Secure Operations Centre, which is also responsible for managing key UK infrastructure including critical NHS services.



Our certifications

These include ISO 27001 and 22301 which demonstrates that our security and business continuity systems are regularly audited by an independent assessor who deems that they meet international standards.



Our managed IT service track record

We have been providing managed IT services to commercial businesses and public sector organisations for over 10 years, so you can be assured by the depth of our expertise.

What **sets us apart** from our **competitors**?

| Our approach

Our approach brings together innovative ideas, honest advice and a genuine interest in your organisation's challenges.

| Proven client base

We count amongst our clients an enviable list of recognised commercial, government and third sector organisations, including the NHS and blue light services.

| Our people

We design, implement, support, manage and host business critical infrastructures in the private sector and life-critical services delivered across the NHS.

| Strategic partners

Our partners reflect our standard of quality, scalability and price-performance, enabling us to deliver services cost-effectively and reliably, giving you peace of mind that your network security is safe in our hands.

About Intercity Technology

At Intercity Technology we believe in a people-first approach to define and launch technology solutions.

We have over 30 years' experience in delivering services that allow you to work together, work securely and work from anywhere on a global basis.

With a genuine passion for technology and the businesses we work with, we offer innovative technologies in cloud, enterprise mobility, collaboration, security and managed services.

Intercity is certified by a number of professional organisations with a suite of certifications which confirms and evidences our commitment to security, quality, service management and environmental management. For a full list of our certifications and frameworks please visit: [intercitytechnology.com/certifications](https://www.intercitytechnology.com/certifications)

Contact us

To find out more about how to make Intercity CMP your single pane of glass for unified multi-cloud orchestration and DevOps automation, **enquire today on 0808 500 1346.**

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Work anywhere



Work securely